



## Regional Community Advisory Committee (RCAC) - Region 10

**L.A. Care Health Plan**  
**East L.A. Community Resource Center**  
**4801 Whittier Blvd.**  
**Los Angeles, CA 90022**  
**Thursday, December 19, 2019**  
**2:00 p.m. - 4:30 p.m.**

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Health Navigators to address Individual and Global issues.

### Meeting Agenda

<b>I. Welcome &amp; Introductions</b>	<b>(10 min.)</b>	<b>2:00 p.m. - 2:10 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette. <b>B.</b> Review of Agenda			Damares de Cordero, <i>Chairperson</i> Frank Meza, Field Specialist
<b>GOAL: Get to know each other and review the goals for the meeting and agenda items.</b>			
<b>II. Business</b>	<b>(70 min.)</b>	<b>2:10 p.m. - 3:20 p.m.</b>	<b>Agenda Lead</b>
<b>A. Approval of Agenda &amp; Summary</b> <b>B. ECAC Report (10 min)</b> <ul style="list-style-type: none"><li>• November 13, 2019</li><li>• December 11, 2019</li></ul> <b>C. Board of Governors Report (10 min)</b> <ul style="list-style-type: none"><li>• November 7, 2019</li><li>• December 5, 2019</li></ul> <b>D. CO&amp;E Report (50 min)</b> <ul style="list-style-type: none"><li>• Homeless Resource List</li><li>• Revisions to RCAC Operating Rules</li></ul>			Damares de Cordero, <i>Chairperson</i>  <b><u>RCAC 10 Members</u></b> Maria Ibarra Fresia Paz  <b><u>RCAC 10 Members</u></b> Maria Ibarra Ruben Gavidia  Frank Meza, <i>Field Specialist</i>
<b>GOAL: Approve today's meeting agenda and December meeting minutes.</b> ✓ Receive updates from the ECAC and Board of Governors meetings. ✓ Receive an update from the CO&E Department.			
<b>III. Regional Issues</b>	<b>(30 min.)</b>	<b>3:20 p.m. - 3:50 p.m.</b>	<b>Agenda Lead</b>

A. Community Member Issues B. Seniors & People with Disabilities			Frank Meza, <i>Field Specialist</i>
<b>GOAL: An opportunity to identify community issues affecting members in the region</b>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(10 min.)</b>	<b>3:50 p.m. - 4:00 p.m.</b>	<b>Agenda Lead</b>
• An opportunity to stretch and move			Cindy Pozos, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(15 min.)</b>	<b>4:00 p.m. - 4:15 p.m.</b>	<b>Agenda Lead</b>
A. Colorectal Cancer Outreach Project B. Work-Plan 2019-2020			Frank Meza, <i>Field Specialist</i>
<b>GOAL: Discuss the completion of the 2018-2019 RCAC Community Work Projects.</b>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>4:15 p.m. - 4:20 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>4:20 p.m. - 4:25 p.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>4:25 p.m. - 4:30 p.m.</b>	<b>Agenda Lead</b>
• Each public member is given 2 minutes for comments			Group
<b>IX. Adjournment</b>		<b>4:30 p.m.</b>	<b>Agenda Lead</b>
A. Next Meeting Date: <b>Thursday, February 20, 2020</b>			Damares de Cordero, <i>Chairperson</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers  
888-839-9909 Medi-Cal  
844-854-7272 PASC SEIU  
855-270—2327 L.A. Care Covered  
888-522-1298 CMC  
TTY for all LOBs is 711  
Toll Free Line 1-888-839-9909