



Regional Community Advisory Committee (RCAC) – Region 11  
 Pomona - Committee Summary  
 dA Center for the Arts  
 252 D South Marin Street  
 Pomona, CA 91766  
 Thursday, November 20, 2018  
 9:30 AM - 12:00 PM

**MEMBER ATTENDANCE**

**STAFF/MANAGEMENT**

Gladys Alvarez	(P)	Maria Ángeles Refugio, <i>Vice Chair</i>	(P)	Mario Ramos, <i>Advocate</i>	(P)	Frank Meza, <i>Community Outreach Field Specialist</i>
Sandra Aramburo	(U)	Rosa Pastrana	(P)	Ana Gonzalez, <i>Advocate</i>	(P)	Felicia Gray, <i>Community Outreach Liaison</i>
Evangelina Candelario	(P)	Linda Resendez	(P)	Johnny Chua, <i>(Provisional Member)</i>	(P)	Manny Vizcarra, <i>Community Outreach Liaison</i>
Angelica Vazquez Cisneros	(P)	Elda Sevilla, <i>Chair</i>	(P)			Aaron Garcia, <i>Member Relations Health Navigator</i>
Reyna Hernandez	(P)	Lluvia Salazar, <i>At-Large Member</i>	(P)			
Mariela Lopez	(P)	Tanya King, <i>Provisional Member</i>	(P)			
Reyna Orellana	(P)	Layla Gonzalez-Delgado, <i>L.A. Care Board Member</i>	(P)			
Marina Garcia	(P)	Bianca Gonzalez, <i>Advocate/ChapCare</i>	(U)			

**PUBLIC**

**INTERPRETERS**

		Eduardo Kogan, <i>Spanish Interpreter</i>		
		Paola Albira, <i>Spanish Interpreter</i>		

(P)=Present

(U)=Unexcused

(A)=Absent

(E)=Excused

**MEETING SUMMARY, DISCUSSION AND FOLLOW UP**

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>

**L.A. Care’s Mission Statement/Three Goals of CO&E and RCACs**

- Elda Sevilla, newly elected *RCAC Chair*, called the meeting to order at 9:30am.
- Frank Meza reminded the RCAC that the newly elected RCAC Chair, Elda Sevilla will start her first RCAC meeting today and asked everyone to give her a warm welcome.
- All RCAC members introduced themselves.
- RCAC members reviewed the RCAC meeting “Ground Rules” prior to the start of the meeting.
- RCAC members read the L.A. Care’s Mission statement and the three Goals of Community Outreach and Engagement. (Health Promotion, Advocacy and Community Partnerships).

II.	BUSINESS	Frank Meza, <i>Field Specialist</i> Elda Sevilla, <i>Chair</i>
-----	----------	---

**Approval of Agenda & Meeting Summary**

- The agenda for November 20, 2018 was approved with minor corrections.
- The meeting summary for October 18, 2018 was approved as presented.

**ECAC and Board Meeting Reports**

- Marina Garcia, RCAC Member, attended the October 10, 2018 ECAC meeting and reported the following:
  - Ms. Garcia talked about The Trump Administrations interest to change the meaning of a status known as “public charge”. This is a category used to determine whether someone seeking permanent resident status is likely to become primarily dependent on government services.

- The Family Resource Centers are expanding throughout the county and their services as well. The site in Pomona will open soon and more information and additional details will be provided when it becomes available.
- John Baackes, CEO, reported the importance of people signing up for Covered California.
- Maria Angeles Refugio, RCAC Member, attended the November 14, ECAC meeting and reported the following:
  - Ms. Refugio also mentioned the importance of being better informed about the “Public Charge” proposal and how it will impact members.
  - Ms. Refugio talked about the presentation that address the Social Determinates of Health that L.A. Care is working on which include: Economic Stability, Neighborhood and Physical Environment, Education, and Food.
  - L.A. Care Health Plan thinks it’s important to address social determinants of health as it improves member health and wellness and it has a large impact on their overall health outcomes.
- There were no member reports for the Board meetings for the month of October 4<sup>th</sup> and November 1<sup>st</sup> 2018, however Ms. Layla Gonzalez-Delgado, Board Member shared information with the group about the following:
  - Ms. Gonzalez-Delgado added to the previous discussion about “Public Charge” and stated if someone is seeking permanent resident status is likely to become primarily dependent on the government. In the past, people have been at risk of “public charge” if they accepted cash assistance — known as Temporary Assistance for Needy Families (TANF), Section 8 rental assistance and federal housing vouchers, or Supplemental Security Income (SSI) — or federal help paying for long-term care.
  - The “public charge” designation could jeopardize their application for permanent residence.
  - Currently, this is just a draft proposal that still needs to be posted in the Federal Register. After which, the public will have 60 days to provide comments. A final rule likely wouldn’t take effect until 2019.

#### **November 14, 2018 ECAC Meeting Report**

- Elda Sevilla, informed everyone that effective November 1<sup>st</sup>, Layla Gonzalez-Delgado will start her new role as the Secretary of the Board of Governors. Everyone congratulated her in her new role.
- In addition, Ms. Sevilla provided the following information:
  - The Board approved the Community Health Investment Fund for fiscal year 2018-19. The allocation of \$10 million will go to support projects that strengthen community health and fill gaps in health coverage for low-income individuals in Los Angeles County. The priorities for this fiscal year is to:
    - Support safety net clinic infrastructure to provide high quality and coordinated services to help them thrive in a managed care environment
    - Expand access to high-barrier services for low-income and vulnerable populations
    - Improve community health for underserved populations by addressing the social determinants that lead to poor health outcomes
    - To continue the support to Brilliant Corners in partnership with the Los Angeles County Department of Health Services’ Flexible Housing Subsidy Pool fund, to provide housing for homeless individuals, including, L.A. Care members.

- UCLA has signed a three-year contract with L.A. Care Health Plan to allow L.A. Care members who have critical and challenging health conditions to use their services.
- Francisco Oaxaca, *Senior Director of Communications and Community Relations*, provided a report on the CCI Council restructure that addressed the following:
  - Committee was formed to get input on the CCI Council Restructure.
  - The Committee agreed on the recommendations that would better support the Cal MediConnect membership.
  - Some of the recommendation include:
    - Single committee that meets on a quarterly basis
    - 8-member committee, each member will be representing one of the eight Service Planning Areas (SPAs)
    - Meeting will take place at L.A. Care Health Plan
    - No food at meetings
    - Increase in member stipend
    - CCI Councils will no longer be part of the ECAC Committee
  - The recommendations will be presented to the Board of Governors at the December meeting and CAC members can attend to provide their input.
- Mario Ramos, Community Partner, added that the Cal MediConnect population requires extensive coordination of care and would like to see L.A. Care continue to have a committee that provides input about the services they receive.
- Frank Meza provided additional clarification about the restructure and will provide an update to the RCAC at their next scheduled meeting on January 17, 2018.

#### **RCAC Members Attending ECAC**

- Rosa Pastrana, RCAC 11 member is scheduled to attend the ECAC meeting on December 12, 2018 at L.A. Care.
- Linda Resendez, RCAC 11 member is scheduled to attend the ECAC meeting on January 9, 2019 at L.A. Care.
- ECAC is scheduled from 10:00am to 1:00pm at L.A. Care Health Plan in Downtown L.A.

#### **RCAC Members Attending the Board of Governors (BOG)**

- Linda Resendez, RCAC 11 Member will attend the BOG meeting on Thursday, December 6, 2018 from 2:00pm to 5:00pm. at L.A. Care.
- Rosa Pastrana, RCAC 11 Member will attend the January 3, 2019 Board of Governors meeting from 2:00pm - 5:00pm at L.A. Care Health Plan.
- The Board of Governors meetings are scheduled from 2:00pm to 5:00pm at L.A. Care Health Plan in Downtown L.A.

#### **Community Outreach & Engagement (CO&E) Report**

#### **At-Large Member Elections**

- The ECAC At-Large elections took place on November 14, 2018 ECAC meeting.
- The newly elected At-Large Members are Lluvia Salazar who will be representing all of the RCACs and Deaka McClain will represent all of the CCI Councils.
- Both seats will take effect following the approval of the Board of Governors meeting on December 6, 2018.

### **Consumer Advisory Committee Operating Rules**

- The Consumer Advisory Committee Operating Rules were approved by the Board at their April 5, 2018 meeting and a copy was provided to all RCAC and CCI members during their October and November RCAC/CCI meetings.
- The specific sections where changes were made are the following:
  - Change wording from RCACs to CACs
  - Change the name of Community Outreach & Education to Community Outreach & Engagement
  - Add the CCI Councils to the Operating Rules
  - A person can only be a member of one L.A. Care Consumer Advisory Committee at a time
  - Add the Office of the Inspector General (OIG) and General Services Administration to the application and verification process
  - Provisional Membership
  - Recertification process shall occur bi-monthly. If a member loses their eligibility, they will have 60 days to re-instate their services.
  - Member who fail to sign the acknowledgement of receipt and understanding of L.A. Care Code of Conduct and CAC Member Standards of Behavior upon sixty (60) days of receipt may lead to termination of CAC membership.

### **Elevating the Safety Net Initiative Presentation**

- Frank Meza, Field Specialist provided a presentation to highlight in more detail the “Elevating the Safety Net” Initiative that L.A. Care is supporting. L.A. Care recognizes there is a growing physician Shortage through the nation and California is especially vulnerable since it’s the most populous State.
- Committee members have express concerns about wait times at clinics and long waits to get appointments. A commitment of \$31 million has been made by L.A. Care to start three initiatives based on the following guiding principles:
  - Increase Health Access
  - Equity and Cultural Competence
  - Economic opportunity
  - Premier Health Care Workforce
  - Resource Coordination
- L.A. Care’s three Initiatives were presented:
  - Medical Scholarships Initiative

- Physician Recruitment and Retention Initiative
- Medical Loan Repayment Initiative
- This initiative is to develop a pipeline for future primary care physicians serving L.A. Care Members and other Vulnerable Population with criteria that prioritize need and interest in serving underserved communities in L.A. County, Partnership with two universities to offer four scholarships at Charles Drew University and UCLA.
- A brief bio of all the recipients was included in the presentation to help members get a better understanding of their background and reasons why they applied for the scholarship.

**Cultural & Linguistics Survey**

- All RCAC members received a survey to help L.A. Care gauge member satisfaction and improve interpretation services that are provided at RCAC meetings, events or conferences.
- All RCAC members completed the survey.

**Code of Conduct Training**

- The Code of Conduct training will be held at each RCAC and CCI meeting during the December and January meetings. The training will discuss the general guidelines and principles for appropriate behavior as a member of the community councils. After the training, members will be asked to sign a code of conduct acknowledgment to confirm they have read and understood what is expected of them and a requirement by the Consumer Advisory Committee Operating Rules. Breaches of the code of conduct may result in removal from a community advisory committee.

**Continued CO&E Report**

- Starting November 1, 2018 people will be able to find voter registration forms at all of the Family Resource Centers.
- Community Outreach & Engagement will be working with the American Red Cross to provide an emergency preparedness presentation at the RCAC meetings for 2019. Once a date has been confirmed, it will be scheduled at every RCAC meeting.

III.	REGIONAL ISSUES	Group
------	-----------------	-------

- There were no member issues.

IV.	GET UP AND MOVE	Felicia Gray, <i>Liaison</i> and Group
-----	-----------------	--

- All RCAC members took a ten-minute break.

V.	RCAC WORK-PLAN	Group
----	----------------	-------

**Work-Plan 2017-2018**

<ul style="list-style-type: none"> <li>Information about the 2018-2019 Work-Plan and projects will be provided at the next scheduled RCAC meeting on January 17, 2019.</li> </ul>		
VII.	FUTURE AGENDA ITEM	Group
<ul style="list-style-type: none"> <li>RCAC member made a recommendation to schedule a presentation at a future RCAC meeting about Mental Health. Elda Sevilla, informed the RCAC about her training in the topic of Mental Health and offered to provide a presentation that address several conditions of Mental Health.</li> <li>The RCAC agreed to have Ms. Sevilla provide a presentation and coordinate the date with staff.</li> </ul>		
VIII.	MEETING EVALUATION	Group
<ul style="list-style-type: none"> <li>RCAC members took 5 minutes to complete meeting evaluations.</li> </ul>		
IX.	PUBLIC COMMENTS	Group
<ul style="list-style-type: none"> <li>RCAC Member asked members to be careful when dealing with certain people who are soliciting for money or may be homeless because she had a previous experience where there was some aggression when she was approached.</li> <li>Elda Sevilla invited the RCAC to participate in a Mental Health workshop that she will be providing at John Marshal Middle School from 9:30am to 11:00am.</li> </ul>		
X.	ADJOURNMENT	Group
<u>Next Meeting Date</u> <ul style="list-style-type: none"> <li><b>RCAC 11 held a potluck at their November RCAC meeting to celebrate the Holiday Season.</b></li> <li><b>Meeting Adjourned at 12:00 p.m.</b></li> <li><b>The next meeting is scheduled for Thursday, January 17, 2018 at the dA Center for the Arts at 252 D. South Main Street, Pomona, CA 91766.</b></li> </ul>		

Respectfully Submitted by:  
 Frank Meza, *Community Outreach Field Specialist*

Approved by: \_\_\_\_\_  
 Elda Sevilla, *RCAC 11 Chair*

In the absence of the chair, approved by the Vice-Chair:  
 \_\_\_\_\_

VII.	FUTURE AGENDA ITEM	Group
<ul style="list-style-type: none"> <li>• RCAC member made a recommendation to schedule a presentation at a future RCAC meeting about Mental Health. Elda Sevilla, informed the RCAC about her training in the topic of Mental Health and offered to provide a presentation that address several conditions of Mental Health.</li> <li>• The RCAC agreed to have Ms. Sevilla provide a presentation and coordinate the date with staff.</li> </ul>		
VIII.	MEETING EVALUATION	Group
<ul style="list-style-type: none"> <li>• RCAC members took 5 minutes to complete meeting evaluations.</li> </ul>		
IX.	PUBLIC COMMENTS	Group
<ul style="list-style-type: none"> <li>• RCAC Member asked members to be careful when dealing with certain people who are soliciting for money or may be homeless because she had a previous experience where there was some aggression when she was approached.</li> <li>• Elda Sevilla invited the RCAC to participate in a Mental Health workshop that she will be providing at John Marshal Middle School from 9:30am to 11:00am.</li> </ul>		
X.	ADJOURNMENT	Group
<p><u>Next Meeting Date</u></p> <ul style="list-style-type: none"> <li>• RCAC 11 held a potluck at their November RCAC meeting to celebrate the Holiday Season.</li> <li>• Meeting Adjourned at 12:00 p.m.</li> <li>• The next meeting is scheduled for Thursday, January 17, 2018 at the dA Center for the Arts at 252 D. South Main Street, Pomona, CA 91766.</li> </ul>		

Respectfully Submitted by:   
 Frank Meza, Community Outreach Field Specialist

Approved by: Elda Sevilla  
 Elda Sevilla, RCAC 11 Chair

In the absence of the chair, approved by the Vice-Chair:  
 \_\_\_\_\_