Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 11

Department of Public Health - Pomona - Room 114

750 S Park Ave, Pomona, CA 91766 (909) 868-0235 Thursday, September 19, 2019 9:30 a.m. - 12:00 p.m. Goals for Today's Meeting

DRAFT

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.
- 3. Connect with Member Advocates to address Individual and Global issues.

Meeting Agenda

| I. Welcome & Introductions | (10 min.) | 9:30 a.m 9:40 a.m. | Agenda Lead | | |
|---|-----------|---------------------|---------------------------------|--|--|
| A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting | | | Maria Angel Refugio, Vice | | |
| Etiquette | | | Chairperson | | |
| B. Review of Agenda | | | Frank Meza, Field Specialist | | |
| COAL. Cat to know each other and review the mode for the mosting and grounds items | | | | | |
| GOAL : Get to know each other and review the goals for the meeting and agenda items. | | | | | |
| II. Business | (80 min.) | 9:40 a.m 11:00 a.m. | Agenda Lead | | |
| A. Approval of Agenda & Summary | | | Maria Angel Refugio, Vice | | |
| | | | Chairperson | | |
| B. ECAC Report (10 min) | | | RCAC 11 Members | | |
| • September 11, 2019 | | | Marina Garcia | | |
| C. Board of Covernous Bonout (10 | .:\ | | RCAC 11 Members | | |
| C. Board of Governors Report (10 min) | | | Angelica Vazquez Cisneros | | |
| September 5, 2019 | | | genes canques sienes | | |
| | | | | | |
| D. CO&E Report (40 min) | | | Frank Meza, Field Specialist | | |
| Pomona Community Resource Center - Update | | | Maribel Soria, <i>Community</i> | | |
| Health Care Workforce Development Presentation | | | Resource Center Regional | | |
| RCAC Chair Update & RCAC Vice Chair Nominations | | | Manager | | |
| | | | Manny Vizcarra, Community | | |
| | | | Resource Center, Community | | |
| | | | Representative | | |
| | | | | | |

| | | | Ozzie Lopez, California |
|--|-------------------------------|--|--|
| | | | Community Colleges |
| GOAL: Approve today's meeting age | enda and me | etina minutes. | |
| ✓ Receive updates from the ECAC at | | _ | |
| ✓ Receive an update from the CO& | - | _ | |
| III. Regional Issues | (25 min.) | 11:00 a.m 11:25 a.m. | Agenda Lead |
| A. Community Member Issues | Frank Meza, Field Specialist | | |
| B. Seniors and People with Disabilit | | | |
| GOAL: An opportunity to identify con | nmunity issu | es affecting members in the | region |
| IV. Get Up & Move/Break | (10 min.) | 11:25 a.m 11:35 a.m. | Agenda Lead |
| An opportunity to stretch and | Hilda Herrera, <i>Liaison</i> | | |
| V. RCAC Community Work Projects | (10 min.) | 11:35 a.m 11:45 a.m. | Agenda Lead |
| | | | |
| A. Community Sponsorships | | | Frank Meza, Field Specialist |
| A. Community Sponsorships B. Colorectal Cancer - Community C | Outreach Eve | ents | Frank Meza, Field Specialist |
| | | | Frank Meza, Field Specialist |
| B. Colorectal Cancer - Community C | | | Frank Meza, Field Specialist Agenda Lead |
| B. Colorectal Cancer - Community C GOAL: Discuss the 2018-2019 RCAC (| Community V | Nork Projects | |
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| B. Colorectal Cancer - Community Com | (5 min.) | Nork Projects 11:45 a.m 11:50 a.m. | Agenda Lead Group |
| B. Colorectal Cancer - Community Com | (5 min.) | Nork Projects 11:45 a.m 11:50 a.m. | Agenda Lead Group Agenda Lead |
| B. Colorectal Cancer - Community Community Community Complete Service Services Servi | (5 min.) (5 min.) (5 min.) | 11:45 a.m 11:50 a.m. 11:50 a.m 11:55 a.m. 11:55 a.m 12:00 p.m. | Agenda Lead Group Agenda Lead Group |
| B. Colorectal Cancer - Community Com | (5 min.) (5 min.) (5 min.) | 11:45 a.m 11:50 a.m. 11:50 a.m 11:55 a.m. 11:55 a.m 12:00 p.m. | Agenda Lead Group Agenda Lead Group Agenda Lead Group Agenda Lead |

***** PLEASE BE ON TIME *****

Chairperson

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909