



Regional Community Advisory Committee (RCAC) 8

Wilmington Community Resource Center

911 N Avalon Blvd, Wilmington, CA 90744

10:00 a.m. – 12:30 p.m.

June 16, 2025

Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments and Leadership.
3. Receive information on the LASSO Initiative.
4. Receive a presentation from Call the Car.

Meeting Agenda

10:00 am Welcome & Introductions (15 minutes)

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

10:15 am Meeting Minutes Approval (5 minutes)

10:20 am L.A. Care Updates (20 minutes)

- RCAC Chairperson Highlights
 - ECAC & BOG Reports
 - Review BOG/ECAC assignments for July and September 2025
- CO&E Department Updates
 - 2025 Work Plan Partnership
 - Community Partnership selection for 2025 Partnership

10:40 am Member Experience Feedback & Updates (20 minutes)

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coeadvisory@lacare.org



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- L.A. Care's New Global/Regional Issues

11:00 am BREAK (10 minutes)

11:10 am New Business (60 minutes)

- *LASSO Initiative: Listening Session Prep – John Madrigal, Health Services Operations Program Manager*
- *Board of Governors Candidates*
 - *Member Representative and Member Advocate Positions*
- *Call the Car Presentation*

12:10 pm Future Agenda Items

12:15 pm Public Comments

12:20pm Resource Sharing & Meeting Evaluations

12:30pm Adjournment

Next Meeting Date: Monday, August 18, 2025

10:00 a.m. – 12:30 p.m.

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L.A. Care
HEALTH PLAN®

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Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Kristina Chung, Field Specialist, at (213) 663-0992 or Hilda Herrera, Field Specialist, at (213) 605-4197 that you will be unable to attend the meeting.

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