

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 11

Pomona Catholic High School – Auditorium

533 W. Holt Ave., Pomona, CA 91768

Thursday, July 18, 2019

9:30 a.m. - 12:00 p.m.

Goals for Today's Meeting

DRAFT

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Member Advocates to address Individual and Global issues.

Meeting Agenda

I. Welcome & Introductions	(10 min.)	9:30 a.m. - 9:40 a.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette B. Review of Agenda			Elda Sevilla, <i>Chairperson</i> Frank Meza, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(50 min.)	9:40 a.m. - 10:30 a.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none">• June 12, 2019• July 10, 2019 C. Board of Governors Report (10 min) <ul style="list-style-type: none">• June 6, 2019• July 25, 2019 D. CO&E Report (40 min) <ul style="list-style-type: none">• Pomona Family Resource Center Survey (20 min)• Cultural & Linguistics Department (C&L) Presentation• ECAC Leadership Trainings 2019• New Member Orientation Training			Elda Sevilla, <i>Chairperson</i> <u>RCAC 11 Members</u> Reina Orellana Marina Garcia <u>RCAC 11 Members</u> Reina Orellana Frank Meza, <i>Field Specialist</i>
GOAL: <i>Approve today's meeting agenda and meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department.</i>			

III. Regional Issues	(25 min.)	10:30 a.m. - 10:55 a.m.	Agenda Lead
A. Community Member Issues			Frank Meza, <i>Field Specialist</i>
GOAL: An opportunity to identify community issues affecting members in the region			
IV. Get Up & Move/Break	(10 min.)	10:55 a.m. - 11:05 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Felicia Gray, <i>Liaison</i>
V. RCAC Community Work Projects	(25 min.)	11:05 a.m. - 11:30 a.m.	Agenda Lead
A. Community Sponsorships B. Colorectal Cancer - Community Outreach Events			Frank Meza, <i>Field Specialist</i>
GOAL: Discuss the 2018-2019 RCAC Community Work Projects			
VI. Future Agenda Items	(10 min.)	11:30 a.m. - 11:40 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(10 min.)	11:40 a.m. - 11:50 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(10 min.)	11:50 a.m. - 12:00 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Group
IX. Adjournment		12:00 p.m.	Agenda Lead
A. Next Meeting Date: Thursday, July 19, 2019			Elda Sevilla, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909**