



**L.A. Care**  
HEALTH PLAN®

# Regional Community Advisory Committee (RCAC) 2

## Panorama City Community Resource Center

7868 Van Nuys Blvd.

Panorama City, CA 91402

11:00 AM – 1:30 PM

Monday, March 17, 2025

### Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
3. Share information about the Board of Governors Elections.
4. Receive information from the Health Equity Department

### Meeting Agenda

#### 11:00 a.m. I. Welcome & Introductions (10 min.)

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

#### 11:10 a.m. II. Meeting Minutes Approval (5 min.)

- Approval of the Meeting Minutes from January 27, 2025.

#### 11:15 a.m. III. L.A. Care Updates (40 min.)

- Martha Santana Chin, *Chief Executive Officer, L.A. Care Health Plan*
- RCAC Chairperson Highlights
  - ECAC (*Executive Community Advisory Committee*) & BOG (*Board of Governors*) Report.

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: [coadvisory@lacare.org](mailto:coadvisory@lacare.org)



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- CO&E Department Update
  - Decision-making and Building Consensus
  - ECAC Member At-Large Elections
  - 2025 Workplan Projects
    - Community Partners Presentation on Monday, May 2, 2025

### 11:55 a.m. IV. L.A. Care Board of Governors Elections (10 mins)

- Review the Board of Governors (BOG) Elections for Consumer and Advocate Application
- Candidates for BOG Consumer and Advocate Seat

### 12:05 p.m. V. Member Experience Feedback & Updates (35 min.)

- L.A. Care New Global/Regional Issues

### 12:40 p.m. VI. BREAK (5 min)

### 12:45 p.m. VII. New Business (25 min.)

- Health Equity 2025 - *Elsa Greno, Health Equity Field Specialist*

### 1:10 p.m. VIII. Future Agenda Items (10 min.)

### 1:20 p.m. IX. Public Comments (10 min.)

### 1:30 p.m. X. Resource Sharing & Meeting Evaluations (10 min.)

### 12:30pm XI. Adjournment

**Next Meeting Date:** Monday, May 19, 2025 from 11:00 AM – 1:30 PM at Panorama City Community Resource Center at 7868 Van Nuys Blvd. Panorama City, CA 91402

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### Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

### A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

### Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

### Please Note:

**Please arrive to the meeting on time!**

Members, your absence will be considered unexcused if you do not inform **Tyonna Baker** at **(213) 760-2050** or **Martin Vicente** at **(213) 503-6199** that you will be unable to attend the meeting

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