L.A. Care Board of Governors

Layla Gonzalez - Delgado *Member Advocate*

Fatima Vasquez *Member Representative*

Meeting Agenda

Regional Community Advisory Committee (RCAC) Region 1

Palmdale Community Resource Center

2072 E. Palmdale Blvd., Palmdale, CA 93550 September 17, 2024 11:00 a.m. – 1:30 p.m.

I. Welcome & Introduction (15 min)	Agenda Lead	11:00 a.m 11:15 a.m.		
i. Welcome & introduction (13 min)	Agenda Lead	11.00 a.m 11.13 a.m.		
A. Call Meeting to Order	Roger Rabaja, Interim			
B. Approval of Agenda	RCAC Chair			
C. Group Connection	Ramon Garcia, CO&E Field Specialist			
Goal: Get to know each other, set the tone for the meeting, and review meeting goals.				
II. Develop RCAC Group Agreement (15 min)	Agenda Lead	11:15 a.m 11:30 a.m.		
A. Review Basic Group Agreements	Roger Rabaja, Interim RCAC Chair			
	RCAC Members			
Goal: To provide RCAC members the opportunity to co-develop their RCAC specific group agreements to hold themselves and one another accountable in the meeting setting.				
III. L.A. Care Updates (10 min)	Agenda Lead	11:30 a.m 11:40 a.m.		
A. L.A. Care Internal UpdatesRCAC Chair and Vice-Chair Elections	Ramon Garcia, CO&E Field Specialist			
Goal: To provide updates on L.A. Care Business matters.				
IV. Review New Agenda Format (30 min)	Agenda Lead	11:40 a.m 12:10 p.m.		

A. Understanding the RCAC and the Agenda as a Tool	Ramon Garcia, CO&E Field Specialist			
Goal: For committee members to review the new agenda format for the discuss a collaborative approach for facilitation and engagement		isory Committees and		
V. Break (10 min)	Agenda Lead	12:10 p.m 12:20 p.m.		
A. An opportunity to take a 10-minute break.	Roger Rabaja, Interim RCAC Chair			
VI. Ralph M. Brown Act (30 min)	Agenda Lead	12:20 p.m 12:50 p.m.		
A. Review Ralph M. Brown Act	Ramon Garcia, CO&E Field Specialist			
	RCAC Members			
Goal: For committee members to understand the public meeting format.				
VII. Member Feedback (20 min)	Agenda Lead	12:50 p.m 1:10 p.m.		
A. Discuss Member Experiences	Ramon Garcia, CO&E Field Specialist			
	RCAC Members			
Goal: For committee members to bring forward member issues.				
VIII. Public Comments (10 min)	Agenda Lead	1:10 p.m 1:20 p.m.		
A. Public member will speak for up to 2 minutes.	Roger Rabaja, Interim RCAC Chair			
Goal: Encourage the public to ask questions or comments.				
IX. Evaluations (10 min)	Agenda Lead	1:20 p.m 1:30 p.m.		
A. Complete meeting evaluation forms	Roger Rabaja, Interim RCAC Chair			
	Ramon Garcia, CO&E Field Specialist			
Goal: Completed evaluation forms will be entered into a raffle for a pr	ize.	1		

X. Adjournment	Agenda Lead	1:30 p.m.
 Next Meeting Date: Friday, October 18, 2024 from 11:00 a.m. to 1:30 p.m. at the Palmdale Community Resource Center. 	Roger Rabaja, Interim RCAC Chair	

Please arrive to the meeting on time!

Please Note:

Members, your absence will be considered unexcused if you do not inform Ramon Garcia at (213)359-0086 that you will be unable to attend the meeting

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Community Outreach & Engagement Toll free line

1-888-522-2732

L.A. Care's Line of Business Phone Numbers

Medi-Cal - 1.888.839.9909

PASC-SEIU - 1.844.854.7272

L.A. Care Covered - 1.855.270.2327

L.A. Care Medicare Plus - 1.888.522.1298

TTY for all Lines of Business is - 711