



**Regional Community Advisory Committee (RCAC) - Region 10**  
**Community Resource Center in East Los Angeles**  
**4801 Whittier Blvd., Los Angeles, CA 90022**  
**Thursday, April 20, 2023**  
**2:00 PM – 4:30 PM**

**Goals for Today's Meeting**

1. Introduce L.A. Care's New Community Engagement Model.
2. Learn about L.A. Care business from the Community Outreach & Engagement Department (CO&E).
3. Provide an opportunity to identify community issues affecting members in the region.

**Meeting Agenda**

<b>I. Welcome &amp; Introductions</b>	<b>(5 min.)</b>	<b>2:00 - 2:05 p.m.</b>	<b>Agenda Lead</b>
<b>A. Review Today's Meeting Agenda</b>			Damares Hernandez, Chairperson
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(85 min.)</b>	<b>2:05 - 3:30 p.m.</b>	<b>Agenda Lead</b>
<b>A. Approval of Agenda and February Meeting minutes (10min)</b>			Damares Hernandez, Chairperson
<b>B. Introduce L.A. Care's New Community Engagement Model (75 min)</b>			Hilda Herrera, Field Specialist II Tyonna Baker, Field Specialist II
<b>GOAL:</b> ✓ <i>Approve today's meeting agenda and February 2023 meeting minutes</i> ✓ <i>Introduce L.A. Care's New Community Engagement Model and give RCAC members an opportunity to ask questions about the New Community Engagement Model.</i>			
<b>III. Break</b>	<b>(5 min)</b>	<b>3:30 – 3:35 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"><li>• An opportunity to take a 5-minute break.</li></ul>			Group
<b>IV. Business (Continue)</b>	<b>(30 min.)</b>	<b>3:35 - 4:05 p.m.</b>	<b>Agenda Lead</b>
<b>C. Board of Governors, Candidates for 2023 Elections (20min)</b>			BOG Candidates
<b>D. Community Outreach &amp; Engagement Business (10min)</b> <ul style="list-style-type: none"><li>• Medi-Cal Redetermination</li></ul>			Hilda Herrera, Field Specialist II Tyonna Baker, Field Specialist II

<ul style="list-style-type: none"> <li>Board of Governors Election – Thursday, June 15, 2023 from 2:00 p.m. to 4:30 p.m. at Community Resource Center in East L.A.</li> <li>Other CO&amp;E Department Updates</li> </ul>		
<b>GOAL:</b> ✓ Give an opportunity for candidates who are running for the Board of Governors positions to introduce themselves and speak to RCAC members of why they are running for the position. ✓ Receive and update from the CO&E Department.		
<b>V. Regional Issues</b>	<b>(15 min.)</b>	<b>4:05 - 4:20 p.m.</b>
A. Community Member Issues B. SPD Member Issues		Agenda Lead
<b>GOAL:</b> An opportunity to identify community issues affecting members in the region.		
<b>VI. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>4:20 - 4:25 p.m.</b>
<ul style="list-style-type: none"> <li>Complete meeting evaluation forms</li> </ul>		Group
<b>VII. Public Comments</b>	<b>(5 min.)</b>	<b>4:25 - 4:30 p.m.</b>
<ul style="list-style-type: none"> <li>Public member will speak for up to 2 minutes.</li> </ul>		Damares Hernandez, Chairperson
<b>VIII. Adjournment</b>		<b>4:30 p.m.</b>
		Damares Hernandez, Chairperson

\*\*\* PLEASE BE ON TIME \*\*\*

**NOTE:** Members, your absence will be **considered unexcused** if you do not call Hilda Herrera at **(213) 605-4197** to inform her that you will not be attending the meeting.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Community Resource Center in East Los Angeles located at 4801 Whittier Blvd., Los Angeles, CA 90022 Through the Reception Area in the Building Lobby.

**Community Outreach & Engagement (CO&E)**

**Toll Free Line 1-888-522-2732**

### L.A. Care's Line of Business Phone Numbers

- 1.888.839.9909 Medi-Cal
- 1.844.854.7272 PASC SEIU
- 1.855.270.2327 L.A. Care Covered
- 1.888.522.1298 Cal-Medi-Connect (CMC)
- TTY for all LOBs is 711