Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 5

Veterans Memorial Bulding

4117 Overland Avenue, Culver City, CA 90230 Monday, February 24, 2020 2:00 PM – 4:30 PM

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
- 2. Provide an opportunity to identify community issues affecting members in the region
- 3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(10min)	2:00 - 2:10 p.m.	Agenda Lead		
A. Introduction to Meeting Goals, L.B. Review of Agenda	A. Care's Missio	on and Meeting Etiquette.	Maria Sanchez, <i>Chairperson</i> Jose (Ricardo) Rivas, <i>Field Specialist</i>		
GOAL: Get to know each other and review the goals for the meeting and agenda items.					
II. Business	(70 min)	2:10 - 3:20 p.m.	Agenda Lead		
A. Approval of Agenda & Summary			Maria Sanchez, Chairperson		
B. ECAC Report (10 min)			RCAC 5 members		
 January 8, 2020 			Gloria Camarillo		
• February 12, 2020			Deysi Corona		
C. Board of Governors Report (10 min)			RCAC 5 member		
 January 2020 (No Meeting) 			No Meeting		
• February 6, 2020			Maria Servin		
D. CO&E Report (50 min)	Jose (Ricardo) Rivas, Field				
 Code of Conduct & Standard 	Specialist				
Discussion on Member Stipend Increase					
Advocacy Day in Sacramento					
 2020 Application for Election 					
Governors					
 2020 BOG Candidates 					

GOAL:					
✓ Approve today's meeting agenda and meeting minutes					
✓ Receive updates from the ECAC and Board of Governors meetings					
✓ Receive an update from the CO&E Department					
III. Get Up & Move/Break	(10 min)	3:20 – 3:30 p.m.	Agenda Lead		
An opportunity to stretch and move			Hilda Herrera, Liaison		
IV. Regional Issues	(30 min.)	3:30 - 4:00 p.m.	Agenda Lead		
A. Community Member Issues			Group		
B. Seniors & People with Disabilities (SPD)					
GOAL: An opportunity to identify community issues affecting members in the region					
V. RCAC Community Work Projects	(15 min.)	4:00 - 4:15 p.m.	Agenda Lead		
A. 2020 Transportation Aid Partners	Jose (Ricardo) Rivas, Field				
B. Community Outreach (Breast Cancer Screening)			Specialist		
GOAL: Discuss the 2019-2020 RCAC Community Work Projects					
VI. Future Agenda Items	(5 min.)	4:15 - 4:20 p.m.	Agenda Lead		
			Group		
VII. Meeting Evaluations	(5 min.)	4:20 – 4:25 p.m.	Agenda Lead		
A. Complete meeting evaluation forms			Group		
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VIII. Public Comments	(5 min.)	4:25 - 4:30 p.m.	Agenda Lead		
Each public member is given time for comments			Group		
IX. Adjournment		4:30 p.m.	Agenda Lead		
A. Next Meeting Date: Monday, Ap	Maria Sanchez, Chairperson				

NOTE: Members, your absence will be <u>considered unexcused</u> if you do not call **Hilda Herrera at (213) 694-1250, Ext. 4402** to inform her that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)

Toll Free Line: 1-888-522-2732

L.A. Care's Line of Business Phone Numbers

- 888-839-9909 Medi-Cal
- 844-854-7272 PASC SEIU
- 855-270—2327 L.A. Care Covered
- 888-522-1298 CMC
- TTY for all LOBs is 711 Toll Free Line 1-888-839-9909