



Regional Community Advisory Committee (RCAC) 5

West L.A. Community Resource Center

11173 W. Pico Blvd.
Los Angeles CA, 90064
2:00 P.M. – 4:30 P.M.
December 19, 2024

Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
3. Receive information on the Community Advisory Committee decision-making process and building consensus.
4. Nominations for the RCAC Chair and Vice Chair will close, and elections for both positions will take place.

Meeting Agenda

- 2:00 p.m. **I. Welcome & Introductions**
- Call to Order
 - Review Group Agreements
 - Review and Approval of Agenda
- 2:15 p.m. **II. Meeting Minutes Approval**
- 2:20 p.m. **III. L.A. Care Updates**
- RCAC Chairperson Highlights
 - TTECAC & BOG Reports
 - CO&E Department Update

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coadvisory@lacare.org



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- John Baackes, Chief Executive Officer L.A. Care Health Plan
- Decision Making and Building Consensus
- 2025 Work Plan Projects

2:40 p.m. IV. Member Experience Feedback & Updates

- L.A. Care New Global/Regional Issues
- Update: Discuss how to improve the accessibility and timeliness of care for L.A. Care members in Region 5

3:15 p.m. V. BREAK

3:20 p.m. VI. Old Business

- Close RCAC Chair and Vice-Chair Nominations and Conduct Elections for both positions.

4:00 p.m. VII. Future Agenda Items

4:10 p.m. VIII. Public Comments

4:20 p.m. IX. Resource Sharing & Meeting Evaluations

4:30 p.m. X. Adjournment

Next Meeting Date: Thursday, February 20, 2025, from 2:00 P.M. – 4:30 P.M. at West L.A Community Resource Center at 11173 W. Pico Blvd. Los Angeles, CA 90064

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Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Cindy Pozos, Field Specialist at (213) 545-4649 or Christopher Maghar, Field Specialist at (213) 549-2146 that you will be unable to attend the meeting

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