

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
L.A. Care Health Plan, Member Advocate

**Hilda Perez**  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 7**

**YWCA Supervisor Gloria Molina Community Empowerment Center**

7515 Pacific Blvd., Walnut Park, CA 90255

Thursday, July 18, 2019

2:00 PM – 4:30 PM

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Member Advocate to address Individual and Global issues

**Meeting Agenda**

<b>I. Welcome &amp; Introductions</b>	<b>(5 min)</b>	<b>2:00 -2:05 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. <b>B.</b> Review of Agenda			Norma Angelica Alvarez, Vice-Chair Martin Vicente, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(50 min)</b>	<b>2:05 - 2:55 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Approval of Agenda & Summary <b>B.</b> ECAC Report (10 min) <ul style="list-style-type: none"><li>• June 2019 Report</li><li>• July 2019 Report</li></ul> <b>C.</b> Board of Governors Report (10) <ul style="list-style-type: none"><li>• June 2019 Report</li><li>• July 2019 Report</li></ul> <b>D.</b> CO&E Report ( 30 min) <ul style="list-style-type: none"><li>• Culture and Linguistic Service Program over view (20 min)</li><li>• ECAC Leadership Training (Tuesday, July 30 – 8:30 a.m to 2:30 p.m.)</li><li>• New Member Orientation (Friday, Sept 13 – 8:20 a.m-2:30 p.m.)</li></ul>			Norma Angelica Alvarez, Vice-Chair  <u>RCAC 7 members</u> Gloria Lupercio Evencio Vargas  <u>RCAC 7 member</u> Norma Angelica Alvarez Evencio Vargas  Martin Vicente, <i>Field Specialist</i> Cindy Pozos, <i>Liaison</i>
<b>GOAL:</b> <i>Approve today's meeting agenda and November 2019 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&amp;E Department.</i>			
<b>III. Regional Issues</b>	<b>(20 min)</b>	<b>2:55 -3:15 p.m.</b>	<b>Agenda Lead</b>

A. Community Member Issues			Martin Vicente
B. Seniors and People with Disabilities (SPD) Issues			
<b>GOAL:</b> <i>An opportunity to identify health issues affecting L.A. Care members in the region</i>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(5 min.)</b>	<b>3:15 - 3:20 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Cindy Pozos, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(50 min.)</b>	<b>3:20 - 4:10 p.m.</b>	<b>Agenda Lead</b>
A. 2018-2019 RCAC Work Plan Project <ul style="list-style-type: none"> <li>2018-2019 Sponsorship</li> <li>2018-2019 Outreach Events – Signatures &amp; Tally Sheets</li> </ul>			Martin Vicente
<b>GOAL:</b> <i>members will receive updates on new work plan for 2018-2019 fiscal year</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>4:10 -4:15 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>No items</li> </ul>			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>4:15- 4:20 p.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(10 min.)</b>	<b>4:20 -4:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>4:30 p.m.</b>	<b>Agenda Lead</b>
A. <b>Next Meeting Date:</b> Thursday, September 19, 2019			Norma Angelica Alvarez, <i>Vice-Chair</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers**  
888-839-9909 Medi-Cal  
844-854-7272 PASC SEIU  
855-270—2327 L.A. Care Covered  
888-522-1298 CMC  
TTY for all LOBs is 711  
Toll Free Line 1-888-839-9909