

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 9

First Congregational Church of Long Beach
241 Cedar Avenue
Long Beach, CA 90802

Monday, May 20, 2019
9:30 am - 12:00 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

Meeting Agenda

I. Welcome & Introductions	(10 min)	9:30 a.m. - 9:40 a.m.	Agenda Lead
A. Review of Agenda			Tonya Byrd, <i>Chair</i> Idalia De La Torre, <i>Field Specialist Supervisor</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(40 min)	9:40 a.m. - 10:20 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Tonya Byrd, <i>Chair</i>
B. ECAC Report (10 min) <ul style="list-style-type: none">• April 2019 Report• May 2019 Report			Maria Cruz Vandy Chin
C. Board of Governors Report (10 min) <ul style="list-style-type: none">• April 2019 Report• May 2019 Report			Sheila Thach Ichnarin Chea
D. CO&E Report (20 min) <ul style="list-style-type: none">• 2019 RCAC Spring Conference/20th Anniversary of the RCACs• ECAC Leadership Training• New Member Orientation			Idalia De La Torre, <i>Field Specialist Supervisor</i>
GOALS: <ul style="list-style-type: none">✓ <i>Approve today's meeting agenda and March 2019 meeting minutes</i>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i>✓ <i>Receive an update from the CO&E Department</i>			

III. Regional Issues	(20 min)	10:20 a.m. -10:40 a.m.	Agenda Lead
A. Community Member Issues <ul style="list-style-type: none"> • SPD Member Issues 			Idalia De La Torre, <i>Field Specialist Supervisor</i>
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(10 min.)	10:40 a.m. - 10:50 a.m.	Agenda Lead
<ul style="list-style-type: none"> • An opportunity to stretch and move 			Manny Vizcarra, <i>Liaison</i>
V. RCAC Community Work Projects	(50 min.)	10:50 a.m. - 11:40 p.m.	Agenda Lead
<ul style="list-style-type: none"> • 2018 -2019 Sponsorship • 2018 - 2019 Community Health Topic <ul style="list-style-type: none"> ○ Colorectal Cancer – Outreach Messaging • 2018 – 2019 Community Outreach Events 			Idalia De La Torre, <i>Field Specialist Supervisor</i> L.A. Care Health Promoter
GOAL: <i>Discuss the 2018 - 2019 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(5 min.)	11:40 a.m. -11:45 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	11:45 a.m. - 11:50 a.m.	Agenda Lead
<ul style="list-style-type: none"> • Complete meeting evaluation forms 			Group
VIII. Public Comments	(10 min.)	11:50 a.m. -12:00 p.m.	Agenda Lead
<ul style="list-style-type: none"> • Each public member is given 2 minutes for comments 			Group
IX. Adjournment		12:00 p.m.	Agenda Lead
A. Next Meeting Date: Monday, July 15, 2019			Tonya Byrd, <i>Chair</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Manny Vizcarra at (213) 694-1250, Ext. 4603 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

**L.A. Care’s Line of Business Phone Numbers:
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
ne 1-888-839-9909**