



**L.A. Care**  
HEALTH PLAN®

**For All of L.A.**

## **L.A. Care Clinical Criteria Hierarchy that is used within Utilization Management and/or Delegated PPG/IPAs.**

### **Medi-Cal (MCLA)**

1. Member Handbook:
  - A. Covered Benefits
  - B. Non-Contracted Providers
2. World Professional Associate for Transgender Health (WPATH)  
<https://www.wpath.org/publications/soc>
3. Medi-cal guidelines including Medi-Cal Provider Manual and guidance
4. California Code of Regulations, Title 22  
[https://www.dhcs.ca.gov/services/adp/Pages/CA\\_Code\\_Regulations.shtml.aspx](https://www.dhcs.ca.gov/services/adp/Pages/CA_Code_Regulations.shtml.aspx)
5. DHCS All-Plan Letters and Other DHCS Regulatory Guidance regarding UM  
<https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>
6. DMHC Regulatory Guidance regarding UM <https://www.dmhc.ca.gov/LawsRegulations.aspx>
7. L.A. Care Clinical Practice Guidelines, including guidelines generated by delegated (PPGs) providers
8. MCG <https://www.mcg.com/>
9. Up To Date <https://www.uptodate.com/login>

### **D-SNP (Dual Special Needs Plan) Medicare Advantage**

1. Member Handbook:
  - a. Covered Benefits
  - b. Non-Contracted Providers
2. Centers for Medicare and Medicaid Services (CMS) Guidelines
  - a. National Coverage Determinations (NCD) <https://www.cms.gov/medicare-coverage-database/reports/national-coverage-ncd-report.aspx?chapter=all&sortBy=title>
  - b. Local Coverage Determinations (LCD) <https://www.cms.gov/medicare-coverage-database/reports/local-coverage-final-lcds-alphabetical-report.aspx?lcdStatus=all>
3. World Professional Associate for Transgender Health (WPATH)  
<https://www.wpath.org/publications/soc>
4. California Code of Regulations, Title 22  
[https://www.dhcs.ca.gov/services/adp/Pages/CA\\_Code\\_Regulations.shtml.aspx](https://www.dhcs.ca.gov/services/adp/Pages/CA_Code_Regulations.shtml.aspx)
5. DHCS All-Plan Letters and Other DHCS Regulatory Guidance regarding UM  
<https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>
6. DMHC Regulatory Guidance regarding UM <https://www.dmhc.ca.gov/LawsRegulations.aspx>
7. L.A. Care Clinical Practice Guidelines, including guidelines generated by delegated (PPGs) providers
8. MCG <https://www.mcg.com/>
9. Up to Date <https://www.uptodate.com/login>



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## **L.A. Covered California & PASC-SEIU**

1. Member Handbook:
  - a. Covered Benefits
  - b. Non-Contracted Providers
2. World Professional Associate for Transgender Health (WPATH)  
<https://www.wpath.org/publications/soc>
3. DMHC Regulatory Guidance regarding UM  
<https://www.dmhc.ca.gov/LawsRegulations.aspx>
4. L.A. Care Clinical Practice Guidelines, including guidelines generated by delegated (PPGs) providers\*
5. MCG <https://www.mcg.com/>
6. Up to Date <https://www.uptodate.com/login>