

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 9

First Congregational Church of Long Beach  
241 Cedar Avenue  
Long Beach, CA 90802

Monday, July 15, 2019  
9:30 am - 12:00 pm

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

### Meeting Agenda

<b>I. Welcome &amp; Introductions</b>	<b>(10 min)</b>	<b>9:30 a.m. - 9:40 a.m.</b>	<b>Agenda Lead</b>
A. Review of Agenda			Tonya Byrd, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items</i>			
<b>II. Business</b>	<b>(60 min)</b>	<b>9:40 a.m. - 10:40 a.m.</b>	<b>Agenda Lead</b>
A. Approval of Agenda & Summary			Tonya Byrd, <i>Chair</i>
B. ECAC Report (10 min) <ul style="list-style-type: none"><li>• June 2019 Report</li><li>• July 2019 Report</li></ul>			Cristina Deh-Lee Vuthny Hor
C. Board of Governors Report (10 min) <ul style="list-style-type: none"><li>• June 2019 Report</li><li>• July 2019 Report</li></ul>			Sanbour Lay Heang Por Ing
D. CO&E Report (40 min) <ul style="list-style-type: none"><li>• C&amp;L Presentation</li><li>• 20<sup>th</sup> Anniversary RCAC Certificates</li><li>• Emergency Contact Sheet</li><li>• ECAC Leadership Training</li><li>• New Member Orientation</li></ul>			Kristina Chung, <i>Field Specialist</i>

<b>GOALS:</b>			
✓ Approve today's meeting agenda and May 2019 meeting minutes			
✓ Receive updates from the ECAC and Board of Governors meetings			
✓ Receive an update from the CO&E Department			
<b>III. Regional Issues</b>	<b>(30 min)</b>	<b>10:40 a.m. -11:10 a.m.</b>	<b>Agenda Lead</b>
A. Community Member Issues <ul style="list-style-type: none"> <li>SPD Member Issues</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> An opportunity to identify community issues affecting members in the region			
<b>IV. Get Up &amp; Move/Break</b>	<b>(15 min.)</b>	<b>11:10 a.m. - 11:25 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Manny Vizcarra, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(15 min.)</b>	<b>11:25 a.m. - 11:40 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>2018 -2019 Sponsorship</li> <li>Colorectal Cancer Outreach</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> Discuss the 2018 - 2019 RCAC Community Work Projects			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>11:40 a.m. -11:45 a.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>11:45 a.m. - 11:50 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Complete meeting evaluation forms</li> </ul>			Group
<b>VIII. Public Comments</b>	<b>(10 min.)</b>	<b>11:50 a.m. -12:00 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>12:00 p.m.</b>	<b>Agenda Lead</b>
A. Next Meeting Date: Monday, September 16, 2019			Tonya Byrd, <i>Chair</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Manny Vizcarra at (213) 694-1250, Ext. 4603 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers:**

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909