

## Metro L.A. Community Resource Center

1233 S. Western Ave. Los Angeles, CA 90006 10:00 a.m. – 12:30 p.m. Tuesday, January 21, 2025

# **Goals for Today's Meeting**

- 1. Share L.A. Care Updates.
- 2. Receive information on the Community Advisory Committee's decision-making process and building consensus.
- 3. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
- 4. Nominations for the RCAC Chair and Vice Chair will close, and elections for both positions will take place.

## **Meeting Agenda**

#### 10:00 a.m. I. Welcome & Introductions

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

# 10:15 a.m. II. Meeting Minutes Approval

# 10:20 a.m. III. L.A. Care Updates

- RCAC Chairperson Highlights
  - TTECAC & BOG Reports
- CO&E Department Update

Community Outreach & Engagement Department Toll-Free Line: 1.888.522.2732 Email: coeadvisory@lacare.org



- Decision Making and Building Consensus
- 2025 Work Plan Projects
- 10:40 a.m. IV. Member Experience Feedback & Updates
  - L.A. Care New Global/Regional Issues
- 11:15 a.m. V. BREAK
- 11:20 a.m. VI. Old Business
  - Close RCAC Chair and Vice-Chair Nominations and Conduct Elections for both positions.
- 12:00 p.m. VII. Future Agenda Items
- 12:10 p.m. VIII. Public Comments
- 12:20 p.m. IX. Resource Sharing & Meeting Evaluations
- 12:30 p.m. X. Adjournment

**Next Meeting Date:** Tuesday, March 18, 2025, from 10:00 A.M. – 12:30 P.M. at Metro L.A Community Resource Center at 1233 S. Western Ave, Los Angeles, CA 90006

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#### **Community Outreach & Engagement Department Mission:**

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education, and resources.

#### A Promise to Our RCAC:

A diverse Regional Community Advisory Committee (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community-accountable health plan.

## **Meeting Materials**

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

#### **Please Note:**

#### Please arrive at the meeting on time!

Members, your absence will be considered unexcused if you do not inform Christopher Maghar, Field Specialist at (213) 549-2146 or Cindy Pozos, Field Specialist at (213) 545-4649, that you will be unable to attend the meeting.

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