

Board of Governors, Member Representatives

Layla Gonzalez
L.A. Care Health Plan, Member Advocate

Fatima Vazquez
L.A. Care Health Plan, Member Representative



Board of Governors
Temporary Transitional Executive Community Advisory Committee (TTECAC)

L.A. Care Health Plan
1055 West 7th Street
Conference Room 100
Los Angeles, CA 90017
May 14, 2024
10:00 a.m. – 1:00 p.m.

Members of the Temporary Transitional Executive Community Advisory Committee, L.A. Care staff, and the public can attend the meeting in-person at the address listed above. Public comment can be made live and in-person at the meeting. A form will be available to submit public comments.

Accordingly, members of the public should join this meeting via teleconference as follows:

<https://us06web.zoom.us/j/85168784894>

Teleconference Call –In information/Site

Call-in number: 1-415-655-0002 Participants Access Code: 2485 211 9339 (English)

Call-in number: 1-415-655-0002 Participants Access Code: 2488 678 0242 (Spanish)

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by email to COEpubliccomments@lacare.org or by calling the CO&E toll-free line at 1-888-522-2732 and leaving a voicemail.

Attendees who log on to lacare.zoom using the URL above will be able to use “chat” during the meeting for public comments. You must be logged into Zoom to use the “chat” feature. The log in information is at the top of the meeting Agenda. This is a new function during the meeting so public comments can be made live and direct.

1. The “chat” will be available during the public comment periods before each item.
2. To use the “chat” during public comment periods, look at the bottom of your screen for the icon that has the word, “chat” on it.
3. Click on the chat icon. It will open a window.
4. Select “Everyone” in the to: window.
5. Type your public comment in the box.
6. When you hit the enter key, your message is sent and everyone can see it.
7. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.
8. L.A. Care staff will read the chat messages for up to three minutes during public comment so people who are on the phone can hear the comment.

Your comments can also be sent by voicemail or email. If we receive your comments by 10:00 a.m. on May 14, 2024, it will be provided to the members of the Temporary Transitional Executive Community Advisory Committee at the beginning of the meeting. The chat message, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.

Once the meeting has started, public comments should be submitted prior to the time the Chair announces public comments for each agenda item and staff will read those public comments for up to three (3) minutes. Chat messages submitted during the public comment period for each agenda item will be read for up to three (3) minutes. If your public comment agenda is not related to any of the agenda item topics, your public comment will be read for up to three (3) minutes at item VIII Public Comments on the agenda.

Please note that there may be a delay in the digital transmittal of emails and voicemails. The Chair will announce when the public comment period is over for each item. If your public comments are not received on time for the specific agenda item you want to address, your public comments will be read at the public comment section of the agenda.

The purpose of public comment is that it is an opportunity for members of the public to inform the governing body about their views. The Temporary Transitional Executive Community Advisory Committee appreciates hearing the input as it considers the business on the Agenda.

These are extraordinary circumstances, and the process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act please contact the Community Outreach & Engagement staff prior to the meeting for assistance by calling our toll-free line at **1-888-522-2732** or by email to COEpubliccomments@lacare.org.

SB 1100 was signed by Governor in August 2022, and added a short section to the Brown Act as Govt. Code Section **54957.95** to supplement language already part of the Brown Act:

(a) In addition to authority exercised pursuant to Sections 54954.3 and 54957.9, the presiding member of the legislative body conducting a meeting may remove an individual for disrupting the meeting.

(b) As used in this section, "disrupting" means engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, both of the following:

(1) A failure to comply with reasonable and lawful regulations adopted by a legislative body pursuant to Section 54954.3 or 54957.9 or any other law.

(2) Engaging in behavior that includes use of force or true threats of force.

(54954.3 contains provisions related to public comment time restrictions, and 54957.9 allows the presider to clear the room if the meeting can't continue.)

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING AT L.A. Care's Offices at 1055 W. 7th Street, Los Angeles, CA 90017 through the Reception Area in the Building Lobby.

Goals for Today's Meeting

1. Receive an update on the results of the member experience survey.
2. Review and take action on the refresh proposal for meeting State requirements for Community Advisory Committees.

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (10 minutes)	Ana Rodriguez, <i>TTECAC Chair</i>	Call meeting to order.
10:10 a.m. - 10:15 a.m.	II. Approve Agenda for May 14, 2024 (5 minutes)	Ana Rodriguez, <i>TTECAC Chair</i>	Approve today's meeting agenda.
10:15 a.m. - 10:20 a.m.	III. Approve the meeting minutes for April 10, 2024 (5 minutes)	Ana Rodriguez, <i>TTECAC Chair</i>	Approve the meeting minutes for the April 10, 2024 meeting.
10:20 a.m. - 10:50 a.m.	IV. New Business (30 minutes) A. Member Experience Survey Results (10:20 a.m. to 10:50 a.m.)	Linda Carberry, <i>Manager, Quality Performance Management</i>	Receive an update on the results of the member experience survey.
10:50 a.m. – 11:10 a.m.	V. Break (20 minutes)	Group	Take a 20-minute break.
11:10 a.m. – 12:00 p.m.	VI. Standing Items (50 minutes) A. Member Issues (11:10 a.m. to 11:40 a.m.) • SPD Member issues B. Board Members Report (11:40 a.m. to 12:00 p.m.)	Committee Board Members Fatima Vazquez, <i>Member Representative, Board of Governors,</i> Layla Gonzalez, <i>Member Advocate,</i>	Discuss Member Issues. Receive an update on items discussed by the Board of Governors.

		<i>Board of Governors</i>	
12:00 p.m. – 12:40 p.m.	VII. New Business - continue (40 minutes) A. Refresh Proposal for Meeting State Requirements for Community Advisory Committees (12:00 p.m. to 12:40 p.m.)	John Baackes, <i>Chief Executive Officer</i> Sameer Amin, MD, <i>Chief Medical Officer</i>	Review and take action on the refresh proposal for meeting State requirements for Community Advisory Committees.
12:40 p.m. - 12:50 p.m.	VII. Future Agenda Item Ideas (10 minutes)	Group	Gather ideas for future topics.
12:50 p.m. - 1:00 p.m.	VIII. Public Comments (10 minutes)		Each public member given up to 3 minutes to share a comment with TTECAC.
1:00 p.m.	IX. Adjournment A. Next Meeting Date: • Wednesday, June 12, 2024	Ana Rodriguez, <i>TTECAC Chair</i>	

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 545-4649 prior to 10:00 a.m. the day of the meeting to inform her that you will not be attending.

**Community Outreach & Engagement
Toll-Free Line 1-888-522-2732**