



Download the CTC-Go Mobile app now!



CTC-Go is a mobile app used by members to manage their transportation benefit.

1



SCAN ME

Search the App Store on your Android or iOS device.

2

Install the app.

3

Sign up by using the self-service feature or by calling **1.888.522.1298**.

Features

- ❖ Cancel reservations without having to call!
- ❖ Check which company will pick you up.
- ❖ Rate your transportation experience.
- ❖ Verify information about your reservation.

L.A. Care Cal MediConnect Plan is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

L.A. Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English

If you speak English, language assistance services, free of charge, are available to you. Call **1.888.522.1298** (TTY: **711**), 24 hours a day, 7 days a week, including holidays. The call is free.

Spanish

Si usted habla español, los servicios de asistencia con el idioma estarán disponibles para usted sin costo. Llame al **1.888.522.1298** (TTY: **711**), las 24 horas del día, los 7 días de la semana, incluso los días festivos. La llamada es gratuita.

Chinese

如果您說中文，您可免費獲得語言協助服務。請致電 **1.888.522.1298** (TTY: **711**)，服務時間為每週7天，每天24小時（包含假日）。這是免費電話。



**ELEVATING
HEALTHCARE**
IN LOS ANGELES COUNTY
SINCE 1997



L.A. Care
HEALTH PLAN®

1055 West 7th Street, 10th Floor
Los Angeles, CA 90017
calmedicconnectla.org

PRSR STD
U.S. POSTAGE
PAID
Anaheim, CA
Permit No. 3244