



**Regional Community Advisory Committee (RCAC)
Region 8 – San Pedro, Torrance, Wilmington – Committee Summary
Providence Community Health Wellness & Activity Center**

470 N. Hawaiian Avenue

Wilmington, CA 90744

Friday, November 15, 2019

10:30 AM - 1:00PM

MEMBER ATTENDANCE

STAFF/MANAGEMENT

Maria Alvarez	P	Rita Montes	P	Martin Vicente, <i>Community Outreach Field Specialist</i>
Ana Maria Uc Batun	P	Raul Montes	P	Cindy Pozos, <i>Community Outreach Liaison</i>
Higinio Carrillo	P	Rosario Moreno	P	Idalia De La Torre, <i>Field Specialist Supervisor</i>
Belen Garcia	P	Mario Mosqueda	R	Maria Rodriguez-Camarena, <i>Member Advocate</i>
Dioselina Garcia (vice chair)	E	Dominga Pardo (advocate)	P	
Maria N. Lopez	P	Ana Romo (Chair)	P	
Dorothy Mae Lowery	P	Janet Sevilla	P	
Maria Montes	P	Maria Isabel Tamayo	P	

(P) present **(E)** excused absent **(U)** unexcused absent **(R)** removed

PUBLIC

INTERPRETERS

Martha B. Gasca-Landing	Jackie Chirakian (Harbor Community Clinic)	Eduardo Kogan
Rosa Cruz		Ruth Nuno

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	Martin Vicente, <i>Field Specialist</i> – Ana Romo, <i>Chair</i>

L.A. Care's Mission Statement / Focus of CO&E and RCACs

- RCAC members read L.A. Care's Mission statement and the three pillars of Community Outreach and Engagement. (Health Promotion, Health Advocacy and Partnership).
- RCAC members reviewed the RCAC meeting "Ground Rules" prior to the start of the meeting.
- Ana Romo, *RCAC Chair*, called the meeting to order at 10:40 a.m. Everyone introduced themselves.

II.	BUSINESS	Martin Vicente, <i>Field Specialist</i> - Ana Romo, <i>Chair</i>
------------	-----------------	---

Approval of Agenda & Meeting Summary

- Members approved today's agenda.
- The September 2019 meeting summary was approved.

ECAC and Board Meeting Update

Ana Uc Batum, RCAC 8 member, attended the ECAC meeting on October 9, 2019 and reported the following:

- Mrs. Batum informed the committee she had a good experience when attending the ECAC meeting. She informed all the information given at ECAC to be of great value. Martin Vicente informed the committee that Mrs. Batum attended her first ECAC meeting as part of the requirement to become a RCAC member.

Maria Tamayo, RCAC 8 member, attended the ECAC meeting on November 13, 2019 and reported the following:

- Mrs. Tamayo informed that L.A. Care opened a new Community Family Center on November 9 in Pomona.
- Mrs. Tamayo informed that L.A. Care is currently working on contracting with a program where providers are able help over the phone. A virtual care system.
- Mrs. Tamayo informed that L.A. Care has contracted with clinics at CVS to provide urgent care services.
- Mrs. Tamayo informed that ECAC placed a motion to talk about member's stipend at the next ECAC meeting in December.

CO&E Report

Public Charge

- RCAC members received a letter on behalf of John Baackes, L.A. Care CEO, with information concerning public charge and its effects to people with different immigration status.
- RCAC members received a public charge guide from the California Department of Social Services with detailed information on facts about the changes on public charge. The sheet contains different scenarios, but members were encouraged to seek legal advice, since situations change from family to family.

BOG Election Process

- A motion to request two changes to the Board election process was presented to RCAC members with the following changes:
 - The first change to send the candidates name to the Office of the Inspector General Service Administration, as required by law.
 - The second change is a provision that an electronic voting process may be used.
- Members provided their following input:
 - **Electronic Election Process**
 - A member believes this process might make it confusing for people not up to date with technology.
 - Most members believe this is a great idea, it will leave time for other activities when this event happens.
 - Members believe this will make it more organized.

Office of the Inspection General

- All members agree to send all names to the OIG.
- No member objected to this idea.

American Red Cross Presentation

- Members received a presentation from The American Red Cross that included the following:
 - Detailed information about the most likely emergencies to happen in the area like earthquake and fire emergency.
 - How to prepare a family emergency plan with the following actions in advance:
 - Best escape routes at home.
 - Best emergency plans at workplace, kid's school or daycare centers.
 - Prepare and often check for emergency supplies and know contact addresses and phone numbers.
 - Family contact out of state, call them and informed them where you are and how you are.
 - Information about animal care during and after a disaster.
 - Discuss any special needs family members may have, like elderly and persons with disabilities. Members were informed that this group might need additional assistance in case of evacuation.
- Members had opportunities to ask questions and received pamphlets with resources and detailed information.

RCAC members attending ECAC meeting

- Rosario Moreno will attend the ECAC meeting on December 11, 2019
- Maria Alvarez will attend the ECAC meeting on January 8, 2020

RCAC members attending BOG meeting

- Rita Montes will attend the BOG meeting on December 5th, 2019

III.	REGIONAL ISSUES	Group
-------------	------------------------	--------------

Member Issues

- Martin Vicente explained to members how this section is managed. Members were informed that this section was specific to member issues, particularly about issues affecting more than one members (globally).
- Martin Vicente explained to members this section can also be used to bring forward motions. Martin Vicente gave members examples or what could be a motion. Members were informed that more time was added to this section for members to feel more comfortable discussing their concerns.
- A member brought up an issue about dental benefits under Cal Medi-Connect. Member informed that L.A. Care has broken the contract with her after L.A. Care no longer offers dental benefits through Liberty Dental. Member believes L.A. Care should find somebody else to cover her dental services. Members informed that some of the benefits that were affected were crowns and porcelain fillings and now she believes payment for this services might come out of her pocket. Member expressed that L.A. Care should provide more information on the actions the members needs to take when benefits are cancel. Member believes this issues affect more than one member under L.A. Care Cal Medi-Connect and action should be taken.
- Idalia De La Torre, Field Specialist Supervisor, explained to member the different benefits offered through Medi-Cal and Medicare for the dual population. Mrs. De La Torre explained how the benefit coverage is divided between Medicare, Medic-Cal and Manage Care. Member was not satisfied with explanation.
- Maria Camarena, L.A. Care Member Advocate, offered to assist member with her case to explain to her the different benefits offered through these program, member declined and informed that she had already filed a grievance. Members decided to moved forward and placed the following motion on the table:
 - For L.A. Care to find another dental plan under Cal Medi-Connect to cover member's current dental benefits, and for L.A. Care to provide more information on next steps when canceling dental or any other benefits offered to Cal Medi-Connect recipients.
- RCAC 8 members discussed the motion and decided to send this motion to ECAC.
- Martin Vicente will follow up with member for more information and will generate a motion.

IV.	GET UP AND MOVE	Group
------------	------------------------	--------------

- All RCAC members took a ten-minute break.

V.	RCAC WORKPLAN	Group
-----------	----------------------	--------------

Work-Plan 2018-2019

- Members received and update on how many members have submitted their colorectal cancer tally sheets.

VII.	FUTURE AGENDA ITEM	Group
-------------	---------------------------	--------------

No future agenda items were requested.

VIII. MEETING EVALUATION **Group**

- Members had the opportunity to give a comment about today's meeting and to fill out the meeting evaluation.

IX. PUBLIC COMMENTS **Group**

- There were no public comments

X. ADJOURNMENT **Group**

- The meeting was adjourned at 1:00 p.m.
- **The next RCAC meeting is scheduled for January 17, 2020 at the Providence Community Health and Wellness and Activity Center. 470 Hawaiian Ave, Wilmington, CA 90744 from 10:30 a.m. to 1:00pm.**

Respectfully Submitted by:
Martin Vicente, *Community Outreach Field Specialist*

Approved by: _____
Ana Romo, *RCAC 8 Chair*

In the absence of chair approved by:
Name: _____

No future agenda items were requested.

VIII. MEETING EVALUATION **Group**

- Members had the opportunity to give a comment about today's meeting and to fill out the meeting evaluation.

IX. PUBLIC COMMENTS **Group**

- There were no public comments

X. ADJOURNMENT **Group**

- The meeting was adjourned at 1:00 p.m.
- **The next RCAC meeting is scheduled for January 17, 2020 at the Providence Community Health and Wellness and Activity Center. 470 Hawaiian Ave, Wilmington, CA 90744 from 10:30 a.m. to 1:00pm.**

Respectfully Submitted by:
Martin Vicente, *Community Outreach Field Specialist*

Approved by: _____
Ana Romo, *RCAC 8 Chair*

In the absence of chair approved by:
Name: _____