

the public to the meeting and encouraged L.A. Care members with healthcare issues to contact the Member Services Department.

Members of the Temporary Transitional Executive Community Advisory Committee (TTECAC), L.A. Care staff, and the public can attend the meeting in-person at the address listed above. Public comment can be made live and in-person at the meeting. A form will be available to submit public comments.

Accordingly, members of the public should join this meeting via teleconference as follows: <https://us06web.zoom.us/j/85168784894>

Teleconference Call –In information/Site

Call-in number: 1-415-655-0002 Participants Access Code: 2485 211 9339 (English)

Call-in number: 1-415-655-0002 Participants Access Code: 2488 678 0242 (Spanish)

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by email to COEpubliccomments@lacare.org or by calling the CO&E toll- free line at 1-888-522-2732 and leaving a voicemail.

Attendees who log on to [lacare.zoom](https://lacare.zoom.us) using the URL above will be able to use “chat” during the meeting for public comment. You must be logged into Zoom to use the “chat” feature. The log in information is at the top of the meeting Agenda. This is a new function during the meeting so public comments can be made live and direct.

1. The “chat” will be available during the public comment periods before each item.
2. To use the “chat” during public comment periods, look at the bottom of your screen for the icon that has the word, “chat” on it.
3. Click on the chat icon. It will open a window.
4. Select “Everyone” in the to: window.
5. Type your public comment in the box.
6. When you hit the enter key, your message is sent and everyone can see it.
7. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.
8. L.A. Care staff will read the chat messages for up to three minutes during public comment so people who are on the phone can hear the comment.

Your comments can also be sent by voicemail or email. If we receive your comments by 10:00 a.m. on May 14, 2024, it will be provided to the members of the Temporary Transitional Executive Community Advisory Committee at the beginning of the meeting. The chat message, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.

Once the meeting has started, public comments should be submitted prior to the time the Chair announces public comments for each agenda item and staff will read those public comments for up to three (3) minutes. Chat messages submitted during the public comment period for each agenda item will be read for up to three (3) minutes. If your public comment agenda is not related to any of the agenda item topics, your public comment will be read for up to three (3) minutes at item IX Public Comments on the agenda.

Please note that there may be a delay in the digital transmittal of emails and voicemails. The Chair will announce when the public comment period is over for each item. If your public comments are not received on time for the specific agenda item you want to address, your public comments will be read at the public comment section of the agenda.

The purpose of public comment is that it is an opportunity for members of the public to inform the governing body about their views. The Temporary Transitional Executive Community Advisory Committee appreciates hearing the input as it considers the business on the Agenda.

The process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act please contact the Community Outreach & Engagement staff prior to the meeting for assistance by calling our toll-free line at 1-888-522-2732 or by email to COEpubliccomments@lacare.org.

SB 1100 was signed by Governor in August 2022, and added a short section to the Brown Act as Govt Code Section 54957.95 to supplement language already part of the Brown Act :

(a) In addition to authority exercised pursuant to Sections 54954.3 and 54957.9, the presiding member of the legislative body conducting a meeting may remove an individual for disrupting the meeting.

(b) As used in this section, “disrupting” means engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, both of the following:

(1) A failure to comply with reasonable and lawful regulations adopted by a legislative body pursuant to Section 54954.3 or 54957.9 or any other law.

(2) Engaging in behavior that includes use of force or true threats of force.

(54954.3 contains provisions related to public comment time restrictions, and 54957.9 allows the presider to clear the room if the meeting can’t continue.)

	<p>AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING AT L.A. Care’s Offices at 1055 W. 7th Street, Los Angeles, CA 90017 through the Reception Area in the Building Lobby.</p> <p>Chairperson Rodriguez called the meeting to order at 10:00 A.M.</p>	
<p>APPROVE MEETING AGENDA</p>	<p><u>PUBLIC COMMENT</u> (The following Public Comment was submitted via email) <i>Good morning ECAC and members of the public, Hello my name is Andria McFerson, I am a RCAC member who has been a part of this Committee for many years and throughout those years for the record we have never had a public ECAC meeting on a different day other the 2nd Wednesday of the month unless it was agreed upon by either the BOG or the ECAC in itself. You are all very important and today is a very important day that shows all the people we represent how important they are because we represent all people who are low income from all perspectives. Whether they are children, seniors, disabled, undocumented or just low income in the county of Los Angeles today we are all counting on you.</i></p> <p><i>Estela Lara said good morning to the committee. It has been ages since she has attended a TTECAC meeting. She thought they had forgotten about her. She wanted to say hello to the everyone. There are few people that are new and haven’t met her. She is a member of RCAC 4 and used to be a member of RCAC 2. She is currently invested in this new restructure that they are about to have. She is happy to see and want Fatima look. She is looking forward to finding out what committees they will belong to. L.A. Care’s 2.1 million members need their support. They are subject matter experts at what they due. She also mentioned this at the Board meeting. They are BOG influencers, She thanked the committee for holding this meeting and looks forward to it.</i></p> <p>The Agenda for today’s meeting was approved.</p>	<p>Approved Unanimously. 12 AYES (Byrd, Cordero, Lebron, McClain, Parra, Rabaja, Refugio, Rodriguez, Romo, Sales, Salazar, and Sanchez)</p>

<p>APPROVE MEETING MINUTES</p>	<p>Member Poz stated that the minute should reflect an excused absence.</p> <p>Member Salazar stated that her comments were not included in the meeting minutes. Mr. Meza asked her if she knew what comments are missing. Member Salazar stated that she spoke about the opening of Panorama City Community Resource Center. Mr. Rodriguez stated that he will follow up with her and include her comments in the meeting minutes.</p> <p>The May 14, 2024 Meeting minutes were approved as submitted.</p>	<p>Approved Unanimously. 11 AYES (Byrd, Cordero, Lebron, McClain, Parra, Rabaja, Refugio, Rodriguez, Romo, Sales, and Sanchez)</p> <p>1 Abstention Salazar</p>
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NEW BUSINESS

<p>MEMBER EXPERIENCE SURVEY RESULTS</p>	<p>Linda Carberry, <i>Manager, Quality Performance Management</i>, gave a presentation about L.A. Care's Member Experience Survey Results (<i>a copy of the full presentation can be obtained from CO&E</i>).</p> <p>Member Sales stated that she is here as the RCAC 6 chair. Her question, looking at page 9 where it says health care providers within the network. Her concern is not having enough providers within the network. Every time she needs to see a specialist, it is completely out of her area. She asked what is being done to get better access to providers at L.A. Care. Ms. Carberry stated that there may be staff in the room that is better equipped to answer that question. Mr. Baackes stated that historically, L.A. Care worked with medical groups known as practice associations to contract doctors. However, since 2016, they have offered direct enrollment for doctors, bypassing third parties. The Department of Managed Health Care capped this direct enrollment, but L.A. Care is petitioning to lift the cap because many doctors want to contract directly. He highlighted that medical groups are reluctant to add more providers due to financial concerns, but direct contracts would allow for better reimbursement for doctors. Additionally, he discussed the problem of "medical deserts" in Los Angeles County, areas where doctors do not set up practices due to insufficient Medical reimbursement. L.A. Care has implemented a grant program to attract doctors to these underserved areas by offering financial incentives, such as \$125,000 grants and medical school debt retirement. Mr. Baackes emphasized the importance of having providers who are ethnically and racially compatible with their patients to build trust and improve health outcomes. To address this, L.A. Care provides scholarships to students of color who commit to working in underserved communities after their education. So far, they have awarded 48 scholarships, focusing on underrepresented groups, including women, African Americans, Latinos, and Asians. Despite meeting state requirements for an adequate number of doctors, the distribution remains problematic, with an oversupply in affluent</p>	
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	<p>areas and shortages in underserved regions. Member Sales asked if L.A. Care is looking out of state and Historically Black Colleges and Universities (HBCU). Mr. Baackes stated that Charles Drew University is an HCBU. L.A. Care can recruit out of state, but the grants are awarded by doctors and the entities that receive the funds from L.A. Care.</p> <p>Member Byrd stated that she has never taken this survey and noted that possibly no one in the room has gotten this survey. Ms. Carberry stated that it is a very small sample, but do not know which members receive it. They are kept anonymous. She said it is likely that no one in the room will get it because L.A. Care has such a large membership. She said that it is very costly to send out these surveys. If a member saw a doctor, they may receive a survey.</p> <p>Member Salazar thanked Ms. Carberry for her presentation. She questioned why they would survey her about a doctor that she has only seen once. She would prefer to take a survey based on the doctor she sees regularly. Ms. Carberry responded that without knowing what surveyed they received she is unable to answer that question. She would need to see or know what type of questions she was asked. She will check to see if any of the look back periods could be the reason why she received that survey.</p> <p>Ms. Vazquez has three questions. She asked how many members receive the survey, when can the member expect to see the survey, and how is the survey distributed.</p> <p>Mr. Carberry stated that a member can receive a survey from the period of January to May or June of each year; the survey can be taken online, texted, phone call, and QR code. Most popular are online and QR code.</p>	
STANDING ITEMS		
MEMBER ISSUES	<p>Member Poz regarding Call The Car, she was supposed to be picked up around 9:00 A.M. She was told the driver would be there in seven minutes, she checked on her Uber driver and it had been sent somewhere else. The address was not correct, the driver's system would autocorrect the address and would not list it properly and would send the driver in another direction. She suggested that they should have a sign at hospitals letting people know that they may have transportation offered through their insurance. Member McClain suggested that she call Member Services to file a complaint. It has happened to her several times.</p> <p>Member Sales said she has a question about Call The Car. Is it a shared ride? Member McClain responded that sometimes Call The Car will send a vendor or sometimes a shared ride. It is decided when the appointment is made. Member Sales stated that she is going to have a procedure and wants to know if this is the ideal transportation for her in case she is not able to get there on her own. Member McCain stated that she should call Member Services first so she can fill out a form over the phone to schedule transportation. Member Poz stated that she can also call Call The Car directly.</p>	

	<p>Member Salazar stated that she had to fill out redetermination papers. She said that it can take 30 minutes over the phone. She was advised that she can submit her documents online on the application she downloaded on her phone. She noted that she had a great experience and recommended that everyone that needs to fill out their documents and submit them on the application.</p> <p>Member Lebron stated that part of the training for drivers should be about not having their music so loud in the car. Sometimes members need to make calls to the doctor’s office while they are on the way to their appointment.</p> <p>Member Poz provided the number to Call the Car 626-298-8185 this number is also good to check on rides for RCAC and TTECAC meetings. Dr. Eakins stated that that number is for medical services. Member Poz stated that she was advised by Call the Car that the number is the same number.</p> <p>Member Byrd stated that DPSS changed their attitude, she still has to wait a few hours but once she gets help they are very willing to help her.</p> <p>Mr. Baackes pointed out that the contract with Call the Car is renewed every year. He noted that there aren’t many vendors out there. There are service performance requirements with them. They have shared this in the past and he will ask them to do so again in the future.</p>	
<p>BOARD MEMBERS REPORT</p>	<p>Ms. Gonzalez and Ms. Vazquez gave the following Board Member report:</p> <p>The Board of Governors met on May 2. Approved meeting minutes for previous Board meetings can be obtained by contacting Board Services and meeting materials are available on L.A. Care’s website.</p> <ul style="list-style-type: none"> • The list of motions approved at that Board meeting can be obtained from CO&E. • Thank you to the RCAC members that joined the Board meeting in person or virtually. We were happy to see members there and we appreciated hearing their public comments. Public comment gives Board Members the opportunity to hear from members and helps improve services for members. These members attended the Board Meeting in person: <ol style="list-style-type: none"> 1. Roger Rabaja (R1) 2. Ana Rodriguez (R2) 3. Estela Lara (R2) 4. Silvia Poz (R4) 5. Joyce Sales (R6) 6. Maritza Lebron (R7) 7. Ana Romo (R8) 8. Deaka McClain (R9) 	

9. Elizabeth Cooper (R2)
10. Maria Sanchez (R5)
11. Jo Ann Cannon (R6)
12. Damares O Hernandez de Cordero (R10)
 - Chairperson Ballesteros acknowledged that May is Asian Pacific Islander and Pacific Islander Heritage Month. He acknowledged those communities and hopes this month we all learn more about the Asian Pacific Islanders and Pacific Islanders members of Los Angeles County. He attended L.A. Care’s Provider Recognition Awards last week. From his perspective, it was a wonderful event. He complimented Mr. Baackes and the L.A. Care staff for their work on the recognition for providers. It was held in this building and it was apparent that the community members and the organizations honored felt a lot of pride and were very happy to receive the recognition.
 - Mr. Baackes gave a Chief Executive Officer report. He gave an update on Medi-Cal Redeterminations and the Change Healthcare Cyber-attack.
 - Dr. Amin reported on the efforts made over the past year and a half to increase reimbursements for providers and facilities, a key focus in strengthening the safety net in Los Angeles County. Despite financial support, addressing provider and facility burden remains crucial, leading to a concerted effort by the health plan to reduce administrative workload, particularly in prior authorization. He discussed the philosophy and importance of prior authorizations in healthcare, highlighted challenges in the complex process leading to provider frustration, and outlined strategies for streamlining the process within the network.
 - Motion TTECA 100 and TTECA 101 were tabled for consideration at a future Board meeting. The Board determined that more detailed information is needed on both of the motions.

Member McClain asked for the Board Members personal experience when taking motions to the board at the May 2 meeting. She was displeased, because it was tabled and the conversation that the Board had in regards to the motions. She will be attending the June Board meeting to make a comment and correct some comments that were made. Ms. Gonzalez stated that the Board was not opposed to passing the motion regarding push button at publicly accessible doors, but first wanted to make sure that it was feasible in terms of cost and tabled the motion until more research was done before making a decision. The motion to change the Board meeting time will be looked into in more detail. Member McClain stated that the Board did not receive all the information they needed to make a decision.

NEW BUSINESS

**REFRESH PROPOSAL
FOR MEETING STATE
REQUIREMENT FOR
COMMUNITY
ADVISORY
COMMITTEES**

John Baackes, *Chief Executive Officer*, and Sameer Amin, *MD, Chief Medical Officer*, gave a presentation about the Proposal for Meeting State Requirements for Community Advisory Committee (*a copy of the written report can be obtained from CO&E*).

Mr. Baackes began by addressing an update from the Biden administration, announcing that starting November 1st, 2024, DACA recipients will be eligible to enroll in Covered California and receive tax credits and premium assistance. While the estimated number of beneficiaries is around 100,000 nationwide, it is seen as a positive step. Those who apply could have coverage as early as December 1st, 2024.

Mr. Baackes then spoke about the proposal to meet state requirements for community advisory boards. He noted that this has been a longstanding issue causing frustration and angst among those involved. A new state contract, effective January 1st, 2024, required compliance by May 1st, which L.A. Care missed. They must now make amends with the state. The key requirements include:

- Selection Committee: L.A. Care must establish a selection committee to review and approve community advisory committee members. Unlike many other health plans starting from scratch, L.A. Care has a long history of multiple advisory committees reflecting the size of L.A. County, but has never had a selection committee before.
- Diversity Representation: The composition of the community advisory committees must reflect the diversity of the plan's membership. For example, if 90% of the plan's members were Latino, 90% of the advisory committee should be Latino. Although this specific scenario does not reflect L.A. Care's actual makeup, it illustrates the requirement. The composition will be based on the specific sections of L.A. County from which members come.
- Annual Reporting: L.A. Care must report annually on the composition of the advisory committees and the outcomes of their proceedings.

Mr. Baackes emphasized the importance of adhering to these requirements to ensure that the advisory committees accurately reflect the racial and ethnic diversity of the plan's membership. He paused to ensure clarity on these points before continuing.

Member Sayles asked a question that was not captured on the recording due to her not speaking into the microphone. Mr. Baackes responded that the RCAC membership has to reflect the diversity of the community.

Dr. Amin responded that there needs to be a mix of members that reflect L.A. Care membership.

Member Sayles said that using this last RCAC meeting that Dr. Amin attended as an example, the majority was Hispanic for RCAC 6. She asked if that is supposed to be the

composition. Mr. Baackes responded no, L.A. Care would first need to decide on the community advisory committees profile of the racial makeup and ethnic makeup and the gender makeup of each of the proposed 8 and then the committee itself should reflect that diversity, whatever it is. Dr. Amin clarified that the focus is on ensuring that the Regional Community Advisory Committees (RCACs) reflect the diversity of their respective regions. He emphasized that the composition of these committees should be a representation of the membership's makeup within each specific region. This explanation aimed to address the question about the importance of regional diversity in the committees' formation.

Mr. Baackes explained that over the past year, they held numerous meetings in 2023 to gather feedback from existing Regional Community Advisory Committees (RCAC) and Executive Community Advisory Committees (ECAC). However, due to some confusion and lack of clarity, they decided to revisit these discussions. In the first four months of the year, the RCACs met in their original formats and locations to discuss the proposals again. Mr. Baackes and Dr. Amin attended most of these meetings to listen and gather input. Based on the feedback, they revised the proposal, which was now being presented as a refreshed version incorporating the community's suggestions. Dr. Sameer Amin emphasized that the new proposal reflects the feedback they received from the community during their visits to the RCACs. He clarified that the updated proposal includes changes based on the input from those meetings, and he hopes that members will recognize their own contributions in the revised proposal. Chairperson Rodriguez thanked them for listening to the members.

Member McClain asked if these are changes proposed by staff or the state. Mr. Baackes stated that the changes requested by the state are on the first slides. The changes on screen reflect the changes that are requested by the membership.

Dr. Amin stated that this is a much more simplified proposal. There needs to be a selection process. Staff recommended to get rid of the roundtables. He said he is going to amend the agendas of the Community Advisory Committees to incorporate more discussion that would have happened in the round tables.

Mr. Baackes provided an overview of proposed changes to the membership and structure of regional advisory committees. He mentioned that the current membership includes 140 active members across 11 committees. The proposal suggests reducing the number of committees to 8 but increasing the total number of members to 200, with each committee having 25 members. This would mean an addition of 60 new members. The frequency of meetings will remain the same, with each committee meeting occurring six times a year. However, there will be changes to the stipends. Currently, members receive \$70 per meeting, but this amount will be doubled. The annual stipend for the Chair, currently \$600, will increase to \$1,080. Additionally, for the Executive Community Advisory Committee

(ECAC) meetings, which currently occur 11 times annually, the proposal is to reduce this to 10 meetings to align with the Board of Governors' schedule. Members will receive \$50 per meeting, totaling \$550 annually, while the Chair will receive \$100 per meeting, totaling \$1,100 annually.

Member Sayles asked what will be the next steps. Mr. Baackes responded that he will request the Chair to conduct a vote among the members to approve or disapprove the proposed changes. He encouraged members to discuss any ideas or amendments they might have before the vote, hoping the presentation was clear and well-understood.

Dr. Amin spoke about the importance of incorporating members' feedback into the new proposal. He noted three key changes based on the input received: increasing the number of RCAC members to 25 per committee to enhance representation, maintaining the frequency of meetings at six per year, and addressing confusion around community round tables by integrating open discussion spaces within RCAC meetings. He noted that these adjustments aim to simplify and improve the process while ensuring familiarity for members. Mr. Baackes shared the areas of the Service Planning Areas on screen.

Mr. Baackes confirmed that all 140 current members will be appointed to the new community advisory committees, despite needing to fill out an application as required by the new contract. Members will start with a fresh 4-year term limit and must go through the selection committee for any subsequent terms. Meetings will be held at resource centers, with standardized agendas that include community input and topics for discussion advertised in advance. Additionally, transportation and childcare will be provided at the resource centers to facilitate member participation. Mr. Baackes proposed that the ECAC decide whether to support the final proposal, with or without modifications, to be forwarded to the L.A. Care Board of Governors for adoption in their June meeting. He emphasized the importance of ensuring that information from RCAC discussions is effectively communicated up the chain to the ECAC and Board of Governors, facilitating action on issues raised by members. Dr. Amin reiterated the focus on enhancing support for RCACs, including improved communication and transportation provisions. He assured members that they will be transitioned to the new advisory committees without displacement, starting fresh terms as required by state regulations.

PUBLIC COMMENT

(The following Public Comment was submitted via email by Andria McFerson)
Regarding the, Refresh Proposal for Meeting State Requirements for Community Advisory Committee. I would like to know shortly what are the only state requirements, what was the date they these requirements had to be submitted, how does this effect and how will it effect the ECAC and RCAC

member. Will we be hand chosen RCAC members? Who will choose the committee members, will LA Care have their own requirements has for each committee member and how will this effect the ECAC members? Who are in the seats right now? How long will these Chairs be in the seats they sit in now and can we all vote against this proposal today? Can our ECAC representatives vote against this today?

Mr. Baackes noted that all her concerns were covered in the presentation.

Ms. Lara stated that the map in the PowerPoint is too small and should have been bigger.

Mr. Baackes stated that those on the left are the current RCACs, the right side show the new SPAs. The number have nothing to do with the RCACs. Mr. Oaxaca stated that they are listed in the order of which the Community Resource Centers were opened.

Ms. Lara stated that she likes that the membership and stipends slide. It will allow more. She has been advocating for a \$100 for years now. She said the stipend has not been increased for 20 years now.

Mr. Baackes stated that he is unsure about that.

Ms. Lara said she advocated for \$200 double that amount. She said if L.A. Care has a budget for millions of dollars for the rest of the motions that it approves, 200 bucks is nothing for their feedback. She noted that the Board of Governor's meeting she said they are subject matter experts. She thanked him for listening to the members.

Member Poz asked if transportation will be for everyone or just people with special needs. Mr. Baackes responded that it will be provided to everyone. Member Poz asked how long the term limits will be. Mr. Baackes stated that they will have two four-year term limits. He noted that Board Members also have the same length in term limits. She asked is they will have to submit a new application. Mr. Baackes stated that they do not have to submit a new application. Mr. Oaxaca stated that members already have their applications on file. Member Poz asked when will members know what SPA they belong to and where they will meet. Mr. Baackes responded that once this is adopted by the Board they will figure out their new arrangements. Dr. Amin clarified that everyone that is currently a RCAC member will continue to be a RCAC member. Current RCAC members may be moved to a new region. Member Poz asked about the roundtables. Dr. Amin stated that there will no longer be any roundtables. He noted that all RCAC members will remain RCAC members and they will start new terms.

Member Lebron said she liked the concept of the roundtables, but noted that now that it will be combined with the RCACs she thinks it will be better. She said that the meetings should be longer. [inaudible and full discussion was not captured on transcript] Mr. Oaxaca stated that the agendas will be modified to create a space and time to have longer discussions on specific topics. He said he would like for them to reinforce their communication between the RCACs and ECAC.

Member Salazar stated that this is a big change. The recommendations were flipped. She noted that now roundtables will not be added and they will not have to reapply. Mr. Baackes stated that they will be appointed to their new RCACs and their four-year terms start once the Board approves this proposal. Member Salazar asked about the stipends. Mr. Oaxaca stated that RCAC members will receive a stipend and TTECAC members receive an additional stipend for attending as a chair.

Member Sayles clarified that currently they receive \$70 to attend a RCAC and if approve, the amount will go up to \$140.

Member Salazar stated that At-Large members should not be treated as members, they should be treated as Chairs. Mr. Baackes stated that an At-Large will be stipend the same amount as a RCAC Chair when they attend ECAC.

Member Sayles that the stipend and structure should reflect their commitments and time they spend and the things they do as RCAC Chairs are more involved. She noted that the importance of them coming together and making community change and L.A. Care change is not for the stipend. It would not be receiving as if they were working a regular job. They are volunteering their time and a stipend is an honorary thank you for volunteering their time a helping L.A. Care. Mr. Baackes noted that if you're a RCAC Chair they are making \$1,080 a year and additional \$1,000 if they attend every ECAC. Member Sayles stated that they should keep in mind that they receive transportation and don't have parking issues, and they get reimbursement for using their personal vehicles.

Member Refugio stated that she does not think it was necessary to lower the number of RCACs. She noted the change will affect the members of her RCAC. She would like to know if the meeting locations can be rotated. The meetings held in RCAC 11, some members have children that are disabled and would like to know if their stipend can be increased. Mr. Baackes stated that first of all the location of the meeting will be decided by the committee. That won't be decided by staff. They can alternate where to hold these meetings. If the TTECAC chooses to approve these changes the Board can take it up at their June 6 meeting and if it is approved these changed will be implemented as soon as possible so that the RCACs get back to a regular meeting schedule.

Member Poz asked how the child reimbursements will work. She has a special needs child that can't be at meetings. She noted that she leaves her special needs child at a babysitter and they would be reimbursed. Mr. Baackes stated that staff will reinstate that. Member Sayles that children will receive child care at the Community Resource Centers. She noted that the stipends and reimbursements should not be the reason why they attend and participate as RCAC members. She said that they are volunteering to help L.A. Care improve the services that it provides its members. It should not be about the compensation.

Member Parra noted that they are combining the membership of RCAC 3 and RCAC 11. She asked if they go over the 25-member limit will they all be allowed to be in the RCAC. Mr. Baackes stated they will all be able to join.

Member Damares asked how the rest of the RCAC members will be advised of these changes. Mr. Baackes stated that assuming it is adopted today and then adopted by the Board on June 6, a comprehensive communication will go out to all RCAC members.

Member Deaka McClain raised several concerns and questions regarding the proposed changes. She questioned how data specific to L.A. Care members would be collected effectively after consolidating from 11 to 8 committees, given that other insurance providers also serve the same regions. Member McClain expressed concern that combining RCACs into 8 larger committees might make it difficult for members to attend meetings due to potential travel challenges, despite the availability of different location. She spoke about the importance of stipends, noting that while members volunteer, the stipends help cover personal responsibilities and should be maintained or increased. Member McClain suggested that the Vice Chair should receive a stipend comparable to the Chair due to the responsibilities involved. She also asked about the future of member At-large positions and whether current office holders would need to reapply or if new elections would be held for these roles under the new guidelines. Mr. Baackes responded that each new advisory committee will elect its own Chair. Current Chairs can be re-elected or new Chairs can be chosen by the committee members. Current at-large members will remain in their roles, as there are no proposed changes to these positions. Mr. Baackes emphasized the importance of understanding the community's overall health status. He noted that L.A. Care members' insights on their specific health experiences compared to the broader community are valuable. Dr. Amin highlighted the importance of having a broader perspective within the SPA framework. By knowing what other community members are experiencing, individuals can compare their own access to care and overall health services. This comparison allows members to identify disparities and provide more informed feedback, highlighting areas where Medi-Cal members may not be receiving adequate care. This broader understanding is essential for bringing valuable input back to the organization to address these issues.

Member McClain asked how can the data be accurate if there are other health plans. Mr. Baackes responded that they are also part of the community. Member McClain responded that they should be focused on L.A. Care. Mr. Baackes highlighted the importance of understanding the broader community environment through SPA data, which includes all residents regardless of their health plan. This comprehensive data allows members to compare their own status and identify disparities within the context of the entire community. By evaluating their own situation against broader social determinants of health, members can gain valuable insights and contribute more effectively to addressing community health issues. This broader perspective aims to make members better informed and more capable of evaluating their role and status within their regional committee and the community as a whole.

Chairperson Rodriguez asked if the committee would like to take a vote or would they like to continue to discuss. Member Lebron asked how the proposal will be approved, with changes or without changes. Member Salazar expressed concerns about the speed at which the new changes are being introduced. She pointed out that the members have just been presented with this information, which is overwhelming. Member Salazar emphasized the need for more time to absorb the details and suggested that it's too soon to make a decision. Mr. Baackes began by explaining the importance of his and Dr. Amin's attendance at as many meetings as possible, emphasizing his role as the Chief Executive Officer responsible for ensuring compliance with the organization's state contract. He expressed regret for the delay in presenting the changes, acknowledging that it was presented to the members at the last minute. He then outlined the changes made in response to feedback from the members. He addressed the issue of roundtables, noting that they were universally disliked and difficult to understand, leading to their removal from the proposal. He mentioned the dissatisfaction with reducing the number of meetings from six to four, which prompted the decision to revert back to six meetings. Another significant change was the increase in the number of committee members to facilitate greater participation. Baackes explained that this decision aimed to address concerns about representation and diversity within the committees.

Dr. Amin emphasized the importance of bringing the discussion to a conclusion, acknowledging that the members have been engaged in this process for a long time. He highlighted the need to transition into something new and for the members to become comfortable with the changes. Dr. Amin noted that the presentation had been streamlined to focus on the essential changes necessary to move forward, in compliance with organizational requirements. He suggested that it was time to proceed and requested a vote to finalize the decision.

	<p>Member Salazar asked if they are on a timeline. Chairperson Rodriguez stated they went over the deadline. Mr. Baackes stated that they needed to be compliance on May 1. Chairperson Rodriguez asked the committee can make changes after they approve the proposal. Mr. Baackes that change can be made after the Board adopts the proposal. Dr, Amin noted that they are approving the outline. Mr. Baackes stated that he also has authority to make administrative changes such as keeping the childcare reimbursement. Member Romo moved to adopt the proposal as long as they are able to make changes in the future. Mr. Meza stated that they can approve today and make modifications in the future. Mr. Baackes noted that modifications can be made after the Board adopts it.</p> <p>TTECAC moved to approved the proposal for meeting State requirements for Community Advisory Committees</p> <p>Mr. Baackes expressed his gratitude and reflected on the challenging yet important process of evolving and growing L.A. Care, the largest Medi-Cal managed care plan in the state. He acknowledged the difficulty due to the many voices involved but appreciated the mutual listening that has taken place. He then announced his decision to leave L.A. Care at the end of the year after nearly 10 years. Although he will be there for another 7.5 months, he plans to continue making significant contributions. Baackes shared that working with L.A. Care has been the most satisfying experience of his career, especially because of the meaningful dialogue with the community. He thanked everyone for their cooperation and support.</p>	<p>Approved Unanimously. 12 AYES (Byrd, Cordero, Lebron, McClain, Parra, Poz, Rabaja, Refugio, Rodriguez, Sales, Salazar, and Sanchez)</p>
FUTURE AGENDA ITEM SUGGESTIONS		
	<p>Member Para would like a presentation on Call The Car.</p> <p>Member Lebron stated that she would like to know more about the Health Promoters program.</p> <p>Member Refugio reminded the committee of how to properly dispose of their medication.</p> <p>Member McClain would like an update on the procurement of evacuation chairs.</p>	
PUBLIC COMMENTS		
	<p>Chairperson Rodriguez stated that she would like a Member Advocate or Health Navigator present at TTECAC meetings.</p> <p>Member Refugio stated that RCAC members participate from the heart, but the stipends do help.</p> <p>Member Lebron stated that the food cards can also be an option as a stipend. Those were an option in the past.</p>	
ADJOURNMENT		
ADJOURNMENT	The meeting was adjourned at 1:27 P.M.	

RESPECTFULLY SUBMITTED BY:

Victor Rodriguez, *Board Specialist II, Board Services*
Malou Balones, *Board Specialist III, Board Services*
Linda Merkens, *Senior Manager, Board Services*

APPROVED BY

Ana Rodriguez, TTECAC Chair _____

Date _____

RESPECTFULLY SUBMITTED BY:

Victor Rodriguez, *Board Specialist II, Board Services*

Malou Balones, *Board Specialist III, Board Services*

Linda Merkens, *Senior Manager, Board Services*

APPROVED BY

Ana Rodriguez, TTECAC Chair



Date

0/12/24