

2011 - 2012 Medi-Cal Member Handbook / Evidence of Coverage Notice Effective: October 1, 2011

IMPORTANT INFORMATION FOR MEMBERS WITH BOTH MEDICARE AND MEDI-CAL

As of October 1, 2011, you will get your Medi-Cal benefits through L.A. Care Health Plan. L.A Care will cover the care you need that is not covered by Medicare. **Your Medicare benefits do not change.**

The L.A. Care Health Plan Medi-Cal Member Handbook in this mailing says that you (the member) must choose a Primary Care Physician (PCP doctor). Please note:

You do not need to choose or be assigned to a PCP doctor with L.A. Care Health Plan

Since you get both Medicare and Medi-Cal, Medicare will be your main coverage. You will still go to your Medicare doctors, specialists, hospitals and get most of your prescriptions from Medicare. Your Medicare doctor will work with L.A. Care Health Plan to get any Medi-Cal services you need.

The Member Handbook explains your Medi-Cal benefits through L.A. Care Health Plan. L.A. Care Health Plan will take care of co-payments, medical services and supplies that are not covered by Medicare.

For you to get any healthcare services from L.A. Care Health Plan, the service must be:

- Not covered by Medicare,
- Covered by Medi-Cal and
- Medically Needed.

Regular Medi-Cal will still cover some services like IHSS (In-Home Support Services).

If you need Medi-Cal services that are not covered by Medicare or you have questions about the Medi-Cal Member Handbook, please call the L.A. Care Health Plan Member Services Department at **1-888-839-9909**, 24 hours a day, 7 days a week. Hearing and speech impaired members (TTY/TDD users), please call 1-866-LA-CARE1 (1-866-522-2731).