

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 11**

**L.A. Care Community Resource Center**

696 W. Holt Ave, Pomona, CA 91768

(909) 620-1661

Thursday, March 19, 2020

10:00 a.m. - 12:30 p.m.

Goals for Today's Meeting

DRAFT

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Member Advocates to address Individual and Global issues.

**Meeting Agenda**

<b>I. Welcome &amp; Introductions</b>	<b>(10 min.)</b>	<b>9:30 a.m. - 9:40 a.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Introduction to Meeting Goals, L.A. Care's Mission and Meeting Ground Rules <b>B.</b> Review of Agenda			Maria Angel Refugio, <i>Chairperson</i> Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(80 min.)</b>	<b>9:40 a.m. - 11:00 a.m.</b>	<b>Agenda Lead</b>
<b>A. Approval of Agenda &amp; Summary</b> <b>B. ECAC Report (10 min)</b> <ul style="list-style-type: none"><li>• February 12, 2020</li><li>• March 11, 2020</li></ul> <b>C. Board of Governors Report (10 min)</b> <ul style="list-style-type: none"><li>• February 6, 2020</li><li>• <b>March 5, 2020 - Cancelled</b></li></ul> <b>D. CO&amp;E Report (40 min)</b> <ul style="list-style-type: none"><li>• Code of Conduct &amp; Standards of Behavior Review</li><li>• RCAC Member, Stipend Increase Motion Discussion</li><li>• Advocacy Day in Sacramento</li><li>• L.A. Care Board of Governors Elections - 2020 Candidate Application</li><li>• Board of Governors, Candidates for 2020 Elections</li><li>• RCAC Meeting Time</li></ul>			Maria Angel Refugio, <i>Chairperson</i> <u>RCAC 11 Members</u> Sandra Aramburo Angelica Vazquez Cisneros  <u>RCAC 11 Members</u> Johnny Chua Tanya King  Frank Meza, <i>Field Specialist</i>

<b>GOAL:</b> Approve today's meeting agenda and meeting minutes.			
✓ Receive updates from the ECAC and Board of Governors meetings.			
✓ Receive an update from the CO&E Department.			
<b>III. Regional Issues</b>	<b>(25 min.)</b>	<b>11:00 a.m. - 11:25 a.m.</b>	<b>Agenda Lead</b>
A. Community Member Issues B. Seniors and People with Disabilities (SPD) Member Issues			Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> An opportunity to identify community issues affecting members in the region			
<b>IV. Get Up &amp; Move/Break</b>	<b>(10 min.)</b>	<b>11:25 a.m. - 11:35 a.m.</b>	<b>Agenda Lead</b>
• An opportunity to stretch and move			Shavonne Caldwell, Hilda Herrera, <i>Liaisons</i>
<b>V. RCAC Community Work Projects</b>	<b>(10 min.)</b>	<b>11:35 a.m. - 11:45 a.m.</b>	<b>Agenda Lead</b>
A. 2019/2020 - Breast Cancer Screening Outreach Project B. Transportation Aid Partnership			Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> Discuss the 2019-2020 RCAC Community Work Projects			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>11:45 a.m. - 11:50 a.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>11:50 a.m. - 11:55 a.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>11:55 a.m. - 12:00 p.m.</b>	<b>Agenda Lead</b>
• Each public member is given 2 minutes for comments			Group
<b>IX. Adjournment</b>		<b>12:00 p.m.</b>	<b>Agenda Lead</b>
A. Next Meeting Date: <b>Thursday, May 21, 2020</b>			Maria Angel Refugio, <i>Chairperson</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

**NOTE: Members, your absence will be considered unexcused if you do not call Shavonne Caldwell at (213) 694-1250, Ext. 5136 to inform her that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers  
888-839-9909 Medi-Cal  
844-854-7272 PASC SEIU  
855-270—2327 L.A. Care Covered  
888-522-1298 CMC  
TTY for all LOBs is 711  
Toll Free Line 1-888-839-9909**