



General Overview; For specific questions regarding contracted services, authorizations, or DOFR's, please reach out to the PPG/MSO at phone number provided.

**KEY:**  
 MCLA: Medi-Cal  
 PS: PASC-SEIU (Formerly IHSS)  
 LAC: L.A. Care Covered (Covered CA Exchange Product)  
 LACCD: L.A. Care Covered Direct  
 CMC: Cal MediConnect  
 SR: Shared Risk Contract  
 FR: Full Risk Contract  
 DR: Dual Risk Contract  
 FFS: Fee for Service  
 Authorizations: Standard= County responsible for DHS in network only

**For All Lines of Business: Authorization and Payments for Professional and Diagnostic Services are the responsibility of PPG with the exception of Transplant event and Transhealth services which are the Plans risk. See chart below for Authorization and Payment responsibility for Facility & Lower Level of Care services such as Sub-Acute, Skilled Nursing, DME, Home Health, etc.**  
**All Higher Level of Care (HLOC) cases require approval by L.A. Care Health Plan - L.A. Care will authorize and make payment for Professional & Diagnostic services where PPG does not have a direct contract with HLOC provider.**

Region Codes	Participating Provider Group	Management Company (MSO)	Phone	Delegation Status					AUTHORIZATIONS	AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #
					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid					
AHPN	Adventist Health Physician Network	MedPOINT Management New MSO Effective 2/1/2021	818-702-0100	Extended					PPG	747-287-0119	Member's Capitated Hospital: White Memorial Medical Center	Adventist Health Managed Care Claim PO Box 16237 Portland, OR 97292	(503) 261-6032
					DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR				L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
AHF	AIDS HealthCare Foundation		888-238-7463	N/A				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
APIA	Allied Physicians dba Allied Pacific IPA	Network Medical Management	626-282-0288	Extended					PPG	626-943-6382	Member's Capitated Hospital: Alhambra Hospital Medical Center	HealthSource MSO 100 N. Stoneman Avenue #202 Alhambra, CA 91801	(626) 570-1606
					DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
APWM											Member's Capitated Hospital: Alhambra Hospital Medical Center	HealthSource MSO 100 N. Stoneman Avenue #202 Alhambra, CA 91801	(626) 570-1606
APCV	Citrus Valley Independent Physicians (subsidiary of Allied)	Network Medical Management	626-282-0288	Extended					PPG		Member's Capitated Hospital: White Memorial Medical Center	Adventist Health Managed Care Claim PO Box 16237 Portland, OR 97292	(503) 261-6032
					DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR				Member's Capitated Hospital: Citrus Valley Medical Center	PO Box 840147 Los Angeles, CA 90084-0147	(626) 814-2504
AMHS	AltaMed Health Services Corporation	Altura Management Services	866-880-7805	Extended					PPG		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR				L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								SR			L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
AMHN	AltaMed Health Network, Inc.		866-880-7805	Extended				PPG	323-720-5602	PPG	Office Ally Payor Code = ALTMA or P.O. Box 7280 Los Angeles, CA 90022-7280	(855) 848-5252	

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					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS	323-720-5602 AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #			
OMGA	Omnicare Medical Group - AMHN	Altura Management Services New MSO Effective 2/1/2021	866-880-7805	Extended	FR				PPG	714-947-8782	PPG	Office Ally Payor Code = ALTMA or P.O. Box 7280 Los Angeles, CA 90022-7280	(855) 848-5253			
OMNI	Omnicare Medical Group		866-880-7805	Extended			SR		PPG		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)			
AIPA	Angeles IPA	HealthSmart Management Services Organization, Inc.	714-947-8600	Extended	DR Effective 5/1/2022				PPG	714-947-8782	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	Office Ally Payor Code = HSM01 or HealthSmart MSO P.O. Box 6301 Cypress, CA 90630-0018	(714) 947-8600			
							SR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								SR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
AMGS	Optum Care Network - LA Family Community (fka Apple Care Medical Group, St. Francis, Inc)	AppleCare Medical Management, LLC dba Optum	800-460-5051	Extended	SR				PPG	714-676-0785 714-676-0786 714-676-0787 714-676-0789	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)			
APPL	Optum Care Network - Apple Care Select (fka Apple Care Medical Group, Inc.)	AppleCare Medical Management, LLC dba Optum	800-460-5051	Extended			SR		L.A. CARE		Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)				
							SR Effective 1/1/2022		L.A. CARE		Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)				
BVMG	Bella Vista IPA	MedPOINT Management	818-702-0100	Extended	SR				PPG	818-444-1209	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)			
							SR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								SR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
CMHP	Caremore Health Plan	Caremore Health Plan	562-622-2800	Extended				PPG	888-426-5087	PPG	Caremore Health Plan P.O. Box 366 Artesia, CA 90702-0366	(888)291-1358				
CVPG	Citrus Valley Physician Group	Physicians Data Trust, Inc	562-860-8771	Extended	SR				PPG	760-477-2951	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)			
							SR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								DR						Member's Capitated Hospital: Citrus Valley Medical Center	PO Box 840147 Los Angeles, CA 90084-0147	(626) 814-2504
CFC	Community Family Care	Network Medical Management	818-396-1232 855-888-4232	Extended	SR				PPG	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)				
							SR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
								SR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
CFCA	Community Family Care - Antelope Valley	Network Medical Management	818-396-1232 855-888-4232	Extended	SR				PPG	626-521-6144	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)			
							SR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								SR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
CFCE	Community Family Care - East Los Angeles Doctors Hospital	Network Medical Management	818-396-1232 855-888-4232	Extended	DR Effective 1/1/2021			PPG	Member's Capitated Hospital: East Los Angeles Doctor's Hospital Effective 1/1/2021	Conifer P.O. Box 260890 Encino, CA 91436	(818) 461-5000					
CFCM	Community Family Care - Memorial Hospital of Gardena	Network Medical Management	818-396-1232 855-888-4232	Extended	DR Effective 1/1/2021			PPG	Member's Capitated Hospital: Memorial Hospital of Gardena Effective 1/1/2021	Conifer P.O. Box 260890 Encino, CA 91436	(818) 461-5000					



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					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS	AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #	
					DR Effective 1/1/2021				PPG		Member's Capitated Hospital: Valley Presbyterian Hospital Effective 1/1/2021	Conifer P.O Box 260890 Encino, CA 91436	(818) 461-5000	
CFCV	Community Family Care - Valley Presbyterian Hospital	Network Medical Management	818-396-1232 855-888-4232	Extended										
CRCM	Crown City Medical Group (Crown City purchased by AltaMed Health Network effective 6/1/2021 - see AltaMed for current payor information.)	MedPOINT Management	818-702-0100	Extended	SR Termed 6/30/2021				PPG	818-960-0613		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
												L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						SR Termed 6/30/2021						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
AVHC	DHS-Antelope Valley Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
BLHC	DHS- Bell Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
BHC	DHS-Bellflower Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
CTHC	DHS-Curtis Tucker Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
ELHC	DHS-East Los Angeles Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
EMCH	DHS-EI Monte Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
ERCH	DHS-Edward R Roybal Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
GPHC	DHS-Glendale Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HCHC	DHS-H Claude Hudson Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HDHS	DHS-High Desert Regional Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HHHC	DHS-Hubert H Humphrey Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HUMC	DHS-Harbor/UCLA Medical Center (hospital-based clinic)	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066		L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
						DR						L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)



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HUMF	DHS-Harbor/UCLA Family Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
LACU	DHS-LAC+USC Medical Center (hospital-based clinic)	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
LBCH	DHS-Long Beach Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
LCC	DHS-Little Rock Community Clinic	DHS- Managed Care Services	800-832-6334, option 1	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
LLAC	DHS-Lake Los Angeles Community Clinic	DHS- Managed Care Services	800-832-6334, option 1	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
LPHC	DHS-La Puente Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
MLKH	DHS-Martin Luther King Jr. Outpatient Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
OVMV	DHS-Mid-Valley Comprehensive Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
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NHC	DHS - Northeast Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
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OVMC	DHS-Olive View/UCLA Medical Center (hospital-based clinic)	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
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RLAC	DHS-Rancho Los Amigos National Rehabilitation Center (hospital-based clinic)	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
SFHC	DHS-San Fernando Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
SGHC	DHS-East San Gabriel Valley Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
SPHC	DHS-South Valley Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR					L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	



Region Codes	Participating Provider Group	Management Company (MSO)	Phone	Delegation Status	For All Lines of Business: Authorization and Payments for Professional and Diagnostic Services are the responsibility of PPG with the exception of Transplant event and Transhealth services which are the Plans risk. See chart below for Authorization and Payment responsibility for Facility & Lower Level of Care services such as Sub-Acute, Skilled Nursing, DME, Home Health, etc. All Higher Level of Care (HLOC) cases require approval by L.A. Care Health Plan - L.A. Care will authorize and make payment for Professional & Diagnostic services where PPG does not have a direct contract with HLOC provider.										
					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS	AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #		
STR	DHS-Star Clinic	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
						DR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
THC	DHS-Torrance Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
						DR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
WIHC	DHS-Wilmington Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
						DR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
WVCH	DHS-West Valley Health Center	DHS- Managed Care Services	800-832-6334, option 1	Standard	DR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
						DR							L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
EPDB	El Proyecto Del Barrio, Inc.	MedPOINT Management	818-702-0100	Extended	SR				PPG	818-444-1209	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
ECMG	Exceptional Care Medical Group	Conifer Health Solutions	818-461-5000	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
FCS	Family Care Specialists IPA, A Medical Group Inc.	MedPOINT Management	818-702-0100	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
GCMG	Global Care IPA	MedPOINT Management	818-702-0100	Extended	DR Effective 8/1/2021				PPG	818-702-1730	Member's Capitated Hospital: Southern California Healthcare System Inc. Effective 8/1/2021	Global - Alta P.O. Box 7020-11 Tarzana, CA 91357 Office Ally Payor Code = MPM54	(818) 702-0100		
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HCLA	Health Care LA, IPA	MedPOINT Management	818-702-0100	Extended	SR				PPG	818-702-1722	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HCLV	Health Care LA, IPA - Valley Presbyterian	MedPOINT Management	818-702-0100	Extended	DR Effective 4/1/2021				PPG	818-702-1722	Member's Capitated Hospital: Valley Presbyterian Hospital Effective 4/1/2021	Valley Presbyterian Hospital HCLA P.O. Box 7020-09 Tarzana, CA 91357 Office Ally Payor Code = MPM53	(818) 702-0100		
HCPM	Optum Health Plan of California (fka HealthCare Partners Medical Group)						SR		PPG	REGION 1: 626-254-8215 REGION 2: 213-861-5856 REGION 3: 310-244-6964 REGION 4: 310-224-6962 REGION 5: 818-827-9811 REGION 6: 714-436-4801	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)		
												SR	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
HD	High Desert Medical Group	Heritage Provider Network	661-945-5984	Extended	FR				PPG	661-952-3690	PPG	43839 N 15th Street West Lancaster, CA 93534	(661) 945-5984		
														FR	
														FR	
LAKE	Lakeside Medical Group	Heritage Provider Network	213-355-8988	Extended	FR				PPG	BURBANK/LA: 818-933-0510 SAN FERNANDO VALLEY: 818-933-0538 GLENDALE: 818-396-3479 SAN GABRIEL VALLEY: 626-774-2299	PPG	P.O.Box 371390 Reseda, CA 91337	(213) 355-8988		
														FR	
														FR	



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					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS	AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #
PPN	PIH Health Physicians (fka Pioneer Provider Network)	HealthMed Servies, Inc.	562-789-5401	Extended	SR				PPG	FACE SHEET: 562-967-2969 ALL OTHERS: 562-967-2947	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
								SR			L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
PVMG	Pomona Valley Medical Group	Prospect Medical Systems/ ProMed Health Network	909-932-1045	Extended	SR				PPG	PVHMC: 714-941-5210 ALL OTHER FACILITIES: 714-561-7609 DISCHARGE ORDERS: 909-936-3608	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
								SR			L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
PIPA	Preferred IPA of California	Thrifty Management Services	800-874-2091	Extended	SR				PPG	800-874-2093	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
								SR			L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
PIPV	Preferred IPA - Valley Presbyterian	Thrifty Management Services/ Electronic Health Plans	800-874-2091	Extended	DR Effective 3/1/2021				PPG	800-874-2093	Member's Capitated Hospital: Valley Presbyterian Hospital Effective 3/1/2021	Conifer P.O. Box 260890 Encino, CA 91436	(818) 461-5000
PIPM	Preferred IPA - Monterey Park	Thrifty Management Services/ Electronic Health Plans	800-874-2091	Extended	DR Effective 9/1/2021				PPG	800-874-2093	Member's Capitated Hospital: Monterey Park Hospital Effective 9/1/2021	HealthSource MSO 100 N. Stoneman Avenue #202 Alhambra, CA 91801	(626) 570-1606
PIPW	Preferred IPA - White Memorial	Thrifty Management Services/ Electronic Health Plans	800-874-2091	Extended	DR Effective 5/1/2022				PPG	800-874-2093	Member's Capitated Hospital: White Memorial Medical Center Effective 5/1/2022	Adventist Health Managed Care Claim PO Box 16237 Portland, OR 97292	(503) 261-6032
PROH	Prospect Healthsource Medical Group, Inc.	Medpoint Management	818-702-0100	Extended	SR				PPG	MCLA: 818-444-1209 ALTA: 714-560-7379 DIGNITY: 714-560-7356 OTHERS: 714-560-7621 OUT OF AREA: 714-560-7622	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
		Prospect Medical Systems/ ProMed Health Network	714-796-5719				SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	P.O. Box 11466 Santa Ana, CA 92711-1466			(800) 708-3230		
PROS	Prospect Medical Group Los Angeles, Inc.	Medpoint Management	818-702-0100	Extended	SR				PPG	MCLA: 818-444-1209 ALTA: 714-560-7379 DIGNITY: 714-560-7356 OTHERS: 714-560-7621 OUT OF AREA: 714-560-7622	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
		Prospect Medical Systems/ ProMed Health Network	714-796-5719				SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	P.O. Box 11466 Santa Ana, CA 92711-1466			(800) 708-3230		
PROV	Prospect Medical Group, Inc.	Medpoint Management	818-702-0100	Extended	SR				PPG	MCLA: 818-444-1209 ALTA: 714-560-7379 DIGNITY: 714-560-7356 OTHERS: 714-560-7621 OUT OF AREA: 714-560-7622	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
		Prospect Medical Systems/ ProMed Health Network	714-796-5719				SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	P.O. Box 11466 Santa Ana, CA 92711-1466			(800) 708-3230		
PRON	Prospect Nuestra Familia	Medpoint Management	818-702-0100	Extended	SR				PPG	MCLA: 818-444-1209 ALTA: 714-560-7379 DIGNITY: 714-560-7356 OTHERS: 714-560-7621 OUT OF AREA: 714-560-7622	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
		Prospect Medical Systems/ ProMed Health Network	714-796-5719				SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	P.O. Box 11466 Santa Ana, CA 92711-1466			(800) 708-3230		
PROF	Prospect Professional Care Medical Group, Inc.	Medpoint Management	818-702-0100	Extended	SR				PPG	MCLA: 818-444-1209 ALTA: 714-560-7379 DIGNITY: 714-560-7356 OTHERS: 714-560-7621 OUT OF AREA: 714-560-7622	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
		Prospect Medical Systems/ ProMed Health Network	714-796-5719				SR	L.A. CARE			Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	
						DR	Member's Capitated Hospitals: ALTA Los Angeles Community Hospital	P.O. Box 11466 Santa Ana, CA 92711-1466			(800) 708-3230		
REMG	Regal Medical Group	Heritage Provider Network	213-355-8988	Extended	FR				PPG	BURBANK/LA: 818-933-0510 SAN FERNANDO VALLEY: 818-933-0538 GLENDALE: 818-396-3479 SAN GABRIEL VALLEY: 626-774-2299	PPG	P.O.Box 371390 Reseda, CA 91337	(213) 355-8988
							FR						
								FR					
SEA	MemorialCare Select Health Plan (Effective 05/1/2022) (fka Seaside Health Plan)		855-367-7747	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)

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					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS L.A. CARE	FACEBOOK CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #
SEA	MemorialCare Select Health Plan (fka Seaside Health Plan)		955-367-7747	Standard			SR			L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)	



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					MCLA Non Institutional Aid	PS	LAC & LACCD	CMC Non Institutional Aid	AUTHORIZATIONS	AUTHORIZATION FAX #	PAYOR	PAYOR ELECTRONIC CLAIM INFO/ CLAIMS ADDRESS	PAYOR CLAIMS PHONE #
SHI	Serendib Healthways, Inc.	ProSource MSO/ MHM HealthCare New MSO Effective 12/1/2021	562-484-9144	Standard	SR		SR		L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
SIMG	Sierra Medical Group	Heritage Provider Network	661-945-9411	Extended	FR				PPG	661-945-8191	PPG	10th Street West Lancaster, CA 93534	(661) 945-9411
SAMG	South Atlantic Medical Group		323-725-0167	Extended	SR				PPG	323-724-5061 323-725-1471	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR				L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
SVIP	St. Vincents IPA	Physician Data Trust	562-860-8771	Extended				DR Effective 1/1/2021	PPG	562-924-1453	Member's Capitated Hospital: Hollywood Presbyterian Medical Center Effective 1/1/2021	Physician Data Trust P.O. Box 4429 Oceanside, CA 92052	(800) 458-2307
SC	Superior Choice Medical Group	Elite Care Health Organization (ECHO)	562-888-1415	Standard	SR				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
							SR				L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
UCLA	UCLA Medical Group		800-825-2631	N/A	FFS		FFS	FFS	L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)
UCMG	Universal Care Medical Group		866-255-4795	Standard	SR Termed 12/31/2021				L.A. CARE	FACE SHEET: 877-314-4957 CLINICAL REVIEW: 213-438-5063 DISCHARGE ORDER: 213-438-5066	L.A. CARE	Change Healthcare Payor Code = LACAR or P.O. Box 811580 Los Angeles, CA 90081	(888) 4LA-Care (452-2273)