



Regional Community Advisory Committee (RCAC) – Region 11
 Pomona Catholic High School
 533 W. Holt Avenue
 Pomona, CA 91768
 Thursday, July 18, 2019
 9:30 AM - 12:00 PM

Committee Summary

MEMBER ATTENDANCE

STAFF/MANAGEMENT

Gladys Alvarez	(P)	Linda Resendez	(P)		Frank Meza , <i>Community Outreach Field Specialist</i>
Sandra Aramburo	(P)	Elda Sevilla, Chair	(P)		Felicia Gray , <i>Community Outreach Liaison</i>
Evangelina Candelario	(P)	Lluvia Salazar, At-Large Member	(P)		Maribel Gonzalez , <i>Member Advocate</i>
Angelica Vazquez Cisneros	(P)	Tanya King	(E)		Maribel Soria , <i>Regional Manager, L.A. Care Family Resource Centers</i>
Reyna Hernandez	(P)	Layla Gonzalez-Delgado, L.A. Care Board Member	(P)		Maria Jaramillo , <i>Program Manager, L.A. Care Family Resource Centers</i>
Reina L. Orellana	(P)	Mario Ramos, Community Partner	(E)		Monica Aguilar , <i>Project Manager, L.A. Care Family Resource Centers</i>
Marina Garcia	(P)	Johnny Chua, (Provisional Member)	(P)		Hilda Perez , <i>Member Representative, L.A. Care Board of Governors</i>
Maria Ángel Refugio, Vice Chair	(P)	Maribel Vizcarra, (Provisional Member)	(P)		Pubic Attendees
Rosa Pastrana	(P)				

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(P) present (E) excused absent (U) unexcused absent

PUBLIC		INTERPRETERS		
		Ruth Nuno, <i>Spanish Interpreter</i>		
		Pamela S. Garcia, <i>Spanish Interpreter</i>		

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
<p><u>L.A. Care’s Mission Statement/Three Goals of CO&E and RCACs</u></p> <ul style="list-style-type: none"> • The RCAC was informed the Chair Elda Sevilla and Vice Chair Maria Angel Refugio, will not be present at the RCAC meeting because they are scheduled to attend a local legislative office visit with Assembly Member Freddie Rodriguez. • Ms. Lluvia Salazar, <i>At-large Member</i>, was asked to help facilitate the meeting. Ms. Salazar called the meeting to order at 9:30am. • All RCAC members introduced themselves. • RCAC members reviewed the RCAC meeting “Ground Rules” prior to the start of the meeting. • RCAC members read the L.A. Care’s Mission statement and the three Goals of Community Outreach and Engagement. (Health Promotion, Advocacy and Community Partnerships). 		
II.	BUSINESS	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • The agenda for July 18, 2019 was approved with minor corrections. • The meeting summary for May 16, 2019 was approved as presented. 		

ECAC Meeting Report

- Reyna Hernandez, RCAC Member, attended the June 12, 2019 ECAC meeting, however was not present and not able to report.
- Reina Orellana, RCAC Member, attended the July 10, 2019 ECAC meeting at L.A. Care Health Plan, however was not feeling well and was not able to report.

- Layla Gonzalez-Delgado, Board Member provided a report about The Health Homes Program (HHP), which is designed to serve eligible Medi-Cal beneficiaries with complex medical needs and chronic conditions who may benefit from enhanced care management and coordination. The HHP coordinates the full range of physical health, behavioral health, and community-based long-term services and supports (LTSS) needed by eligible beneficiaries.

The HHP provides six core services:

- Comprehensive care management
- Care coordination (physical health, behavioral health, community-based LTSS)
- Health promotion
- Comprehensive transitional care
- Individual and family support
- Referral to community and social support services, including housing

Public Charge

- This law only applies to individuals seeking admission into the United States or applying for adjustment of status. This provision of the law does not apply to all immigrants. Public charge and this rule do not apply in the naturalization process, through which lawful permanent residents apply to become U.S. citizens.
- Currently, immigration officers decide public charge by evaluating whether an applicant for a green card or an individual seeking to enter the United States on certain visas is likely to become primarily dependent on the government for support. Primary dependence refers to reliance on cash-aid for income support or long-term care paid for by the government.
- The new rule says lawful immigrants could be penalized for simply accessing essential services like Medicaid, SNAP food benefits, and housing assistance. They are currently eligible to receive those benefits without any risk to future efforts to become a permanent resident, also known as a green card holder. The Final Rule will change that.
- At L.A. Care, we estimate more than 170,000* of our members could be lawful immigrants who will bear the brunt of the proposed changes. They will be forced to choose between essential benefits, including health coverage, or getting a green card.
- L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents, and that includes lawful immigrants who will be impacted by this rule.

- On August 14, 2019, the Department of Homeland Security (DHS) published a final rule related to public charge in the Federal Register. The rule will not take effect until October 15, 2019. Some counties immediately filed a lawsuit to block the new rule, and additional litigation is expected. Thus, legal challenges could delay implementation.

Board of Governors Report

- Reina Orellana, RCAC Members, attended the June 6, 2019 Board of Governors meeting located at
 - Ms. Orellana provided a brief report on “Elevating the Safety Net Initiative” which L.A. Care is launching to address the physician shortage.
 - She also talked about extended coverage for pregnant woman who are eligible for Medi-Cal.
- Marina Garcia, RCAC Member, will attend the July 25, 2019 Board of Governors meeting and report back to the RCAC at their September 19, 2019 RCAC meeting.

Government Relations Report

- The measure signed by Gov. Gavin Newsom extends coverage to low-income, undocumented adults ages 25 and younger for the state's Medicaid program.
- Since 2016, California has allowed children under 18 to receive taxpayer-backed health care despite immigration status. And state officials expect that the plan will cover roughly 90,000 people.
- Undocumented adults are mostly left out of California’s health insurance system and make up the largest group of uninsured in the state. Low-income undocumented adults have an especially high uninsured rate—90 percent—and are more likely to lack a usual source of care.

Medi-Cal Expansion for Postpartum Services

- Bill, AB 577, would extend postpartum care for diagnosed mental illnesses, such as postpartum depression, from 60 days to up to one year for those who qualify for Medi-Cal and are experiencing maternal mental health conditions.
- Currently, mothers who qualify for Medi-Cal can access postpartum care, including mental health services, but these benefits end 60 days after the last day of pregnancy. However, since postpartum depression can occur up to a year after giving birth, this is not enough time for these new mothers to heal. Extending these benefits is vital for the well-being of new mothers and their infants.”

Restoration of Optional Benefits (Effective January 1, 2020)

- Optometry benefit (Include frames and lens)
- Audiology/Hearing
- Incontinence creams and washes
- Podiatry
- Speech Therapy

RCAC Members Attending ECAC

- ECAC will go dark on August 2019 and will resume its normal schedule on September 11, 2019.
- Marina Garcia, RCAC 11 member is scheduled to attend the ECAC meeting on September 11, 2019 at L.A. Care.
- Rosa Pastrana, RCAC 11 member is scheduled to attend the ECAC meeting on October 9, 2019 at L.A. Care.
- ECAC is scheduled from 10:00am to 1:00pm at L.A. Care Health Plan in Downtown L.A.

RCAC Members Attending the Board of Governors (BOG)

- Angelica Vazquez Cisneros, RCAC 11 Member will attend the BOG meeting on Thursday, September 5, 2019. The Board will have an all-day Retreat on September 5, 2019 at Joan Palevsky Center, California Community Foundation, 221 S. Figueroa Street, Los Angeles, CA 90012
- The time will be finalized and communicated to RCAC members who will be an attendance for their reference.
- Evangelina Candelario, RCAC 11 Member will attend the October 3, 2019 Board of Governors meeting from 2:00pm - 5:00pm at L.A. Care Health Plan.

Community Outreach & Engagement (CO&E) Report

Cultural & Linguistics Presentation

- Frank Meza presented information about services the Cultural & Linguistics Department provides to L.A. Care Members. The services that are provided are:
 - Face to Face Interpretation
 - Telephone Interpretation
 - TTY/TDD
 - Translation of materials in several languages
 - Alternative format, large font or Audio
- The Cultural & Linguistics Department ensures that L.A. Care members receive high quality services and provides members opportunities to provide feedback and complete evaluations on the services they provide to its members.
- In addition, the C&L Department provides trainings to L.A. Care staff and providers in person or online.
- For more information on how to request an interpreter face to face or on the telephone, members were encouraged to call the 1800 number listed on the presentation.

Emergency Contact Sheet

- RCAC Members were encouraged to complete an emergency contact sheet with information that will be helpful for staff to contact in case of an emergency.
- The form is voluntary and members can call staff to update the information if it changes.
- The information will be kept confidential in a binder, and L.A. Care staff will bring it to every meeting.

ECAC Leadership Training

- The next ECAC Leadership Training is scheduled for Friday, September 27, 2019 at L.A. Care Health Plan from 8:30am to 2:30pm titled “Health Equity & Equality – Understanding the Needs of our Members”. All RCAC Chairs, Vice Chairs, and At-Large Members are required to attend.

New Member Orientation

- The next New Member Orientation is scheduled for Friday, September 13, 2019 from 8:30am to 2:30pm at L.A. Care Health Plan. This orientation is only for New RCAC Members who are joining the RCACs.

L.A. Care Family Resource Center – New Meeting Site for RCAC 11

- Family Resource staff, Maribel Soria, Regional Manager, Maria Jaramillo, Project Manager, and Monica Aguilar, Project Manager announced the “Grand Opening” of the Pomona Family Resource Center, which will take place on Friday, September 27, 2019. More details to follow in regards to
- Time and logistics.
- The team conducted a “feedback” survey to gather input from RCAC members about center programing, operating hours and requested general suggestions from the group. Everyone who participated received a gift.
- The address of the center is 696 W. Holt Street, Pomona, CA 91768.
- The goal for RCAC 11 is to hold their meeting in September at the new site. Additional information will be communicated to all RCAC 11 Members in advance to coordinate everyone’s attendance.

III.	REGIONAL ISSUES
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Group

- RCAC Member brought up the issue of Urgent Care Centers not being accessible to the community. Maribel Gonzalez, L.A. Care, Member Advocate suggested when issues come up that are global issues, that members call L.A. Care, file a Grievance or speak to the Member Advocates that are available to speak to members one on one.

Motion Process Flow Chart

- Frank Meza reviewed the Motion Process with the RCAC and encouraged members to familiarize themselves with the process. Motions can be made at RCAC and ECAC meetings, but it’s important to understand the proper use of motions and the step by step process required to move motions forward.
- Mr. Meza reviewed the chart with everyone and ensured members understood the process.

IV.	GET UP AND MOVE	Felicia Gray, <i>Liaison</i> and Group
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- All RCAC members took a ten-minute break.

V.	RCAC WORK-PLAN	Group
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20 Year Anniversary of the RCACs

- RCAC Members who attended the RCACs 20-year Anniversary Conference were presented with a Certificate of Appreciation for all of the work the RCACs have been doing in the community.

RCAC Work-Plan Certificate of Appreciation

- All RCAC Members that participated in the 2017-2018 Work-Plan project were recognized for all of their work, however the Certificates of Appreciation were formatted Improperly and will be mailed to all RCAC members as soon as possible.

Community Sponsorships

- The RCAC will be sponsoring an organization that will focus on Food Security.
- Frank Meza provided a clear explanation on how the RCAC can work with community partners to effectively address Food Security.
- RCAC members were asked to share the information of agencies that may be interested in applying for this sponsorship and provide their contact information to Frank Meza or Felicia Gray for follow up. Frank Meza will also work to identify community partners to promote the Community Sponsorship.

Community Outreach Events

- RCAC members will have an opportunity to partner up with a variety of Community Based Organizations (CBOs) as a collaborative to support each other’s programs and for members to provide information about Colorectal Cancer.
- L.A. Care staff will identify a few community events and RCAC Members were asked to work with their local PTA meetings, Schools events, Church events, and other opportunities where members can participate to do outreach.

- Members were informed that they need to complete at least 25 encounters to be eligible for the Gift Card at the end of the year, which highlights the RCACs accomplishments. In addition, Members were reminded they need to work more independently and when they are planning their Outreach they need to provide documentation from their events, flyers, and plenty of photos.
- Staff brought additional Colorectal information, promo-items and tally sheets for members to take for their outreach efforts.
- RCAC Members can call their Field Specialist or Liaison for additional questions.

VII.	FUTURE AGENDA ITEM	Group
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- There were no future agenda items.

VIII.	MEETING EVALUATION	Group
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- RCAC members took 5 minutes to complete meeting evaluations.

IX.	PUBLIC COMMENTS	Group
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- There were no public comments.

X.	ADJOURNMENT	Group
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Next Meeting Date

- **Meeting Adjourned at 12:00 p.m.**
- **The next meeting is scheduled for Thursday, September 19, 2019 from 9:30am to 12:00pm at the Pomona Family Resource Center located at 696 W. Holt Street, Pomona, CA 91768.**

Respectfully Submitted by:
 Frank Meza, *Community Outreach Field Specialist*

Approved by: _____
 Elda Sevilla, *RCAC 11 Chair*

In the absence of the chair, approved by the Vice-Chair:

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VII.	FUTURE AGENDA ITEM	Group
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VIII.	MEETING EVALUATION	Group
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IX.	PUBLIC COMMENTS	Group
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X.	ADJOURNMENT	Group
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Respectfully Submitted by:
Frank Meza, *Community Outreach Field Specialist*

Approved by: Elda Sevilla
Elda Sevilla, *RCAC 11 Chair*

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