

DRAFT



AGENDA
BOARD OF GOVERNORS MEETING

L.A. Care Health Plan

Thursday, December 5, 2024, 1:00 P.M.

1055 W. 7th Street, Lobby Conference Room 100, Los Angeles, CA 90017

Members of the Board of Governors, staff and the public can attend the meeting in person at the address listed above. Public comment can be made live and in person at the meeting. A form will be available at the meeting to submit public comment.

To listen to the meeting via videoconference please register by using the link below:

<https://lacare.webex.com/lacare/j.php?MTID=me035d3325e73a1376426385bece743b2>

To listen to the meeting via teleconference please dial: +1-213-306-3065

English Meeting Access Number: 2490 748 5052 Password: lacare

Spanish Meeting Access Number: 2489 705 7708 Password: lacare

Jackie Contreras, PhD

Westin St. Francis Hotel

335 Powell Street, San Francisco 94102

Supervisor Hilda L. Solis

500 West Temple Street, Room 856

Los Angeles, CA 90012

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Board of Governors appreciates hearing the input as it considers the business on the Agenda.

The process for public comment is evolving and may change at future meetings.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to BoardServices@lacare.org.

1. Welcome Alvaro Ballesteros, MBA, *Chair*
2. Approve today’s agenda *Chair*
3. Public Comment *(Please read instructions above.)* *Chair*
4. Approve Consent Agenda Items *Chair*
(A consent agenda is a way the Board of Governors can approve many motions at the same time to improve efficiency at the meeting. Most motions on a consent agenda have already been discussed at a previous Board Committee meeting. According to the Brown Act [California Government Code Section 54954.3(a)], the agenda need not provide an opportunity for public comment on any item that has already been considered by a committee. Sometimes routine motions are placed on the consent agenda by staff, and those have motion numbers that start with “BOG”.)
 - November 7, 2024 meeting minutes
 - To designate Communities Lifting Communities and Shelter Partnership as authorized recipients of funds from Board Member stipends according to Legal Services Policy 300 for the calendar year 2025 **(BOG 100)**
 - Revisions to the Conflict of Interest Code of the L.A. Care Health **(EXE 100)**
 - *Revisions to the Conflict of Interest Code of the L.A. Care Health Plan Joint Powers Authority (JPA EXE 100)*

- Revisions to General Legal Services Policy LS-010 (Delegation of Authority to Approve, Compromise, and/or Settle Certain Pre- Litigation Claims and Pending Litigation) **(EXE 101)**
 - Availity, LLC Contract to support L.A. Care with Electronic Claims Clearinghouse Services **(FIN 100)**
 - Claris Health (formerly Santé Analytics) Contract Amendments:
 - Scope of Work 2 (A3) to support L.A. Care with a centralized overpayment repository with workflow capabilities to allow L.A. Care to manage and warehouse internal payment integrity audits and vendor audits **(FIN 101)**
 - Scope of Work 5 (A3) to continue supporting L.A. Care with Pareo Analytics to ensure continued progress in optimizing L.A. Care’s payment integrity efforts and maximizing savings **(FIN 102)**
 - Scope of Work 6 (A2) to continue to support L.A. Care by providing Pareo clinical analytics algorithms, medical record request operations, a full time Claris Health clinical healthcare expert, and access to Claris Health’s Optical Character Recognition (OCR) software **(FIN 103)**
 - Scope of Work 7 (New Contract) Pareo Pre-Pay analytics services **(FIN 104)**
 - WiPro Contract to perform claims processing, Provider Dispute Resolution processing, claims adjustment processing, and Payment Integrity pre-payment data mining validation and processing services **(FIN 105)**
 - Quarterly Investment Report for the quarter ending September 30, 2024 **(FIN 106)**
 - Regional Community Advisory Committee Membership **(TTECA 100)**
5. Chairperson Report *Chair*
- Recognition of Service to L.A. Care
 - John Baackes, Chief Executive Officer
 - Hector De La Torre, Board Member
6. Motions for Consideration
- Agreement for continued Community Resource Center Partnership with Blue Shield of California
 - Resolution to Support L.A. Care Members regardless of legal immigration status
7. Chief Executive Officer Report John Baackes
Chief Executive Officer
- Monthly Grants & Sponsorship Reports
 - Authorization to adding \$50 million from unassigned reserves to the Board Designated Fund for workforce development to address emerging safety net and community needs through FY 2026-27 **(BOG 101)**
 - Authorization for the Executive Staff to conduct a feasibility investigation of creating a foundation to be endowed with the Elevating the Safety Net Board-restricted funds **(BOG 102)** Cherie Compartore
*Senior Director,
Government Affairs*
 - Government Affairs Update
8. Chief Medical Officer Report Sameer Amin, MD
Chief Medical Officer
- Performance Monitoring Report – November 2024 *(Informational Only)*

9. Chief Financial Officer Report

- Financial Performance Report – September 2024 (**FIN 107**)
- Monthly Investment Transactions Reports (*Informational Only*)
- Quarterly/Annual Internal Policy Reports (*Informational Only*)

Afzal Shah
Chief Financial Officer
Jeff Ingram
Deputy Chief Financial Officer

Advisory Committee Reports

10. Provider Relations Advisory Committee

Stephanie Booth, MD
Committee Member

11. Temporary Transitional Executive Community Advisory Committee

Fatima Vazquez / Layla Gonzalez
Consumer member / Advocate member

- Request for L.A. Care Health Plan to include Hoyer Lifts or electronic lifts to the Community Health Investment Fund program to aid with patients getting on and off examination tables. (**TTECA 101**)

12. Children’s Health Consultant Advisory Committee

Tara Ficek, MPH
Committee Chair

13. Technical Advisory Committee

Alex Li, MD
Chief Health Equity Officer / Committee Chair

Board Committee Reports

14. Executive Committee

Chair

- Annual Employee Incentive Program (**EXE 102**)
- Recommend to the Board that Board Officers election be delayed to the February 2025 meeting.
- Recommend to the Board the initiation of consideration of a nomination for the seat representing health plan/health insurance expertise.

John Baackes
Terry Brown
Chief Human Resources Officer

Chair

Chair

15. Finance & Budget Committee

Stephanie Booth, MD
Committee Chair

16. Compliance & Quality Committee

Stephanie Booth, MD
Committee Chair

17. Public Comment on Closed Session Items (*Please read instructions above.*)

Chair

ADJOURN TO CLOSED SESSION (Estimated time: 90 minutes)

Chair

18. REPORT INVOLVING TRADE SECRET

Pursuant to Welfare and Institutions Code Section 14087.38(n)

Discussion Concerning new Service, Program, Marketing Strategy, Business Plan or Technology

Estimated date of public disclosure: *November 2026*

19. CONTRACT RATES

Pursuant to Welfare and Institutions Code Section 14087.38(m)

- Plan Partner Rates
- Provider Rates
- DHCS Rates
- Plan Partner Services Agreement

20. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION

Pursuant to Section 54956.9(d)(1) of the Ralph M. Brown Act

KND Development 52, LLC, et al. v. Local Initiative Health Authority for Los Angeles County, L.A.S.C. Case No. 24STCV15962

21. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION

Pursuant to paragraph 1 of subdivision (d) of Section 54956.9 of the Ralph M. Brown Act
HRRP Garland, LLC v. Local Initiative Health Authority for Los Angeles County
L.A.S.C. Case No. 21STCV47250

22. CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION

Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act:
Three potential cases

23. PUBLIC EMPLOYEE PERFORMANCE EVALUATION, PUBLIC EMPLOYMENT and
CONFERENCE WITH LABOR NEGOTIATOR

Sections 54957 and 54957.6 of the Ralph M. Brown Act

Title: CEO

Agency Designated Representative: Alvaro Ballesteros, MBA

RECONVENE IN OPEN SESSION

Chair

24. Consideration of Current Chief Executive Officer's Term and New
Chief Executive Officer's Appointment and Compensation

Chair

ADJOURNMENT

Chair

There is no Board of Governors Meeting on January 2025.

The next meeting is scheduled on February 6, 2025 at 1 PM, it may be conducted as a teleconference meeting.

The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE BOARD OF GOVERNORS BEFORE DISCUSSION OF EACH ITEM LISTED ON THE
AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO

BoardServices@lacare.org.

Please follow additional instructions on the first page of this Agenda.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS
SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION 72 HOURS BEFORE THE MEETING:

1. At L.A. CARE'S Website: <http://www.lacare.org/about-us/public-meetings/board-meetings>
2. L.A. Care's Reception Area, Lobby, at 1055 W. 7th Street, Los Angeles, CA 90017, or
3. by email request to BoardServices@lacare.org

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda and meeting materials have
been posted will be available for public inspection by email request to BoardServices@lacare.org

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.