

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 11

L.A. Care Community Resource Center

696 W. Holt Ave, Pomona, CA 91768

(909) 620-1661

Thursday, January 16, 2020

10:00 a.m. - 12:30 p.m.

Goals for Today's Meeting

DRAFT

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Member Advocates to address Individual and Global issues.

Meeting Agenda

| I. Welcome & Introductions | (10 min.) | 9:30 a.m. - 9:40 a.m. | Agenda Lead |
|--|------------------|-------------------------------|---|
| A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Ground Rules B. Review of Agenda | | | Maria Angel Refugio, <i>Chairperson</i> Frank Meza, <i>Field Specialist</i> |
| GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i> | | | |
| II. Business | (80 min.) | 9:40 a.m. - 11:00 a.m. | Agenda Lead |
| A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none">• December 11, 2019• January 8, 2020 C. Board of Governors Report (10 min) <ul style="list-style-type: none">• December 5, 2019 D. CO&E Report (40 min) <ul style="list-style-type: none">• Homeless Resource List• Revisions to RCAC Operating Rules• Board of Governors Informational Session• Advocacy Day in Sacramento | | | Maria Angel Refugio, <i>Chairperson</i> <u>RCAC 11 Members</u> Maribel Vizcarra Gladys Alvarez <u>RCAC 11 Members</u> Gladys Alvarez Frank Meza, <i>Field Specialist</i> |
| GOAL: <i>Approve today's meeting agenda and meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department.</i> | | | |

| | | | |
|---|------------------|--------------------------------|--|
| III. Regional Issues | (25 min.) | 11:00 a.m. - 11:25 a.m. | Agenda Lead |
| A. Community Member Issues B. Seniors and People with Disabilities (SPD) Member Issues | | | Frank Meza, <i>Field Specialist</i> |
| GOAL: <i>An opportunity to identify community issues affecting members in the region</i> | | | |
| IV. Get Up & Move/Break | (10 min.) | 11:25 a.m. - 11:35 a.m. | Agenda Lead |
| • An opportunity to stretch and move | | | Hilda Herrera, <i>Liaison</i> |
| V. RCAC Community Work Projects | (10 min.) | 11:35 a.m. - 11:45 a.m. | Agenda Lead |
| A. Colorectal Cancer Outreach Project B. 2019/2020 Work-Plan Project | | | Frank Meza, <i>Field Specialist</i> |
| GOAL: <i>Discuss the 2019-2020 RCAC Community Work Projects</i> | | | |
| VI. Future Agenda Items | (5 min.) | 11:45 a.m. - 11:50 a.m. | Agenda Lead |
| | | | Group |
| VII. Meeting Evaluations | (5 min.) | 11:50 a.m. - 11:55 a.m. | Agenda Lead |
| A. Complete meeting evaluation forms | | | Group |
| VIII. Public Comments | (5 min.) | 11:55 a.m. - 12:00 p.m. | Agenda Lead |
| • Each public member is given 2 minutes for comments | | | Group |
| IX. Adjournment | | 12:00 p.m. | Agenda Lead |
| A. Next Meeting Date: Thursday, March 19, 2020 | | | Maria Angel Refugio, <i>Chairperson</i> |

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909**