



L.A. Care Welcomes Payspan® Health

L.A. Care Health Plan offers Payspan® Health - a solution that delivers Electronic Funds Transfers (EFT) and Electronic Remittance Advice (ERA). These services and other benefits are available to you for FREE as an L.A. Care Contracted Provider.

Register Today!

New to Payspan? Login to begin the quick and easy enrollment process:

<https://www.payspanhealth.com/ProviderPortal/Registration> (Detail instructions on how to register, log on to www.lacare.org download the "How to register for Payspan" booklet)

Already registered with Payspan through other payers? Follow these steps to add L.A. Care as a new payer to your account.

1. Request a new registration code, go to <https://www.payspanhealth.com/RequestRegCode/>
2. An automated email triggers to the requester noting that Payspan will reply with a registration code
3. Once a registration code is provided, go to www.payspanhealth.com
4. Log into your account
5. Click **Your Payments**
6. On the right select **Add New Reg. Code**
7. Start Registration (Refer to page 3 of the "How to register for Payspan" booklet at www.lacare.org)

For Assistance?

Payspan Provider Services Specialists are available at 1-877-331-7154 option 1 Monday - Friday from 8am to 8pm, Eastern Time.

Important:

- Payspan is only available for the Medi-Cal lines of business, at this time.
- Coming Soon! Cal MediConnect and LA Care Covered, once available you will automatically receive deposit and ERA, if you are already registered.
- If you receive capitation method of compensation from L.A. Care, this is not available with Payspan, however will be in the future.

Don't forget to register ERA through Payspan, as this is now L.A. Care's new vendor for ALL EFT and ERA