

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 8

Providence Community Health Wellness & Activity Center

470 N. Hawaiian Avenue, Wilmington, CA 90744

Friday, July 19, 2019

10:30 PM – 1:00 PM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(5 min.)	10:30 a.m. - 10:35 a.m.	Agenda Lead
A. Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. B. Review of Agenda			Dioselina Garcia, <i>Vice Chair</i> Martin Vicente, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(50 min.)	10:35 a.m. - 11:25 p.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none">• June 2019 Report• July 2019 Report C. Board of Governors Report (10) <ul style="list-style-type: none">• June 2019 Report• July 2019 Report D. CO&E Report (30 min) <ul style="list-style-type: none">• Culture and Linguistic Service Program over view (20 min)• ECAC Leadership Training (Tuesday, July 30 – 8:30 a.m to 2:30 p.m.)• New Member Orientation (Friday, Sept 13 – 8:20 a.m-2:30 p.m.)			Dioselina Garcia, <i>Vice Chair</i> <u>RCAC 8 members</u> Rosario Moreno Maria Montes <u>RCAC 8 members</u> Dioselina Garcia Dominga Pardo Martin Vicente, <i>Field Specialist</i> Cindy Pozos, <i>Liaison</i>
GOAL: <i>Approve today's meeting agenda and March 2019 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department.</i>			
III. Regional Issues	(25 min.)	11:25 a.m. - 11:50 p.m.	Agenda Lead

A. Community Member Issues B. Seniors and People with Disabilities (SPD) Issues		Martin Vicente, <i>Field Specialist</i>	
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(5 min.)	11:50 a.m. - 11:55 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 		Felicia Gray, <i>Liaison</i> Cindy Pozos, <i>Liaison</i>	
V. RCAC Community Work Projects	(40 min.)	11:55 a.m. - 12:35 p.m.	Agenda Lead
A. 2018-2019 RCAC Work Plan Project <ul style="list-style-type: none"> 2018-2019 Sponsorship 2018-2019 Outreach Events – Signatures & Tally Sheets 		Martin Vicente, <i>Field Specialist</i>	
GOAL: <i>members will receive updates on new work plan for 2018-2019 fiscal year</i>			
VI. Future Agenda Items	(5 min.)	12:35 p.m. - 12:40 p.m.	Agenda Lead
		Group	
VII. Meeting Evaluations	(5 min.)	12:40 p.m. - 12:45 p.m.	Agenda Lead
A. Complete meeting evaluation forms		Group	
VIII. Public Comments	(15 min.)	12:45 p.m. - 1:00 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 		Group	
IX. Adjournment		1:00 p.m.	Agenda Lead
A. Next Meeting Date: Friday, September 20, 2019		Dioselina Garcia, <i>Vice Chair</i>	

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909