

**DRAFT**



## **AGENDA**

### **Compliance & Quality (C&Q) Committee Meeting Board of Governors**

Thursday, March 20, 2025, 2:00 PM  
1055 West 7<sup>th</sup> Street, Conference Room 100, 1<sup>st</sup> Floor  
Los Angeles, CA 90017

Members of the Committee, staff and the public can attend the meeting in person at the address listed above. Public comment can be made in person at the meeting. A form will be available at the meeting to submit public comment.

**To listen to the meeting via videoconference please register by using the link below:**

<https://lacare.webex.com/weblink/register/r137e20e99b815a88bd4c30296fe97b9a>

**To listen to the meeting via teleconference please dial: +1-213-306-3065**

**Meeting Number: 2499 994 3406 Password: lacare**

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Committee appreciates hearing the input as it considers the business on the agenda.

The process for public comment is evolving and may change at future meetings.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by calling 213-428-5500 or by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

### **WELCOME**

Stephanie Booth, MD, *Chair*

1. Approve today's meeting Agenda *Chair*
2. Public Comment (*please see instructions above*) *Chair*
3. Approve February 20, 2025, Meeting Minutes *Chair*
4. Chairperson's Report *Chair*
  - Education Topics
5. Chief Compliance Officer Report *Todd Gower  
Chief Compliance Officer*
6. Provider Training Program Update *Theresa Moore  
Senior Manager, Engagement and Strategy*
7. Compliance Training Program Update *Michael Sobetzko  
Senior Director,  
Risk Management and Operations Support*
8. Special Investigations Unit Update *Michael Devine  
Director, Special Investigations Unit*
  - Healthcare Fraud Shield: The State of Payment Integrity and Fraud, Waste, Abuse, and Error (FWAE) *Karen Weintraub, AHFI, CPC-P, CPMA, CDC  
Executive Vice President, Healthcare Fraud Shield*

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9. Business Continuity Michael Sobetzko
  - Emergency Incident Response, L.A. Fires
10. Issues Management Update Michael Sobetzko
11. Payment Integrity Report Erik Chase  
*Senior Director, Claims Integrity*
12. Appeals & Grievances (A&G) Report Demetra Crandall  
*Director, Customer Solution Center Appeals and Grievances*
13. Chief Medical Officer Report Sameer Amin, MD  
*Chief Medical Officer*
14. Approval of Quality Improvement (QI) & Health Equity (HE) Documents (**COM 100**) Bettsy Santana, MPH  
*Senior Manager, Clinical Initiatives*
  - 2024 QIHE Annual Evaluation
  - 2025 QIHE Program Description & Work Plan
15. Public Comment on Closed Session Items

**ADJOURN TO CLOSED SESSION (Est. time 30 minutes)**

16. PEER REVIEW  
Welfare & Institutions Code Section 14087.38(o)
17. CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION  
Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act:  
Three potential cases
18. THREAT TO PUBLIC SERVICES OR FACILITIES  
CA Government Code Section 54957  
Consultation with: Todd Gower, Chief Compliance Officer, Michael Sobetzko, Senior Director, Risk Management and Operations Support, Miguel Varela Miranda, Senior Director II, Regulatory Operations, Serge Herrera, Director, Privacy, Compliance, and Richard Zawaski, Senior Director II, Information Technology Operations Infrastructure and Security
19. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION  
Gov. Code § 54956.9(d)(1)  
L.A. Care Health Plan's Notice of Contract Dispute under Contract No. 04-36069  
Department of Health Care Services (Case No. Unavailable)

**RECONVENE IN OPEN SESSION**

**ADJOURNMENT**

**The next Compliance & Quality Committee meeting is scheduled on  
Thursday, April 17, 2025 at 2:00 PM  
and may be conducted as a teleconference meeting.**

The order of items appearing on the agenda may change during the meeting.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

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NOTE: THE COMPLIANCE & QUALITY COMMITTEE CURRENTLY MEETS ON THE THIRD THURSDAY OF MOST MONTHS AT 2:00 P.M. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT <http://www.lacare.org/about-us/public-meetings/board-meetings> and by email request to [BoardServices@lacare.org](mailto:BoardServices@lacare.org)

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at 1055 W. 7<sup>th</sup> Street, Los Angeles, CA, in the reception area in the main lobby or at <http://www.lacare.org/about-us/public-meetings/board-meetings> and can be requested by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

**An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.**

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A.

Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.