

August 26, 2024

RE: IMPORTANT: L.A. Care Health Plan (L.A. Care) New Address and Phone Number

Dear Contracted Provider,

We are writing to inform you of an important update regarding L.A. Care's location and contact information. Effective September 1st, 2024, we will be relocating our offices. The main reception on the 1st floor of our current location will remain open until December 31, 2024, or until further notice to accommodate walk-in members.

Please note the following changes:

- Current Address:
 - o 1055 W. 7th Street, Los Angeles, CA 90017
- New Address (as of September 1st, 2024):
 - o 1200 W. 7th Street, Los Angeles, CA 90017
- **o** Current Phone Number:
 - 0 (213) 694-1250
- New Phone Number (as of September 1st, 2024):
 - o (213) 428-5500

Our email addresses and website will remain unchanged. All other contact methods and procedures will continue as usual. We will continue to keep you informed of any further changes as our relocation progresses.

Please update your records accordingly and share this information with relevant staff in your organization. We anticipate this move will allow us to better serve you and our members. Rest assured, there would be no interruption to our services during this transition.

We appreciate your understanding during this transitional period. If you have any questions or need further assistance, please contact <<insert department name>>, at <<insert contact information>>.

Thank you for your continued partnership.

Sincerely,

L.A. Care Health Plan