

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 10

L.A. Care Health Plan

East L.A. Family Resource Center

4801 Whittier Blvd., Los Angeles, CA 90022

Thursday, February 20, 2020

2:00 PM – 4:30 PM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(10min)	2:00 - 2:10 p.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette. B. Review of Agenda			Damares de Cordero, <i>Chairperson</i> Jose (Ricardo) Rivas, <i>Field Specialist</i>
GOAL: Get to know each other and review the goals for the meeting and agenda items.			
II. Business	(70 min)	2:10 - 3:20 p.m.	Agenda Lead
A. Approval of Agenda & Summary			Damares de Cordero, <i>Chairperson</i>
B. ECAC Report (10 min) <ul style="list-style-type: none">• January 8, 2020• February 12, 2020			<u>RCAC 10 members</u> Marlene Paz Marta Perez
C. Board of Governors Report (10 min) <ul style="list-style-type: none">• January 2020 (No Meeting)• February 6, 2020			<u>RCAC 10 member</u> <i>No Meeting</i> Janner Gavidia
D. CO&E Report (50 min) <ul style="list-style-type: none">• Code of Conduct & Standards of Behavior• Discussion on Member Stipend Increase• Advocacy Day in Sacramento• 2020 Application for Election as Candidate for L.A. Care Board of Governors• 2020 BOG Candidates			Jose (Ricardo) Rivas, <i>Field Specialist</i>

GOAL:			
✓ <i>Approve today's meeting agenda and meeting minutes</i>			
✓ <i>Receive updates from the ECAC and Board of Governors meetings</i>			
✓ <i>Receive an update from the CO&E Department</i>			
III. Get Up & Move/Break	(10 min)	3:20 – 3:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
IV. Regional Issues	(30 min.)	3:30 - 4:00 p.m.	Agenda Lead
A. Community Member Issues B. Seniors & People with Disabilities (SPD)			Group
GOAL: An opportunity to identify community issues affecting members in the region			
V. RCAC Community Work Projects	(15 min.)	4:00 - 4:15 p.m.	Agenda Lead
A. 2020 Transportation Aid Partnership B. Community Outreach (Breast Cancer Screening)			Jose (Ricardo) Rivas, <i>Field Specialist</i>
GOAL: Discuss the 2019-2020 RCAC Community Work Projects			
VI. Future Agenda Items	(5 min.)	4:15 - 4:20 p.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	4:20 – 4:25 p.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	4:25 - 4:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given time for comments 			Group
IX. Adjournment		4:30 p.m.	Agenda Lead
A. Next Meeting Date: Thursday, April 16, 2020			Damares de Cordero, <i>Chairperson</i>

NOTE: Members, your absence will be ***considered unexcused*** if you do not call ***Hilda Herrera at (213) 694-1250, Ext. 4402*** to inform her that you will not be attending the meeting.

[Community Outreach & Engagement \(CO&E\)](#)

Toll Free Line: 1-888-522-2732

L.A. Care's Line of Business Phone Numbers
<ul style="list-style-type: none"> 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909