

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 5

Veterans Memorial Building

4117 Overland Avenue, Culver City, CA 90230

Monday, December 16, 2019

2:00 PM – 4:30 PM

DRAFT

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss the 2019-2020 RCAC Work Plan Project

Meeting Agenda

I. Welcome & Introductions	(10min)	2:00 - 2:10 p.m.	Agenda Lead
A. Review of Agenda			Maria Sanchez, <i>Chairperson</i> Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(70 min)	2:10 - 3:20 p.m.	Agenda Lead
A. Approval of Agenda & Summary			Maria Sanchez, <i>Chairperson</i>
B. ECAC Report (10 min) <ul style="list-style-type: none">• November 13, 2019• December 11, 2019			<u>RCAC 5 members</u> Pascuala Rosales Maria Lourdes Servin
C. Board of Governors Report (10 min) <ul style="list-style-type: none">• November 7, 2019• December 5, 2019			<u>RCAC 5 member</u> Angelica Bogarin Sofia Sulca
D. CO&E Report (50 min) <ul style="list-style-type: none">• Homeless Resource• Revisions to Operating Rules			Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <ul style="list-style-type: none">✓ <i>Approve today's meeting agenda and October 2019 meeting minutes</i>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i>✓ <i>Receive an update from the CO&E Department</i>			
III. Regional Issues	(25 min)	3:20 - 3:45 p.m.	Agenda Lead

A. Member/Senior & People with Disabilities Issues (SPD)			Group
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(10 min.)	3:45 - 3:55 p.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
V. RCAC Community Work Projects	(20 min.)	3:55 - 4:15 p.m.	Agenda Lead
A. 2018 – 2019 Community Outreach Events (Colorectal Cancer) B. Community Work Projects 2019-2020			Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Thank participating RCAC members for their outreach last year, and Discuss the 2019-2020 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(5 min.)	4:15 - 4:20 p.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	4:20 - 4:25 p.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	4:25 - 4:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given time for comments 			Group
IX. Adjournment		4:30 p.m.	Agenda Lead
A. Next Meeting Date: Monday, February 24, 2020			Maria Sanchez, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be **considered unexcused** if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)

Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers
<ul style="list-style-type: none"> 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909