



## Regional Community Advisory Committee (RCAC) - Region 11

### L.A. Care Community Resource Center

696 W. Holt Ave, Pomona, CA 91768  
(909) 620-1661

Thursday, November 21, 2019

10:00 a.m. - 12:30 p.m.

### Goals for Today's Meeting

#### DRAFT

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Member Advocates to address Individual and Global issues.

### Meeting Agenda

I. Welcome & Introductions	(10 min.)	9:30 a.m. - 9:40 a.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette B. Review of Agenda			Maria Angel Refugio, <i>Chairperson</i> Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(80 min.)	9:40 a.m. - 11:00 a.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none"><li>• October 9, 2019</li><li>• November 13, 2019</li></ul> C. Board of Governors Report (10 min) <ul style="list-style-type: none"><li>• November 7, 2019</li></ul> D. CO&E Report (40 min) <ul style="list-style-type: none"><li>• American Red Cross Presentation</li><li>• RCAC Vice Chair Nominations/Elections</li><li>• Board of Governors Election Process for 2020</li></ul>			Maria Angel Refugio, <i>Chairperson</i> <u>RCAC 11 Members</u> Linda Resendez  <u>RCAC 11 Members</u> Evangelina Candelario  Frank Meza, <i>Field Specialist</i>  American Red Cross
<b>GOAL:</b> <i>Approve today's meeting agenda and meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&amp;E Department.</i>			

<b>III. Regional Issues</b>	<b>(25 min.)</b>	<b>11:00 a.m. - 11:25 a.m.</b>	<b>Agenda Lead</b>
A. Community Member Issues B. Seniors and People with Disabilities (SPD) Member Issues			Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(10 min.)</b>	<b>11:25 a.m. - 11:35 a.m.</b>	<b>Agenda Lead</b>
• An opportunity to stretch and move			Hilda Herrera, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(10 min.)</b>	<b>11:35 a.m. - 11:45 a.m.</b>	<b>Agenda Lead</b>
A. 2019/2020 Work-Plan Projects			Frank Meza, <i>Field Specialist</i>
<b>GOAL:</b> <i>Discuss the 2019-2020 RCAC Community Work Projects</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>11:45 a.m. - 11:50 a.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>11:50 a.m. - 11:55 a.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>11:55 a.m. - 12:00 p.m.</b>	<b>Agenda Lead</b>
• Each public member is given 2 minutes for comments			Group
<b>IX. Adjournment</b>		<b>12:00 p.m.</b>	<b>Agenda Lead</b>
A. Next Meeting Date: <b>Thursday, January 16, 2020</b>			Maria Angel Refugio, <i>Chairperson</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers  
888-839-9909 Medi-Cal  
844-854-7272 PASC SEIU  
855-270—2327 L.A. Care Covered  
888-522-1298 CMC  
TTY for all LOBs is 711  
Toll Free Line 1-888-839-9909**