

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 9

First Congregational Church of Long Beach  
241 Cedar Avenue  
Long Beach, CA 90802

Monday, September 16, 2019  
9:30 am - 12:00 pm

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

### Meeting Agenda

I. Welcome & Introductions	(10 min)	9:30 a.m. - 9:40 a.m.	Agenda Lead
A. Review of Agenda			Tonya Byrd, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(80 min)	9:40 a.m. – 11:00 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Tonya Byrd, <i>Chair</i>
B. ECAC Report (5 min) <ul style="list-style-type: none"><li>• September 2019 Report</li></ul>			Ravy Morrath
C. Board of Governors Report (5 min) <ul style="list-style-type: none"><li>• September 2019 Report</li></ul>			Deaka McClain
D. CO&E Report (70 min) <ul style="list-style-type: none"><li>• Public Charge</li><li>• ECAC Leadership Training</li><li>• Health Care Workforce Development Presentation (60 min)</li></ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOALS:</b> <ul style="list-style-type: none"><li>✓ <i>Approve today's meeting agenda and July 2019 meeting minutes</i></li><li>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i></li><li>✓ <i>Receive an update from the CO&amp;E Department</i></li></ul>			

<b>III. Regional Issues</b>	<b>(20 min)</b>	<b>11:00 a.m. -11:20 a.m.</b>	<b>Agenda Lead</b>
<b>A. Community Member Issues</b> <ul style="list-style-type: none"> <li>• SPD Member Issues</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(15 min.)</b>	<b>11:20 a.m. - 11:35 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>• An opportunity to stretch and move</li> </ul>			Hilda Herrera, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(10 min.)</b>	<b>11:35 a.m. - 11:45 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>• 2018 -2019 Sponsorship</li> <li>• Colorectal Cancer Outreach</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Discuss the 2018 - 2019 RCAC Community Work Projects</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>11:45 a.m. -11:50 a.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>11:50 a.m. - 11:55 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>• Complete meeting evaluation forms</li> </ul>			Group
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>11:55 a.m. -12:00 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>• Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>12:00 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date: Monday, November 18, 2019</b>			Tonya Byrd, <i>Chair</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers:**

**888-839-9909 Medi-Cal**

**844-854-7272 PASC SEIU**

**855-270—2327 L.A. Care Covered**

**888-522-1298 CMC**

**TTY for all LOBs is 711**

**Toll Free Line 1-888-839-9909**