Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 5

Veterans Memorial Building

4117 Overland Avenue, Culver City, CA 90230

Monday, October 21, 2019 2:00 PM - 4:30 PM

DRAFT

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
- 2. Provide an opportunity to identify community issues affecting members in the region
- 3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda						
I. Welcome & Introductions	(10min)	2:00 - 2:10 p.m.	Agenda Lead			
A. Review of Agenda			Maria Sanchez, <i>Chairperson</i> Jose Ricardo Rivas, <i>Field Specialist</i>			
GOAL : Get to know each other and review the goals for the meeting and agenda items.						
II. Business	(70 min)	2:10 - 3:20 p.m.	Agenda Lead			
A. Approval of Agenda & Summary			Maria Sanchez, Chairperson			
 B. ECAC Report (10 min) September 11, 2019 October 9, 2019 			RCAC 5 members Martha Rodriguez Guadalupe Reynoso			
 C. Board of Governors Report (10 r September 5, 2019 October 3, 2019 (Cancelled) 	nin)		RCAC 5 member Gloria Camarillo Jose Ricardo Rivas, Field			
 D. CO&E Report (50 min) Health Care Workforce Deve ECAC Leadership Training up 	-	sentation	Specialist Ozzie Lopez, California Community Colleges			
 ECAC Leadership Training up GOAL: ✓ Approve today's meeting agenda ✓ Receive updates from the ECAC an 	and August 2	_	• • •			

- Receive an update from the CO&E Department

III. Regional Issues	(30 min)	3:20 - 3:50 p.m.	Agenda Lead

A. Member/Senior & People with Di	Group					
GOAL: An opportunity to identify community issues affecting members in the region						
IV. Get Up & Move/Break	(10 min.)	3:50 - 4:00 p.m.	Agenda Lead			
An opportunity to stretch and	Hilda Herrera, Liaison					
V. RCAC Community Work Projects	(20 min.)	4:00 - 4:15 p.m.	Agenda Lead			
A. 2018 -2019 SponsorshipsB. 2018 – 2019 Community Outread	Jose Ricardo Rivas, Field Specialist					
GOAL: Discuss the 2018-2019 RCAC Community Work Projects						
VI. Future Agenda Items	(5 min.)	4:15 - 4:20 p.m.	Agenda Lead			
			Group			
VII. Meeting Evaluations	(5 min.)	4:20 - 4:25 p.m.	Agenda Lead			
A. Complete meeting evaluation fo	Group					
VIII. Public Comments	(5 min.)	4:25 - 4:30 p.m.	Agenda Lead			
Each public member is given to	Group					
IX. Adjournment		4:30 p.m.	Agenda Lead			
A. Next Meeting Date: Monday, Dec	Maria Sanchez, Chairperson					

*** PLEASE BE ON TIME ***

NOTE: Members, your absence will be <u>considered unexcused</u> if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)

Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers

- 888-839-9909 Medi-Cal
- 844-854-7272 PASC SEIU
- 855-270—2327 L.A. Care Covered
- 888-522-1298 CMC
- TTY for all LOBs is 711 Toll Free Line 1-888-839-9909