



**L.A. Care**  
HEALTH PLAN

**L.A. Care Board of Governors**

**Layla Gonzalez - Delgado**  
*Member Advocate*

**Fatima Vasquez**  
*Member Representative*

# Meeting Agenda

## Regional Community Advisory Committee (RCAC) Region 8

**Long Beach Community Resource Center**

5599 Atlantic Blvd. Long Beach, CA 90805

Monday, September 23, 2024

10:00 a.m. – 12:30 p.m.

|  |   |                                |
|--|---|--------------------------------|
| <b>I. Welcome &amp; Introduction (15 min)</b>  | <b>Agenda Lead</b>  | <b>10:00 a.m. - 10:15 a.m.</b> |
| <ul style="list-style-type: none"> <li>A. Call Meeting to Order</li> <li>B. Approval of Agenda</li> <li>C. Group Connection</li> </ul>   | <p><i>Tonya Byrd, Interim RCAC Chair</i></p> <p><i>CO&amp;E Staff</i></p> |                                |
| <i>Goal: Get to know each other, set the tone for the meeting, review meeting goals.</i>   |   |                                |
| <b>II. Develop RCAC Group Agreement (15 min)</b>   | <b>Agenda Lead</b>  | <b>10:15 a.m. - 10:30 a.m.</b> |
| A. Review Basic Group Agreements   | <i>Tonya Byrd, Interim RCAC Chair/Members</i>                             |                                |
| <i>Goal: To provide RCAC members the opportunity to co-develop their RCAC specific group agreements to hold themselves and one another accountable in the meeting setting.</i> |   |                                |
| <b>III. L.A Care Updates (10 min)</b>  | <b>Agenda Lead</b>  | <b>10:30 a.m. - 10:40 a.m.</b> |
| <ul style="list-style-type: none"> <li>A. L.A. Care Internal Updates <ul style="list-style-type: none"> <li>• RCAC Chair and Vice-Chair Elections</li> </ul> </li> </ul>       | <i>CO&amp;E Staff</i>   |                                |
| <i>Goal: To provide updates on L.A. Care Business matters.</i>   |   |                                |
| <b>IV. Review New Agenda Format (30 min)</b>   | <b>Agenda Lead</b>  | <b>10:40 a.m. - 11:10 a.m.</b> |
| A. Understanding the RCAC and the Agenda as a Tool   | <i>CO&amp;E Staff</i>   |                                |

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| <b>Goal:</b> <i>For committee members to review the new agenda format for the Regional Community Advisory Committees and discuss a collaborative approach for facilitation and engagements for the RCACs.</i> |  |                                |
| <b>V. Break (10 min)</b>  | <b>Agenda Lead</b>                                       | <b>11:10 a.m. - 11:20 a.m.</b> |
| A. An opportunity to take a 10-minute break.  | <i>Tonya Byrd, Interim RCAC Chair</i>                    |                                |
| <b>VI. Ralph M. Brown Act (30 min)</b>  | <b>Agenda Lead</b>                                       | <b>11:20 a.m. - 11:50 a.m.</b> |
| A. Review Ralph M. Brown Act  | <i>CO&amp;E Staff<br/>RCAC Members</i>                   |                                |
| <b>Goal:</b> <i>For committee members to understand public meeting format.</i>  |  |                                |
| <b>VII. Member Feedback (20 min)</b>  | <b>Agenda Lead</b>                                       | <b>11:50 a.m. - 12:10 p.m.</b> |
| A. Discuss Member Experiences   | <i>CO&amp;E Staff<br/>RCAC Members</i>                   |                                |
| <b>Goal:</b> <i>For committee members to bring forward member issues.</i>   |  |                                |
| <b>VIII. Public Comments (10 min)</b>   | <b>Agenda Lead</b>                                       | <b>12:10 p.m. - 12:20 p.m.</b> |
| A. Public member will speak for up to 2 minutes.  | <i>Tonya Byrd, Interim RCAC Chair</i>                    |                                |
| <b>Goal:</b> <i>Encourage the public to ask questions or comments.</i>  |  |                                |
| <b>IX. Evaluations (10 min)</b>   | <b>Agenda Lead</b>                                       | <b>12:20 p.m. - 12:30 p.m.</b> |
| A. Complete meeting evaluation forms  | <i>Tonya Byrd, Interim RCAC Chair<br/>CO&amp;E Staff</i> |                                |
| <b>Goal:</b> <i>Completed evaluation forms will be entered into a raffle for a prize.</i>   |  |                                |
| <b>X. Adjournment</b>   | <b>Agenda Lead</b>                                       | <b>12:30 p.m.</b>              |
| <b>Next Meeting Date:</b> Monday, October 21, 2024 from 10:00 a.m. to 12:30 p.m. at the Wilmington Community Resource Center (911 N Avalon Blvd. Wilmington, CA 90744)  | <i>Tonya Byrd, Interim RCAC Chair</i>                    |                                |

## **Please arrive to the meeting on time!**

### **Please Note:**

Members, your absence will be considered unexcused if you do not inform Kristina Chung at (213) 663-0992 or Hilda Herrera at (213) 605-4197 that you will be unable to attend the meeting

### **Meeting Materials**

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

## **Community Outreach & Engagement Toll free line**

**1-888-522-2732**

### **L.A. Care's Line of Business Phone Numbers**

**Medi-Cal** - 1.888.839.9909

**PASC-SEIU** - 1.844.854.7272

**L.A. Care Covered** - 1.855.270.2327

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