



## Regional Community Advisory Committee (RCAC) - Region 10

### L.A. Care Health Plan East L.A. Family Resource Center

4801 Whittier Blvd.  
Los Angeles, CA 90022  
Thursday, June 20, 2019  
2:00 p.m. - 4:30 p.m.

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Health Navigators to address Individual and Global issues.

### Meeting Agenda

I. Welcome & Introductions	(10 min.)	2:00 p.m. - 2:10 p.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette. B. Review of Agenda			Damaris de Cordero, <i>Chairperson</i> Frank Meza, Field Specialist
<b>GOAL: Get to know each other and review the goals for the meeting and agenda items.</b>			
II. Business	(40 min.)	2:10 p.m. - 2:50 p.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none"><li>• May 2019</li><li>• June 2019</li></ul> C. Board of Governors Report (10 min) <ul style="list-style-type: none"><li>• May 2019</li><li>• June 2019</li></ul> D. CO&E Report (40 min) <ul style="list-style-type: none"><li>• Cultural Linguistics Presentation</li><li>• RCAC's 20th Year Anniversary Recognition Certificates</li></ul>			Damaris de Cordero, <i>Chairperson</i>  <b><u>RCAC 10 Members</u></b> Norma Flores Blanca Villagran  <b><u>RCAC 10 Members</u></b> Norma Flores Ana Rubio  Frank Meza, <i>Field Specialist</i>
<b>GOAL: Approve today's meeting agenda and December meeting minutes.</b> ✓ Receive updates from the ECAC and Board of Governors meetings. ✓ Receive an update from the CO&E Department.			
III. Regional Issues	(20 min.)	2:50 p.m. - 3:10 p.m.	Agenda Lead

A. Community Member Issues			Frank Meza, <i>Field Specialist</i>
<b>GOAL: An opportunity to identify community issues affecting members in the region</b>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(5 min.)</b>	<b>3:10 p.m. - 3:15 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Felicia Gray, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(60 min.)</b>	<b>3:15 p.m. - 4:15 p.m.</b>	<b>Agenda Lead</b>
A. Community Sponsorships B. Community Outreach Events			Frank Meza, <i>Field Specialist</i>
<b>GOAL: Discuss the completion of the 2018-2019 RCAC Community Work Projects.</b>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>4:15 p.m. - 4:20 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>4:20 p.m. - 4:25 p.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>4:25 p.m. - 4:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>4:30 p.m.</b>	<b>Agenda Lead</b>
A. Next Meeting Date: Thursday, August 15, 2019			Damaris de Cordero, <i>Chairperson</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

**NOTE: Members, your absence will be considered unexcused if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909