



April 26, 2021

Dear Provider,

As a result of L.A. Care Health Plan's (L.A. Care) on-going efforts to improve our processes, L.A. Care is enhancing its corrected claim process effective May 03, 2021.

**What to expect?**

The current corrected claims process does not show the payment made on the original claim. The enhanced process will reflect the debit of the original payment amount and the credit of the corrected claim payment on the same Remittance Advice (RA), allowing providers to reconcile the original payment made with the corrected claim on the same RA.

Claims received by L.A. Care prior to May 3<sup>rd</sup>, 2021 will be processed using the current corrected claims process.

Please note this does not change the way you currently bill corrected claims. If you should have any questions regarding submitting corrected claims to L.A. Care, please visit our website for billing and timeliness requirements.

**References:**

<https://www.lacare.org/providers/claims-edi/submitted-claim>

If you have any questions, please contact your assigned Account Manager.

Thank You,

L.A. Care Claims Department

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