

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 5**

**Veterans Memorial Building – Uruapan Room**

4117 Overland Avenue, Culver City, CA 90230

Monday, August 19, 2019

2:00 PM – 4:30 PM

**DRAFT**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

**Meeting Agenda**

<b>I. Welcome &amp; Introductions</b>	<b>(10min)</b>	<b>2:00 - 2:10 p.m.</b>	<b>Agenda Lead</b>
A. Review of Agenda			Maria Sanchez, <i>Chairperson</i> Jose Ricardo Rivas, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(70 min)</b>	<b>2:10 - 3:20 p.m.</b>	<b>Agenda Lead</b>
A. Approval of Agenda & Summary			Maria Sanchez, <i>Chairperson</i>
B. ECAC Report (5 min) <ul style="list-style-type: none"><li>• July 2019</li></ul>			<u>RCAC 5 members</u> Guadalupe Reynoso
C. Board of Governors Report (5 min) <ul style="list-style-type: none"><li>• July 2019</li></ul>			<u>RCAC 5 member</u> Deysi Corona
D. CO&E Report (60 min) <ul style="list-style-type: none"><li>• American Red Cross presentation</li><li>• ECAC Leadership Training update</li><li>• New Member Orientation update</li></ul>			Jose Ricardo Rivas, <i>Field Specialist</i>
<b>GOAL:</b> <ul style="list-style-type: none"><li>✓ <i>Approve today's meeting agenda and June 2019 meeting minutes</i></li><li>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i></li><li>✓ <i>Receive an update from the CO&amp;E Department.</i></li></ul>			
<b>III. Regional Issues</b>	<b>(15 min)</b>	<b>3:20 - 3:35 p.m.</b>	<b>Agenda Lead</b>

A. Member/Senior & People with Disabilities Issues (SPD)			Group
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(10 min.)</b>	<b>3:35 - 3:45 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Hilda Herrera, <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(20 min.)</b>	<b>3:45 - 4:05 p.m.</b>	<b>Agenda Lead</b>
A. 2018 -2019 Sponsorship  B. 2018 – 2019 Community Outreach Events			Jose Ricardo Rivas, <i>Field Specialist</i>
<b>GOAL:</b> <i>Discuss the 2018-2019 RCAC Community Work Projects</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>4:05 - 4:10 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(10 min.)</b>	<b>4:10 - 4:20 p.m.</b>	<b>Agenda Lead</b>
A. Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(10 min.)</b>	<b>4:20 - 4:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given time for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>4:30 p.m.</b>	<b>Agenda Lead</b>
A. <b>Next Meeting Date:</b> Monday, October 21, 2019			Maria Sanchez, <i>Chairperson</i>

**\*\*\* PLEASE BE ON TIME \*\*\***

**NOTE:** Members, your absence will be **considered unexcused** if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement (CO&E)**

**Toll Free Line 1-888-522-2732**

<b>L.A. Care's Line of Business Phone Numbers</b>
<ul style="list-style-type: none"> <li>888-839-9909 Medi-Cal</li> <li>844-854-7272 PASC SEIU</li> <li>855-270—2327 L.A. Care Covered</li> <li>888-522-1298 CMC</li> <li>TTY for all LOBs is 711 Toll Free Line 1-888-839-9909</li> </ul>