

Regional Community Advisory Committee (RCAC) 7

East L.A. Community Resource Center

4801 Whittier Blvd. East Los Angeles, CA 90022 10:00 a.m. – 12:30 p.m.

January 17, 2025

Goals for Today's Meeting

- 1. Share L.A. Care Updates.
- 2. Receive information on the Community Advisory Committee decision-making process and building consensus.
- 3. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
- 4. Nominations for the RCAC Chair and Vice-Chair will close, and elections for both positions will take place.

Meeting Agenda

10:00am Welcome & Introductions

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

10:15am Meeting Minutes Approval

10:20am L.A. Care Updates

- RCAC Chairperson Highlights
 - TTECAC & BOG Reports
- CO&E Department Updates
 - John Baackes Chief Executive Officer L.A. Care Health Plan
 - Decision Making and Building Consensus
 - 2025 Work Plan Projects

Community Outreach & Engagement Department
Toll free line: 1.888.522.2732
Email: coeadvisory@lacare.org



Regional Community Advisory Committee (RCAC) 7

| 10:40am | Member Experience Feedback & Updates • L.A. Care New Global/Regional Issues |
|----------|---------------------------------------------------------------------------------------------------------------------|
| 11:15am | BREAK |
| 11:20am | New Business • Close RCAC Chair and Vice-Chair Nominations and Conduct Elections for both positions. |
| 12:00 pm | Future Agenda Items |
| 12:10pm | Public Comments |
| 12:20pm | Resource Sharing & Meeting Evaluations • Durable Medical Equipment Process and Wheelchairs PowerPoint Presentation |
| 12:30pm | Adjournment |

Next Meeting Date: Friday, March 21, 2025, from 10:00 a.m. – 12:30 p.m. at the Norwalk Community Resource Center at 11721 Rosecrans Ave. Norwalk, CA 90650



Regional Community Advisory Committee (RCAC) 7

Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Hilda Herrera, Field Specialist at (213) 605-4197 or Kristina Chung, Field Specialist at (213) 663-0992 that you will be unable to attend the meeting