



**Regional Community Advisory Committee (RCAC)
Region 6 – Compton, Inglewood, Watts, Gardena, Hawthorne - Committee Summary**

South L.A. Sport Activity Center

7020 S. Figueroa St., Los Angeles, CA 90003

Thursday, December 20, 2018

3:00PM - 5:30PM

****DRAFT****

MEMBER ATTENDANCE

STAFF/MANAGEMENT

Araceli Aragon	P	Maria E. Nuñez, <i>Vice Chair</i>	P	J. Ricardo Rivas, <i>Community Outreach Field Specialist</i>
Olivia Avalos	P	Alba Perez	P	Hilda Herrera, <i>Community Outreach Liaison</i>
Evangelina Cantero	P	Hilda A. Perez, <i>Board Member</i>	P	Auleria Eakins, <i>Manager, Community Outreach & Engagement</i>
Ley Ding	P	Dove S. Pinkney	P	Layla Delgado, <i>Board Member Advocate</i>
Brigitte Green	P	Esther Rivas	P	Jose Mendez, <i>Member Relations Health Navigator</i>
Celia M. Hernandez	P	Mary Romero	P	
Celia Juarez	P	Mary Smith	P	
Andria McFerson, <i>Chair</i>	P	Irma Torres	P	
Edith Moreno	P	California Alliance for Retired Americans – Janet Canterbury	E	

(P) present **(E)** excused absent **(U)** unexcused absent

PUBLIC

INTERPRETERS

		Paula Alvira
		Gloria Leonard

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

	AGENDA ITEM	LEAD
I.	WELCOME AND INTRODUCTION	J. Ricardo Rivas, <i>Field Specialist</i> Maria Nuñez, <i>Vice-Chair</i>
<p><u>L.A. Care’s Mission Statement / Three Pillars of CO&E and RCACs</u></p> <ul style="list-style-type: none"> • Maria Nuñez, <i>Vice-Chair</i>, called the meeting to order and asked everyone to introduce themselves. • RCAC member Brigitte Green read the RCAC meeting “Ground Rules”, and RCAC member Esther Rivas read L.A. Care’s Mission statement, and the three pillars of Community Outreach and Engagement (Health Promotion, Health Advocacy and Partnership). 		
II.	BUSINESS	J. Ricardo Rivas, <i>Field Specialist</i> Maria Nuñez, <i>Vice-Chair & Andria McFerson, Chair</i>
<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • Today’s meeting agenda was approved as presented. • The October 18, 2018 meeting summary was approved as presented. <p><u>ECAC and Board of Governors (BOG) Meeting Update</u></p> <ul style="list-style-type: none"> • RCAC members were given 6 minutes to read the December 2018 ECAC Report found in the meeting folder. <p><u>Brigitte Green, RCAC 6 member,</u> attended the ECAC meeting on November 14, 2018 and reported the following:</p> <ul style="list-style-type: none"> ○ There was a presentation on <i>Social Determinants of Health</i> conducted by Dr. Richard Simon, <i>Chief Medical Officer</i>. The presentation focused on aspects that affect health like hunger, and housing. L.A. Care is not only focusing on health, but also a healthy life style. ○ The Coordinated Care Initiative (CCI) councils are being restructured, and as a result a few CCI members will be transitioning into specific RCACs based off of their home zip code. <p><u>Celia Hernandez, RCAC 6 member,</u> attended the ECAC meeting on December 12, 2018 and reported the following:</p> <ul style="list-style-type: none"> ○ A member brought up the point that motions are made to resolve issues, but nothing ends up happening afterwards. The issues still exists and things remain the same. ○ A report on the RCAC outcomes for the work plan events for fiscal year 2017–2018 was presented and in the presentation it illustrates that RCAC 6 outreached to more than 15,000 people through <i>UMMA Community Clinic</i> the agency RCAC 6 partnered up with. In response a few members pointed out that these outcomes are great, but that there should be consequences toward members that do not participate fully in future work plan events to be fair to those members that do go out and put in their time to meet their goals as 		

RCAC member volunteers.

Maria Nuñez, & Edith Moreno RCAC 6 members, did not attend the BOG meeting on November or December so Hilda Perez, *Board Member* provided the following report instead:

- The Board welcomed two new Board members: George W. Greene CEO of the hospital Association of Southern California (HASC), and Courtney Power, Director of Government and External Affairs for the Community Clinic Association of Los Angeles County (CCALAC).
- The BOG approved the use of funds from the *Community Health Investment Funds*. Various Community Based Organizations (CBOs) submit an application to apply for grants with L.A. Care and a decision is made to give grants to certain applicants based off requirements that need to be met to qualify.
- L.A. Care has invested a lot of money branding the “L.A. Care Wings” throughout L.A. County to all Angelinos. Many members have seen the wings on billboards, busses and in commercials.
- Some details were brought up in regards to the restructure of the CCI councils. One point highlighted is that there will be a reduction to the CCI membership as a result of the restructure, so many CCI members will be transitioning to the RCACs. RCAC 6 is heavily populated with L.A. Care members so this means that RCAC 6 will be receiving new members previously CCI members. Ms. Perez further emphasized the importance of welcoming the new members to the RCAC when this transition occurs because a few CCI members are under the impression that their voice will not count in the RCAC they will be assigned too.

ECAC Meeting Attendance

- Celia Juarez is scheduled to attend the January 9, 2019 ECAC meeting at L.A. Care Health Plan Headquarters office from 10:00 a.m. to 1:00 p.m.
- Alba Perez is scheduled to attend the February 13, 2019 ECAC meeting at L.A. Care Health Plan Headquarters office from 10:00 a.m. to 1:00 p.m.

BOG Meeting Attendance

- The Board of Governors will not meet in January of 2019.
- Celia Juarez is scheduled to attend the February 7, 2019 Board of Governors meeting at L.A. Care Health Plan Headquarters office from 2:00 p.m. to 5:00 p.m.

CO&E Report

RCAC Member Acknowledgement Gift Card

- All members received a gift card as a token to all RCAC members’ hard work and dedication to improving Los Angeles County’s health outcomes. Members’ either participated in securing a health partner, represented L.A. Care at a community event, or participated in a focus group to assist L.A. Care to better understand the needs of the population it serves. All members were thanked on behalf of L.A. Care and the Community Outreach & Engagement Department.

Attendance Reminder

- Members were informed that L.A. Care’s new fiscal year started on October 1st, 2018, and because of this all members have their absences reset to “0”. Members were reminded that if they commit to attend a BOG/ECAC meeting, but encounter an issue and cannot go to please inform L.A. Care staff so they have a chance to reach out to another RCAC member to represent RCAC 6 instead. Members were also reminded that committing to a BOG/ECAC meeting, and not attending even if you have an excuse does counts against the number of allowed absences within any fiscal year – 3 absences per year in this case.

Arriving Late and Leaving Early

- Members were also informed you cannot receive your stipend in the form of a *Gift Card* if you arrive late, or leave early at a RCAC, instead you would have to fill-out a *Check Request form* to receive your stipend in the form of a check by mail. Members were encouraged to arrive on time as much as possible.

RCAC I.D. Badges

- Members were encouraged to speak to Hilda Herrera, *Liaison* after the meeting if they were in need of a RCAC I.D. badge.

Code of Conduct Training

- All RCAC members received the Code of Conduct and Standards of Behavior training, and had an opportunity to ask questions throughout the training.
- Members were separated into groups and were given time to work amongst themselves in a group activity that focused on the L.A. Care RCAC/CCI Member Standards of Behavior that went over *personal responsibilities, policies and procedures, and conflict of interest.*
- All members present took a post-test, and submitted an acknowledgement form certifying that they received a copy of/understood/& will abide by the provisions and guidelines found in L.A. Care’s *Code of Conduct and Standard of Behavior.*

III.	REGIONAL ISSUES	Group
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Member Issues

- Committee members where informed that this section of the agenda is where members can bring forward community health issues that are affecting their region – RCAC 6. If committee members have personal issues they would like to report, members were encouraged to speak to the *Health Navigator* present, Carmen Jimenez, or to call L.A. Care’s customer service line at (888)839-9909.

IV.	GET UP AND MOVE	Hilda Herrera, Liaison and Group
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- All RCAC members took a five-minute break.

V.	RCAC WORKPLAN	Group
Community Work Projects 2018-2019		
<ul style="list-style-type: none"> Once more detailed information on how the RCAC community work project will be for 2018-2019 the information will then be shared with RCAC members. 		
VII.	FUTURE AGENDA ITEM	Group
1) Itemized list on how \$31 million is being spent by L.A. Care – (Pertaining to April 2018 approved motion: <u>Motion EXE 100.0418</u>)		
VIII.	MEETING EVALUATION	Group
<ul style="list-style-type: none"> RCAC members took a few minutes to complete the meeting evaluation in their folder. 		
IX.	PUBLIC COMMENTS	Group
<ul style="list-style-type: none"> Ms. Celia Hernandez, <i>RCAC member</i> explained that she attended the December ECAC meeting, and she noticed that Andria McFerson, <i>RCAC 6 Chair</i> is treated rudely - when she wants to speak she's told she cannot speak, she raises her hand and she won't get called on to speak. This saddened Ms. Hernandez very much, so she asked all RCAC 6 members to fully support Ms. McFerson when attending future ECAC/BOG meetings - Ms. McFerson represents all of RCAC 6 members, brings a lot of useful information to the table, and is a great advocate. It was expressed that the 2-minute time allocated for members of the public to speak is not enough time to get a proper point across at ECAC/BOG meetings. In response it was explained to RCAC 6 members that in order to address this, and to propose more time for members of the public to speak, this point needs to be brought up at the ECAC/BOG meeting, discussed by the committee, and the committee will then vote whether to add more time for members of the public to speak. A RCAC member suggested that perhaps more time could be added to the ECAC/BOG meeting (i.e., extend meeting by 30 minutes). Another member suggested that maybe the time of the meeting can remain the same, but that there should be less agenda items instead to allow more time to speak. A member brought up a point regarding the "comment cards" used at ECAC/BOG meetings suggesting that these current cards be simplified to make it easier for members of the public to address their concerns. 		
X.	ADJOURNMENT	Group
<ul style="list-style-type: none"> The meeting was adjourned at 5:42 p.m. 		

- The next RCAC meeting is scheduled for **Thursday, February 21, 2019** from **3:00pm to 5:30pm.** at the South LA Sports Activity Center on 7020 S. Figueroa Street, Los Angeles, CA 90003.

Respectfully Submitted by:
Jose Ricardo Rivas, *Community Outreach Field Specialist*

Approved by:
Andria McFerson, *RCAC 6 Chair*

In the absence of chair approved by:
Name:

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In the absence of chair approved by:
Name:  _____