Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

**III. Regional Issues** 

Hilda Perez L.A. Care Health Plan, Member Representative



#### Regional Community Advisory Committee (RCAC) - Region 10

# L.A. Care Health Plan East L.A. Family Resource Center

4801 Whittier Blvd. Los Angeles, CA 90022 Thursday, October 17, 2019 2:00 p.m. - 4:30 p.m.

#### **Goals for Today's Meeting**

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.

(30 min.)

3. Connect with Health Navigators to address Individual and Global issues.

## **Meeting Agenda**

Meeting Agenda					
I. Welcome & Introductions	(10 min.)	2:00 p.m 2:10 p.m.	Agenda Lead		
A. Introduction to Meeting Goals, L	.A. Care's Miss	sion and Meeting Etiquette.	Damares de Cordero,		
<b>B.</b> Review of Agenda			Chairperson		
	1		Frank Meza, Field Specialist		
GOAL: Get to know each other and r	eview the goa	ls for the meeting and agen	da items.		
II. Business	(70 min.)	2:10 p.m 3:20 p.m.	Agenda Lead		
A. Approval of Agenda & Summary			Damares de Cordero,		
	7		Chairperson		
<ul> <li>B. ECAC Report (10 min)</li> <li>September 11, 2019</li> <li>October 9, 2019</li> </ul>			RCAC 10 Members Janner Gavidia		
C. Board of Governors Report (10 min)			RCAC 10 Members		
<ul> <li>September 5, 2019</li> </ul>			Marlene Paz		
October 3, 2019 - Cancelled					
D. CO&E Report (50 min)			Frank Meza, Field Specialist		
Health Care Workforce Development Presentation					
Board of Governors Election Process			Ozzie Lopez, <i>California</i>		
			Community Colleges		
GOAL: Approve today's meeting ago	enda and Dece	ember meeting minutes.			
✓ Receive updates from the ECAC a	_				
✓ Receive an update from the CO&	E Department	•			

3:20 p.m. - 3:50 p.m.

**Agenda Lead** 

A. Community Member Issues			Frank Meza, Field Specialist
<b>B.</b> Seniors & People with Disabilities	•		
GOAL: An opportunity to identify com	munity issue	es affecting members in the	region
IV. Get Up & Move/Break	(10 min.)	3:50 p.m 4:00 p.m.	Agenda Lead
An opportunity to stretch and move			Cindy Pozos, <i>Liaison</i>
V. RCAC Community Work Projects	(15 min.)	4:00 p.m 4:15 p.m.	Agenda Lead
<ul><li>A. Community Sponsorships</li><li>B. Community Outreach Events (Colorectal Cancer)</li></ul>			Frank Meza, Field Specialist
<b>GOAL:</b> Discuss the completion of the 2	_		
VI. Future Agenda Items	(5 min.)	4:15 p.m 4:20 p.m.	Agenda Lead
VI. Future Agenda Items	(5 min.)	4:15 p.m 4:20 p.m.	
-	(5 min.)	4:15 p.m 4:20 p.m. 4:20 p.m 4:25 p.m.	Agenda Lead
-	(5 min.)		Agenda Lead Group
VII. Meeting Evaluations  A. Complete meeting evaluation fo	(5 min.)		Agenda Lead Group Agenda Lead
VII. Meeting Evaluations  A. Complete meeting evaluation fo	(5 min.) rms (5 min.)	4:20 p.m 4:25 p.m. 4:25 p.m 4:30 p.m.	Agenda Lead Group  Agenda Lead Group
VII. Meeting Evaluations  A. Complete meeting evaluation for VIII. Public Comments	(5 min.) rms (5 min.)	4:20 p.m 4:25 p.m. 4:25 p.m 4:30 p.m.	Agenda Lead Group  Agenda Lead Group  Agenda Lead

### \*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform him that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909