Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

III. Regional Issues

Hilda Perez L.A. Care Health Plan, Member Representative



# Regional Community Advisory Committee (RCAC) - Region 10

# L.A. Care Health Plan **East L.A. Family Resource Center**

4801 Whittier Blvd. Los Angeles, CA 90022 Thursday, April 18, 2019 2:00 p.m. - 4:30 p.m.

### **Goals for Today's Meeting**

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.

(20 min.)

3. Connect with Health Navigators to address Individual and Global issues.

Meeting Agenda					
I. Welcome & Introductions	(10 min.)	2:00 p.m 2:10 p.m.	Agenda Lead		
A. Introduction to Meeting Goals, L.	A. Care's Miss	sion and Meeting Etiquette.	Damaris de Cordero,		
<b>B.</b> Review of Agenda			Chairperson		
			Frank Meza, Field Specialist		
GOAL: Get to know each other and review the goals for the meeting and agenda items.					
II. Business	(40 min.)	2:10 p.m 2:50 p.m.	Agenda Lead		
A. Approval of Agenda & Summary			Damaris de Cordero,		
	7		Chairperson		
<b>B.</b> ECAC Report (10 min)					
• March 2019			RCAC 10 Members		
<ul> <li>April 2019</li> </ul>			Martha Perez		
			Ana Rubio		
C. Board of Governors Report (10 m	in)				
<ul> <li>March 2019 - Cancelled</li> </ul>			RCAC 10 Members		
• April 2019			Blanca Villagran		
D. CO&E Report (40 min)			Frank Meza, Field Specialist		
<ul> <li>2019 Spring Conference/20<sup>th</sup></li> </ul>	Year Anniver	sary of the RCACs	, ,		
2019 ECAC Leadership Training					
New Member Orientation					
GOAL: Approve today's meeting age		_			
✓ Receive updates from the ECAC and Board of Governors meetings.					
✓ Receive an update from the CO&E Department.					

2:50 p.m. - 3:10 p.m.

**Agenda Lead** 

A. Community Member Issues			Frank Meza, Field Specialist
GOAL: An opportunity to identify com	nmunity issue	es affecting members in the i	region
IV. Get Up & Move/Break	(5 min.)	3:10 p.m 3:15 p.m.	Agenda Lead
An opportunity to stretch and	Felicia Gray, <i>Liaison</i>		
V. RCAC Community Work Projects	(60 min.)	3:15 p.m 4:15 p.m.	Agenda Lead
<ul> <li>A. Colorectal Cancer Presentation</li> <li>B. Community Sponsorships</li> <li>C. Community Outreach Events</li> <li>D. 2018 RCAC Work-plan Recognition</li> </ul>	L.A. Care, Health Promoters Frank Meza, Field Specialist		
GUAL. Discuss the completion of the 2	018-2019 RC	AC Community Work Projects	5.
VI. Future Agenda Items	018-2019 RC	AC Community Work Projects 4:15 p.m 4:20 p.m.	Agenda Lead
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, -		, ,	Agenda Lead
VI. Future Agenda Items	(5 min.)	4:15 p.m 4:20 p.m.	Agenda Lead Group
VI. Future Agenda Items  VII. Meeting Evaluations	(5 min.)	4:15 p.m 4:20 p.m.	Agenda Lead Group Agenda Lead
VI. Future Agenda Items  VII. Meeting Evaluations  A. Complete meeting evaluation fo	(5 min.) rms (5 min.)	4:15 p.m 4:20 p.m. 4:20 p.m 4:25 p.m. 4:25 p.m 4:30 p.m.	Agenda Lead Group  Agenda Lead Group
VII. Meeting Evaluations  A. Complete meeting evaluation fo  VIII. Public Comments	(5 min.) rms (5 min.)	4:15 p.m 4:20 p.m. 4:20 p.m 4:25 p.m. 4:25 p.m 4:30 p.m.	Agenda Lead Group  Agenda Lead Group  Agenda Lead

# \*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909