



Regional Community Advisory Committee (RCAC) – Region 11
 Pomona - Committee Summary
 dA Center for the Arts
 252 D South Marin Street
 Pomona, CA 91766
 Thursday, January 17, 2019
 9:30 AM - 12:00 PM

MEMBER ATTENDANCE

STAFF/MANAGEMENT

Gladys Alvarez	(P)	Marina Garcia	(P)	Tanya King	(P)	Frank Meza, <i>Community Outreach Field Specialist</i>
Sandra Aramburo	(U)	Maria Ángeles Refugio, <i>Vice Chair</i>	(P)	Layla Gonzalez-Delgado, <i>L.A. Care Board Member</i>	(P)	Felicia Gray, <i>Community Outreach Liaison</i>
Evangelina Candelario	(P)	Rosa Pastrana	(P)	Mario Ramos, <i>Advocate</i>	(P)	Aaron Garcia, <i>Member Relations Health Navigator</i>
Angelica Vazquez Cisneros	(P)	Linda Resendez	(P)	Johnny Chua, <i>(Provisional Member)</i>	(U)	
Reyna Hernandez	(P)	Elda Sevilla, <i>Chair</i>	(P)			
Mariela Lopez	(P)	Lluvia Salazar, <i>At-Large Member</i>	(P)			
<p>(P) present (E) excused absent (U) unexcused absent</p>						

PUBLIC

INTERPRETERS

		Eduardo Kogan, <i>Spanish Interpreter</i>		
		Paola Albira, <i>Spanish Interpreter</i>		

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
<p><u>L.A. Care’s Mission Statement/Three Goals of CO&E and RCACs</u></p> <ul style="list-style-type: none"> • Elda Sevilla, <i>RCAC Chair</i>, called the meeting to order at 9:30am. • All RCAC members introduced themselves. • RCAC members reviewed the RCAC meeting “Ground Rules” prior to the start of the meeting. • RCAC members read the L.A. Care’s Mission statement and the three Goals of Community Outreach and Engagement. (Health Promotion, Advocacy and Community Partnerships). 		
II.	BUSINESS	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • The agenda for January 17, 2019 was approved with the following change: <ul style="list-style-type: none"> ➢ Remove the bullet point titled “Coordinated Care Initiative (CCI) transition information” which will be postponed for the March 21, 2019 RCAC meeting. • The meeting summary for November 20, 2018 was approved as presented. <p><u>ECAC Meeting Report</u></p> <ul style="list-style-type: none"> • Rosa Pastrana, RCAC Member, attended the December 12, 2018 ECAC meeting and reported the following: <ul style="list-style-type: none"> • The Board received a report on L.A. Care’s sponsorships for 2017-2018. Sponsorships are grants that support events and promote L.A. Care’s name in the community. • Martin Vicente, CO&E, presented on the outcomes of the 2018 RCAC work plan events. The presentation included the following: 2018 Work plan partnership focused on improving women’s health, a health priority identified by L.A. Care’s Health Services Department. • Linda Resendez, RCAC Member, attended the January 9, 2019 ECAC meeting and reported the following: <ul style="list-style-type: none"> • The East L.A. Family Resource Center Grand Opening will be held on Saturday, February 9, 2019 from 10am to 1:00pm located at 4801 Whittier Blvd., Los Angeles, CA 90022. 		

- Whole Person Care, Housing for Health – L.A. Care awarded \$8 million to Brilliant Corners as part of a \$20 million, five year commitment (contingent upon grantee performance, availability of funds & board approval).
 - L.A. Care’s grant provides five-year rental subsidies to house 300 individuals experiencing homelessness.
 - L.A. Care’s grant allows L.A. County to leverage federal matching funds for Whole Person Care wraparound services, doubling our impact.

Board Meeting Report

- Tanya King, RCAC Member, attended the December 6, Board meeting and reported the following:
 - Ms. King is excited to know that L.A. Care uses a variety of Social Media platforms to reach out to the community and its members.
 - Frank Meza in brief, mentioned the presentation from Mr. Francisco Oaxaca, Sr. Director of Communications and Community Relations about the proposal restructure of the Coordinated Care Initiative Councils. There were many RCAC and CCI members who attended the Board meeting and provided input on this item.
 - Ms. Elda Sevilla stated there will be more information on this topic at the next scheduled RCAC meeting and stressed on the importance of reporting information to the RCACs that may impact members and that it be clear and transparent.
 - In addition, Ms, Sevilla talked about the Whole Person Care Pilot which include the following points:
 - Back ground = Part of 115 Medi-Cal Waiver and the Lead Agency for this program is L.A. County Department of Health Services. The Pilot Program is funded for Calendar year 2016-2020 and it started Mid-Late 2017.
 - Goals = Build Infrastructure & Community Capacity, improve care to most vulnerable Medi-Cal members and address social & behavioral health needs.
 - Impact = \$1,26 billion over 5 years, 19,000+clients served to date and 50,000 clients will be served and will create 600 new jobs.
- Housing for Health -
 - L.A. Care awarded \$8 million to Brilliant Corners as part of a \$20 million, five-year commitment (contingent upon grantee performance, availability of funds & board approval).
 - L.A. Care’s grant provides five-year rental subsidies to house 300 individuals experiencing homelessness.
 - L.A. Care’s grant allows L.A. County to leverage federal matching funds for Whole Person Care wraparound services, doubling our impact.
- Progress and Projections -
 - Currently enrolled:
 - L.A. Care identified: 153
 - Housing for Health Identified: 228
 - Total: 381

- Currently Housed:
 - L.A. Care identified: 49
 - Housing for Health Identified: 146
 - Total: 195

- Board Member Layla Gonzalez-Delgado reported on the following information:
 - Keren Mahgerefteh, Quality Improvement, Project Manager, attended the ECAC meeting and presented on the following:
 - Cervical Health Awareness Month is a chance to raise awareness about how women can protect themselves from HPV (Human Papilloma Virus) and Cervical Cancer.
 - HPV is a very common infection that spreads through sexual activity.
 - People who have the HPV virus do not know they are infected.
 - Most people with HPV never develop symptoms, but some may get cancer.
 - HPV causes almost all cases of cervical cancer, and several other kinds of cancer.
 - About 1 in 4 Americans have HPV!
 - Cervical cancer is a type of cancer that occurs in the cervix – the lower part of the uterus that connects to the vagina.
 - Most kind of cervical cancer are caused by HPV

RCAC Members Attending ECAC

- Gladys Alvarez, RCAC 11 member is scheduled to attend the ECAC meeting on February 13, 2018 at L.A. Care.
- Sandra Aramburo, RCAC 11 member is scheduled to attend the ECAC meeting on March 13, 2019 at L.A. Care.
- ECAC is scheduled from 10:00am to 1:00pm at L.A. Care Health Plan in Downtown L.A.

RCAC Members Attending the Board of Governors (BOG)

- Linda Resendez, RCAC 11 Member will attend the BOG meeting on Thursday, February 7, 2018 from 2:00pm to 5:00pm. at L.A. Care.
- Rosa Pastrana, RCAC 11 Member will attend the March 7, 2019 Board of Governors meeting from 2:00pm - 5:00pm at L.A. Care Health Plan. The meeting date for this meeting has not been finalized, however if there are any changes to the date, the member will be notified.
- The Board of Governors meetings are scheduled from 2:00pm to 5:00pm at L.A. Care Health Plan in Downtown L.A.

Community Outreach & Engagement (CO&E) Report

New Meeting Site for RCAC 11

- RCAC 11 Members had an opportunity to talk about potential meeting locations for their RCAC, and whether they will move to the new Family Resource Center (FRC) when it opens. The majority of members love the opportunity to move to the new FRC and will discuss additional details in the following months.

- Members were encouraged to bring additional ideas of other locations and to communicate that information to their Field Specialist or Liaison.

Code of Conduct Training

- The Code of Conduct training was presented to all RCAC members. The Code is a guide to ensure all members are in compliance with the rules and regulations that govern L.A. Care business.
- Members received information on how to operate in agreement with the law, company policies and procedures, and L.A. Care's core values.
- The Code of Conduct is not designed to cover every possible situation, however it provided members with examples of everyday scenarios to assist them with addressing issues. Additionally, the Code is intended to provide overall guidance on making ethical decisions, using good judgment and working with integrity while fulfilling their roles and responsibilities.
- In addition, members reviewed the Standards of Behavior which covered the following points:
 - Personal Responsibilities
 - L.A. Care's Policies and Procedures
 - Conflict of Interest
- Following the training, members were asked to sign a code of conduct acknowledgment form to confirm that they have read and understood what is expected of them and as a requirement by the Consumer Advisory Committee Operating Rules.
- Members were informed that breaches to the Code of Conduct & Standards of Behavior may result in removal from a community advisory committee.

III.	REGIONAL ISSUES	Group
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- RCAC member shared issues she experienced with a community clinic with regards to doctor appointments and the overall communication they have with their patients. In addition, she feels office staff doesn't schedule appointments promptly or accurately. Member will talk to Health Navigator to address issue and for additional follow up.
- Member shared issues she experienced with her provider with regards to getting the appropriate medicine for her health condition and states it had an adverse effect. She will talk to the Health Navigator to get additional information.

IV.	GET UP AND MOVE	Felicia Gray, <i>Liaison</i> and Group
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- All RCAC members took a ten-minute break.

V.	MEETING EVALUATION	Group
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- All RCAC members were asked to complete a meeting evaluation.

VI.	PUBLIC COMMENTS	Group
<ul style="list-style-type: none"> There were no public comments presented. 		
VII.	ADJOURNMENT	Group
<u>Next Meeting Date</u> <ul style="list-style-type: none"> Meeting Adjourned at 12:00 p.m. The next meeting is scheduled for Thursday, March 21, 2019 at the dA Center for the Arts at 252 D. South Main Street, Pomona, CA 91766. 		

Respectfully Submitted by:
 Frank Meza, *Community Outreach Field Specialist*

Approved by: _____
 Elda Sevilla, *RCAC 11 Chair*

In the absence of the chair, approved by the Vice-Chair:
 Name: _____

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