



Regional Community Advisory Committee (RCAC) – Region 11
 Department of Public Health – Room 114
 750 S. Park Ave, Pomona, CA 91768
 Thursday, September 19, 2019
 9:30 AM - 12:00 PM

Committee Summary

MEMBER ATTENDANCE

STAFF/MANAGEMENT

Gladis Alvarez	(P)	Elda Sevilla, Chair	(P)		Frank Meza, Community Outreach Field Specialist
Sandra Aramburo	(P)	Lluvia Salazar, At-Large Member	(P)		Hilda Herrera, Community Outreach Liaison
Evangelina Candelario	(P)	Tanya King	(P)		Idalia De La Torre, Supervisor, Community Outreach & Engagement
Angelica Vazquez Cisneros	(P)	Layla Gonzalez-Delgado, L.A. Care Board Member	(P)		Angel Sotelo, Member Advocate
Reyna Hernandez	(P)	Johnny Chua, (Provisional Member)			Maribel Soria, Regional Manager, L.A. Care Family Resource Centers
Reina L. Orellana	(P)	Maribel Vizcarra, (Provisional Member)	(P)		Manny Vizcarra, Community Representative
Marina Garcia	(P)	Alicia Mendoza, (Provisional Member)	(P)		Cecilia Duran, Community Resource Center Representative
Maria Ángel Refugio, Vice Chair	(P)	Ana Livier-Gonzalez, Community Partner	(E)		Pubic Attendees
Rosa Pastrana	(P)				Ozzie Lopez, California Community Colleges
Linda Resendez	(P)				

(P) present (E) excused absent (U) unexcused absent

PUBLIC		INTERPRETERS	
		Ruth Nuno, Pamela S. Garcia, Spanish Interpreters	

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
<p><u>L.A. Care’s Mission Statement/Three Goals of CO&E and RCACs</u></p> <ul style="list-style-type: none"> • Frank Meza informed everyone about the change of location for the month of September. The RCAC was scheduled to meet at the Family Resource Center, however the opening of the center was pushed back to October 2019. The RCAC will meet at the center for their next scheduled meeting on November 21, 2019. • RCAC Chair, Elda Sevilla informed the RCAC that she will be stepping down on September 30, 2019 as their RCAC Chair because she has accepted a position with L.A. Care. Ms. Sevilla stated she will see members in the work that she will be doing out in the community. • Frank Meza also announced that because the Chair stepped down, it is customary that the Vice Chair is asked if she would be interested in taking on the Chair role and Ms. Maria Angel Refugio gladly accepted. Mr. Meza also mentioned he will be mailing out all the documents to prepare for the Vice Chair elections that will take place at the next RCAC 11 meeting on November 21, 2019. • RCAC Chair, Elda Sevilla called the meeting to order at 9:30am. • All RCAC members introduced themselves. • RCAC members reviewed the RCAC meeting “Ground Rules” prior to the start of the meeting. • RCAC members read the L.A. Care’s Mission statement and the three Goals of Community Outreach and Engagement. (Health Promotion, Advocacy and Community Partnerships). 		
II.	BUSINESS	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>

Approval of Agenda & Meeting Summary

- The agenda for September 19, 2019 was approved with minor corrections.
- The meeting summary for July 18, 2019 was approved as presented.

ECAC Meeting Report

- Marina Garcia, RCAC Member, did not attend the September 11, 2019 ECAC meeting due to staff miscommunication but will attend the next scheduled ECAC meeting and provide a report.

Board of Governors Report

- Angelica Vazquez Cisneros, RCAC Member did not attend the September 5, 2019 Board of Governors meeting and was not able to report back to the RCAC.
- **Layla Gonzalez-Delgado, *Consumer Advocate Representative*, reported on the following from the September all day retreat that took place at the Joan Palevsky Center, California Community Foundation, 221 S. Figueroa Street, Los Angeles, CA 90012**
 - The Board received presentations from 3 guest speakers: Dr. Mark Ghaly, Secretary for Health and Human Services Agency, John Russell Principal at Denton’s Public Policy and Regulations, and James Gross from Partner, Nielsen Merksamer Parrinello Group, LLC.
 - Dr. Ghaly spoke about addressing all aspects of health care for Californians, creating a partnership between all government departments and health coverage entities, and designing programs for the most vulnerable populations to lift outcomes in all other populations.
 - Mr. Russell and Mr. Gross spoke about various topics including the current cases attempting to dismantle the Affordable Care Act, public charge and the work requirements for people on the Supplemental Nutrition Assistance Program (SNAP). They noted that California is moving forward to create a viable State health system despite the possibility that there will be no federal support.
 - L.A. Care and Blue Shield Promise Health Plan have joined forces to build more centers in each RCAC Region. The Pomona Community Resource Center will open next.
 - Dr. Siedman reported that the HEDIS (Health Effectiveness Data and Information Set) scores have been received, and anticipated that L.A. Care will receive “Commendable” status. He noted that 249 people have enrolled in the Health Homes program with the possibility of enrolling up to 500 people by the end of September.
 - Elda Sevilla asked if members have additional questions about the report they can contact Frank Meza or Board Member Layla Gonzalez-Delgado. Ms. Delgado provided members her phone number if members want to call for questions.

September ECAC & Board Report

- Elda Sevilla provided the following information about the Safety Net Initiative; Elevating the Safety Net, L.A. Care’s \$3.1 million initiative to address the growing physician shortage, entered its second year by announcing a Residency Support Program. The initiative launched last year with three

programs – a physician recruitment program, a physician loan repayment program, and a medical school scholarship program. During a luncheon in July, L.A. Care announced the fourth program which is a \$5.2 million commitment to establish 14 new residency positions at five medical facilities in Los Angeles County. Some of that funding will also go to new faculty positions. The luncheon also gave us the opportunity to introduce the eight 2019 L.A. Care medical school scholarship recipients.

Health Homes Program

- Mary Zavala, LCSW, MPP, MA *Director, Health Homes Program*, attended the ECAC meeting and presented on the following:
 - What is Health Homes?
 - Health Homes Core Services
 - Community-Based Care Management Entities (CB-CMEs)
 - Health Homes Multidisciplinary Care Team
 - Who is eligible for Health Homes?
- Elda Sevilla also mentioned the presentation is in their folder for additional review.

Local Legislative Office Visits

- Maria Angel Refugio provided information about the office visit she attended with Elda Sevilla. They visited the office of Assembly Member Rodriguez and Senator Leyva. She mentioned it was a very positive experience and encouraged members to sign up for the Advocacy Trainings to prepare themselves for these visits in the future.

RCAC Members Attending ECAC

- Johnny Chua, RCAC 11 member is scheduled to attend the ECAC meeting on October 9, 2019 at L.A. Care.
- Linda Resendez, RCAC 11 member is scheduled to attend the ECAC meeting on November 13, 2019 at L.A. Care.
- ECAC is scheduled from 10:00am to 1:00pm at L.A. Care Health Plan in Downtown L.A.

RCAC Members Attending the Board of Governors (BOG)

- Sandra Aramburo, RCAC 11 Member will attend the BOG meeting on Thursday, November 7, 2019.
- Gladis Alvarez, RCAC 11 Member will attend the December 5, 2019 Board of Governors meeting from 2:00pm - 5:00pm at L.A. Care Health Plan.

Community Outreach & Engagement (CO&E) Report

Pomona Community Resource Center – New RCAC 11 Meeting Site

- Family Resource Center staff, Maribel Soria, Regional Manager, provided information about why the center opening has been delayed, however provided some new dates for the “Ribbon Cutting” event scheduled for November 6, 2019, “Soft Opening” on October 28, 2019, and the “Grand Opening” November 9, 2019.
- The address of the center is 696 W. Holt Street, Pomona, CA 91768.
- The goal for RCAC 11 is to hold their meeting on November 21, 2019 at the new site. Additional information will be communicated to all RCAC 11 Members in advance to coordinate everyone’s attendance.
- Ms. Soria also provided the following information about the Blue Shield Partnership; L.A. Care and Blues Shield of California Promise Health Plan will work together and invest a combined \$146 million to expand Community Resource Centers across Los Angeles County. This unique collaboration will offer a wide range of health related classes, personalized services and social support to help improve health outcomes for members of the two health plans and the community at large. Improve health outcomes will also reduce health care costs over time.

Health Care Workforce Development Presentation

- Ozzie Lopez, from California Community Colleges provided a presentation about creating awareness of the community colleges in Los Angeles that offer a diverse array of educational programs, build their career skills, prepare for transfer to four-year colleges and universities, or simply enrich their lives through learning.
- Mr. Lopez also mentioned that a broad range of student goals can be met by the California Community Colleges, from personal growth to professional training, from associate degree to university transfer. There are many student services to help you choose your path and stay on it, including academic counseling, financial aid, tutoring, child care, and much more.
- Most of the colleges also offer alternative modes of taking classes, such as online courses, "distance education" by radio and video, off-campus classes in facilities like high schools and shopping malls, and some even offer opportunities to study abroad in another country. Costs are very low compared to other higher-education options, and admission is open to all who can benefit.
- Mr. Lopez encouraged members to connect or pass the information to others and connect with their local colleges to get more information about their programs and he also passed his card around for members to call him if they have additional questions.

RCAC Chair Update & RCAC Vice Chair Nominations

- Frank Meza reminded everyone that he will be mailing out documents to prepare everyone for the Vice Chair Elections taking place at the next scheduled RCAC 11 meeting on November 21, 2019.
- The following document will be mailed to all RCAC members with the instructions and information about the Vice Chair Elections.
 - Election Notice letter
 - Roles & Responsibilities
 - List of eligible members that can run for Vice Chair
- RCAC Members were given an opportunity to nominate someone and were informed that they can call staff to nominate someone or themselves at any time. In addition, there will be an opportunity for other nominations the day of the meeting in November.

- Members can call Frank Meza or Hilda Herrera if they have any additional questions about the Vice Chair Elections.

Public Charge

- Frank Meza provided information about Public Charge and also informed everyone that a letter will be mailed to all RCAC members from John Baackes, CEO, of L.A. Care that talks more in detail about Public Charge.
- The law only applies to individuals seeking admission into the United States or applying for adjustment of status. This provision of the law does not apply to all immigrants. Public charge and this rule do not apply in the naturalization process, through which lawful permanent residents apply to become U.S. citizens.
- Currently, immigration officers decide public charge by evaluating whether an applicant for a green card or an individual seeking to enter the United States on certain visas is likely to become primarily dependent on the government for support. Primary dependence refers to reliance on cash-aid for income support or long-term care paid for by the government.
- The new rule says lawful immigrants could be penalized for simply accessing essential services like Medicaid, SNAP food benefits, and housing assistance. They are currently eligible to receive those benefits without any risk to future efforts to become a permanent resident, also known as a green card holder. The Final Rule will change that.
- At L.A. Care, we estimate more than 170,000* of our members could be lawful immigrants who will bear the brunt of the proposed changes. They will be forced to choose between essential benefits, including health coverage, or getting a green card.
- L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents, and that includes lawful immigrants who will be impacted by this rule.
- On August 14, 2019, the Department of Homeland Security (DHS) published a final rule related to public charge in the Federal Register. The rule will not take effect until October 15, 2019. Some counties immediately filed a lawsuit to block the new rule, and additional litigation is expected. Thus, legal challenges could delay implementation.
- Board Member, Layla-Gonzalez-Delgado, informed everyone there will be an event that will talk more about “Public Charge” on Saturday, September 28, 2019 at Alhambra High School.

III.	REGIONAL ISSUES	Group
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- Member talked about issues with accessing services at the Emergency Room and the long wait time. In addition, she was concerned with the long referral process to see a specialist for her daughter. Because of the urgent matter, member decided to take her daughter to Children’s Hospital and she received immediate services. The member was frustrated with the previous provider’s inability to take care of her daughter’s health care needs and why they didn’t refer her to Children’s Hospital from the start. The member encouraged members to take their kids there if they additional services or specialty care.

- Member shared her positive experience at her provider’s office but also mentioned the services at the Pharmacy are inadequate and are rude. Member will talk to the Health Navigator for follow up and potentially file Grievance to address issue and for documentation purposes.
- Angel Sotelo, Member Advocate provided the 1-800 number for Neighbor Legal Services for members to call if they need help with resolving issues that are escalated and require special attention.

IV.	GET UP AND MOVE	Felicia Gray, <i>Liaison</i> and Group
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- All RCAC members took a ten-minute break.

V.	RCAC WORK-PLAN	Group
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Community Sponsorships

- The RCAC is sponsoring an organization that will focus on Food Security. The agency that was awarded the Sponsorship was the Pomona Economic Opportunity Center. The Pomona Economic Opportunity Center Mission is to provide an opportunity for day laborers, household workers and other low-wage workers in the community to find safe work at a fair wage, to organize and advocate for themselves in relation to policies that impact their lives, to obtain new trades and skills that improve their employability and quality of life, and to improve the overall conditions for all immigrant workers.
- Every first Saturday of the month, Pomona Economic Opportunity Center provides breakfast and food baskets to low wage workers and the community.

Community Outreach Event

- Frank Meza had a check in with everyone to see how their outreach efforts were going. Members were reminded if they need additional flyers, tally sheets and promo items to stay after the meeting to gather a few items from staff.
- RCAC Members were encouraged to participate in events in their community to increase their work on their outreach efforts to promote Colorectal Cancer as part of their work-plan project.
- RCAC members were reminded to work on their outreach tally sheets and to submit them by September 15, 2019 to meet the designated work-plan project time frame.

VII.	FUTURE AGENDA ITEM	Group
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- RCAC members requested additional information about County Clinics and Mental Health. Staff will try and coordinate a presentation at a future RCAC meeting when time allows.

VIII.	MEETING EVALUATION	Group
<ul style="list-style-type: none"> • RCAC members took 5 minutes to complete meeting evaluations. 		
IX.	PUBLIC COMMENTS	Group
<ul style="list-style-type: none"> • There were no public comments. 		
X.	ADJOURNMENT	Group
<u>Next Meeting Date</u> <ul style="list-style-type: none"> • Meeting Adjourned at 12:00 p.m. • The next meeting is scheduled for Thursday, November 21, 2019 from 9:30am to 12:00pm at the Pomona Family Resource Center located at 696 W. Holt Street, Pomona, CA 91768. 		

Respectfully Submitted by:
 Frank Meza, *Community Outreach Field Specialist*

Approved by: _____
 Eida Sevilla, *RCAC 11 Chair*

In the absence of the chair, approved by the Vice-Chair:

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Respectfully Submitted by:
 Frank Meza, *Community Outreach Field Specialist*

Approved by: Maria Angel R.
 Maria Angel Refugio, RCAC chair

In the absence of the chair, approved by the Vice-Chair:
