

DRAFT



AGENDA

Compliance & Quality Committee Meeting Board of Governors

Thursday, January 16, 2024, 2:00 P.M.
1055 West 7th Street, Conference Room 100, 1st Floor
Los Angeles, CA 90017

To listen to the meeting via videoconference please register by using the link below:

<https://lacare.webex.com/weblink/register/r54c527e035f9b1275a6b7ba4f0e1a21a>

To listen to the meeting via teleconference please dial: +1-213-306-3065

Meeting Number: 2480 983 8397 Password: lacare

For those not attending the meeting in person, public comments on Agenda items can be submitted prior to the start of the meeting in writing by e-mail to BoardServices@lacare.org, or by sending a text or voicemail to (213) 628-6420. Due to time constraints, we are not able to transcribe and read public comment received by voice mail during the meeting. Public comment submitted by voice messages after the start of the meeting will be included in writing at the end of the meeting minutes.

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Committee appreciates hearing the input as it considers the business on the Agenda. All public comments submitted will be read for up to 3 minutes during the meeting. The process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to BoardServices@lacare.org.

WELCOME

Stephanie Booth, MD, *Chair*

1. Approve today's meeting Agenda *Chair*
2. Public Comment (*please see instructions above*) *Chair*
3. Approve November 21, 2025 Meeting Minutes *Chair*
4. Chairperson's Report *Chair*
 - Education Topics
5. Chief Executive Officer Report Martha Santana-Chin
Chief Executive Officer

HEALTH SERVICES & QUALITY IMPROVEMENT

6. Chief Medical Officer Report Sameer Amin, MD
Chief Medical Officer
7. Member Experience Survey Results Linda Carberry
Manager, Quality Performance Management,
Brigitte Bailey, MPH, CHES
Supervisor, Quality Improvement

8. Quality Oversight Committee (QOC) Report Edward Sheen, MD
Chief Quality and Population Health Executive
9. Population Health Management Overview & Updates Elaine Sadocchi-Smith, FNP, MPH, CHES
*Director, Facility Site Review
Director, Population Health Management*

HEALTH EQUITY

10. Quality Improvement and Health Equity Committee (QIHEC) Report Alex Li, MD
Chief Health Equity Officer

COMPLIANCE

11. Chief Compliance Officer Report Todd Gower
Chief Compliance Officer
- 2025 Compliance Work Plan (**COM 100**)
 - 2025 Compliance Program Plan (**COM 101**)
12. Provider Training Program Overview Theresa Moore
Senior Manager, Engagement & Strategy
13. Annual Compliance Training Update Michael Sobetzko
*Senior Director,
Risk Management and Operations Support*
14. Enterprise Risk Assessment Michael Sobetzko
 - Risk Assessment Amanda Asmus,
Senior Director, Care Management
 - Management Action Plan Miguel Varela
*Senior Director II, Regulatory Operations*Jyl Russell
*Senior Director,
Business Support Services Organizational Excellence*
Loren Maddy
*Senior Director, Risk Adjustment,
Encounter Reporting and Analytic*
Greg White
Director, Healthcare Analytics
David Inglese
Director, Contracting and Procurement

15. Public Comment on Closed Session Items

ADJOURN TO CLOSED SESSION (Est. time 30 minutes)

16. PEER REVIEW
Welfare & Institutions Code Section 14087.38(o)

Board of Governors
Compliance & Quality Committee Meeting Agenda
January 16, 2024

17. CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION
Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act:
Three potential cases
18. THREAT TO PUBLIC SERVICES OR FACILITIES
CA Government Code Section 54957
Consultation with: Todd Gower, Chief Compliance Officer, Terry Brown, Chief Human Resources Officer, Darren Lee, Deputy Chief Human Resources Officer, and Michael Sobetzko, Senior Director, Risk Management and Operations Support
19. THREAT TO PUBLIC SERVICES OR FACILITIES
CA Government Code Section 54957
Consultation with: Tom MacDougall, Chief Information and Technology Officer, and Gene Magerr, Chief Information Security Officer
20. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION
L.A. Care Health Plan's Notice of Contract Dispute under Contract No. 04-36069
Department of Health Care Services (Case No. Unavailable)

RECONVENE IN OPEN SESSION

ADJOURNMENT

**The next Compliance & Quality Committee meeting is scheduled on
Thursday, February 20, 2025 at 2:00 p.m.
and may be conducted as a teleconference meeting.**

The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE COMPLIANCE & QUALITY COMMITTEE BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO BoardServices@lacare.org. Please follow additional instructions on the first page of this Agenda.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

NOTE: THE COMPLIANCE & QUALITY COMMITTEE CURRENTLY MEETS ON THE THIRD THURSDAY OF MOST MONTHS AT 2:00 P.M. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT <http://www.lacare.org/about-us/public-meetings/board-meetings> and by email request to BoardServices@lacare.org

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at 1055 W. 7th Street, Los Angeles, CA, in the reception area in the main lobby or at <http://www.lacare.org/about-us/public-meetings/board-meetings> and can be requested by email to BoardServices@lacare.org.

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A.

Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.