



**AGENDA**  
**COMPLIANCE & QUALITY COMMITTEE MEETING**  
**BOARD OF GOVERNORS**

Thursday, March 18, 2021, 2:00 P.M.

L.A. Care Health Plan, 10th Floor, CR 1025, 1055 W. 7<sup>th</sup> Street, Los Angeles, CA 90017

California Governor issued Executive Order N-25-20 and N-29-20, which, among other provisions, amend the Ralph M. Brown Act. Accordingly, members of the public should now listen to this meeting via teleconference or videoconference as follows:

To listen to the meeting via videoconference please register by using the link below:

<https://lacare.webex.com/lacare/j.php?MTID=ma25f5abcf7853e08b1b0786b0f5d0f9c>

Meeting number: 187 677 2050

To listen to the meeting via teleconference please dial:

+1-213-306-3065

Meeting number: 187 677 2050

Members of the Compliance and Quality Committee or staff may also participate in this meeting via teleconference and videoconference. *The public may listen to the Compliance and Quality Committee's meeting by teleconference and videoconference. The public is encouraged to submit its public comments or comments on Agenda items in writing. You can e-mail public comments to [BoardServices@lacare.org](mailto:BoardServices@lacare.org), or send a text or voicemail to: 213 628-6420.*

The text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the Agenda item to which your comment relates.

Comments received by voicemail, email or text by 2:00 pm on March 18, 2021 will be provided in writing to the members of the Board of Governors that serve on the Compliance and Quality Committee. Public comments submitted will be read for 3 minutes.

Once the meeting has started, voicemails, emails and texts for public comment should be submitted before the item is called by the meeting Chair. If you wish to submit public comment on an Agenda item, you must submit it at any time prior to the time the Chair announces the item and asks for public comment. The Chair will announce when public comment period is over.

**All votes in a teleconferenced meeting shall be conducted by roll call.**

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act ("ADA") please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

**WELCOME**

Stephanie Booth, MD, Chair

1. Approve today's meeting Agenda Chair
2. Public Comment (*please see instructions above*) Chair
3. Approve January 21, 2021 Meeting Minutes Chair
4. Chairperson Report Chair
5. Chief Medical Officer Report Richard Seidman, MD, MPH,  
Chief Medical Officer
6. Quality Improvement Report Betsy Santana, Manager,  
Quality Improvement Initiatives
  - 2020 Quality Improvement Annual Report and Evaluation Maria Casias, RN, BSN, MPH, Director,  
Quality Improvement Accreditation,  
Quality Improvement
  - 2021 Quality Improvement Program and Work Plan

- Quality Improvement Documents (COM A)

7. Chief Compliance Officer Report

Thomas Mapp, *Chief Compliance Officer*  
Elysse Tarabola, *Director, Regulatory Affairs*  
Sabrina Coleman, *Senior Director, Delegation Oversight*  
Serge Herrera, *Senior Manager, Privacy,*  
Marie Mercado Grijalva, *Manager,*  
*Regulatory Analysis and Communications*  
Carla Quevedo, *Compliance Advisor III, Compliance*

**ADJOURN TO CLOSED SESSION (Est. time 20 minutes)**

8. THREAT TO PUBLIC SERVICES OR FACILITIES  
Consultation with Augustavia J. Haydel, *JD*, General Counsel
9. REPORT INVOLVING TRADE SECRET  
Pursuant to Welfare and Institutions Code Section 14087.38 (n)  
Discussion Concerning Program, Business Plan  
Estimated date of public disclosure: *March 2023*
10. CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION  
Significant exposure to litigation pursuant to Section 54956.9(d) (2) of the Ralph M. Brown Act  
Three Potential Cases
11. PEER REVIEW  
Welfare & Institutions Code Section 14087.38(o)

**RECONVENE IN OPEN SESSION**

**ADJOURNMENT**

**The next meeting is scheduled on May 20, 2021 at 2:00 p.m.**

**Public comments will be read for up to three minutes.**

**The order of items appearing on the agenda may change during the meeting.**

If a teleconference location is listed at the top of this agenda, the public can participate in the meeting by calling the teleconference call in number provided. If teleconference arrangements are listed at the top of this Agenda, note that the arrangements may change prior to the meeting.

**THE PUBLIC MAY SUBMIT COMMENTS TO THE BOARD OF GOVERNORS BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT BY VOICE MESSAGE OR IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO [BoardServices@lacare.org](mailto:BoardServices@lacare.org).**

**Please follow additional instructions on the first page of this Agenda.**

**ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.**

**NOTE: THE COMPLIANCE AND QUALITY COMMITTEE CURRENTLY MEETS Bi-Monthly ON THE THIRD THURSDAY AT 2:00 P.M.**

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at <http://www.lacare.org/about-us/public-meetings/committee-meetings> and can be requested by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

**An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.** Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care’s Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.