



L.A. Care
HEALTH PLAN®

For All of L.A.

IMPORTANCE OF ENCOUNTER DATA SUBMISSION

Complete, accurate and timely Encounter Data is key for determining needed changes and improvements in health related programs. L.A. Care also uses Encounter Data for monitoring and oversight functions including HEDIS reporting, Capitation Rate development, and for meeting various regulatory requirements.

This data helps to establish the following as it relates to rates, access and important trends.

- Accountability: utilization, access, and quality analysis.
- Rate setting and risk adjustment.
- Studies of small, high-policy-interest populations.
- Community-wide studies.
- Other research and evaluation studies.

Refer to the LA Care Website for your Line of business specific provider manual for additional information: <http://www.lacare.org/providers/provider-resources/forms-manuals>
See the “Resources” link on the right.

ENCOUNTER DATA SUBMISSION TIMEFRAMES

Line of Business	Submission Timeframe
MCLA	60 days after DOS*
CMC	60 days after DOS*
LACC	60 days after DOS*

***LA CARE ENCOURAGES PROVIDERS TO SUBMIT THEIR ENCOUNTER DATA WITHIN 30 DAYS FROM THE DATE OF SERVICE**

Submitting your encounter data timely and accurately allows L.A. Care to:

- Ensure that the provider is in compliance with the regulatory guidelines
- Track up-to-date Member Out-of-Pocket (MOOP) totals and therefore our members are not erroneously billed after they have met their MOOP.
- Provider incentives for timely submissions- check provider contract for details

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