

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 4

L.A. Care Health Plan  
1055 W. 7<sup>th</sup> Street, Room 100, Los Angeles, CA 90017  
Wednesday, March 18, 2020  
9:30 AM – 12:00 PM

**DRAFT**

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss the 2019-2020 RCAC Work Plan Project

### Meeting Agenda

<b>I. Welcome &amp; Introductions</b>	<b>(10min)</b>	<b>9:30 a.m. - 9:40 a.m.</b>	<b>Agenda Lead</b>
A. Review of Agenda			Silvia Poz, <i>Chairperson</i> Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(80 min)</b>	<b>9:40 a.m. - 11:00 a.m.</b>	<b>Agenda Lead</b>
A. Approval of Agenda & Summary			Silvia Poz, <i>Chairperson</i>
B. ECAC Report (5 min) <ul style="list-style-type: none"><li>• February 2020 Report</li><li>• March 2020 Report</li></ul>			Sonia Claudio Phyllis Coto
C. Board of Governors (BOG) Report (5 min) <ul style="list-style-type: none"><li>• February 2020 Report</li><li>• March 2020 Report (canceled)</li></ul>			Scott Clapson Maria Casarrubias
D. CO&E Report (70 min) <ul style="list-style-type: none"><li>• Code of Conduct/Standards</li><li>• Discussion – Member Stipend Increase</li><li>• 2020 Advocacy Day in Sacramento</li><li>• 2020 Application for Board of Governors (BOG) Election Candidates</li></ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <ul style="list-style-type: none"><li>✓ <i>Approve today's meeting agenda and meeting minutes</i></li><li>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i></li><li>✓ <i>Receive an update from the CO&amp;E Department</i></li></ul>			

<b>III. Get Up &amp; Move/Break</b>	<b>(10 min)</b>	<b>11:00 a.m. - 11:10 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Nicole Justo, <i>Liaison</i>
<b>IV. Regional Issues</b>	<b>(20 min.)</b>	<b>11:10 a.m. - 11:30 a.m.</b>	<b>Agenda Lead</b>
<b>A. Member/Senior &amp; People with Disabilities Issues (SPD)</b>			Group
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>V. RCAC Community Work Projects</b>	<b>(15 min.)</b>	<b>11:30 a.m. - 11:45 a.m.</b>	<b>Agenda Lead</b>
<b>A. 2020 Breast Cancer Outreach</b> <b>B. 2020 Community Partnership (Transportation)</b>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Discuss the 2019-2020 RCAC Community Work Projects</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>11:45 a.m. - 11:50 a.m.</b>	<b>Agenda Lead</b>
			Silvia Poz, <i>Chairperson</i>
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>11:50 a.m. – 11:55 a.m.</b>	<b>Agenda Lead</b>
<b>A. Complete meeting evaluation forms</b>			Silvia Poz, <i>Chairperson</i>
<b>VIII. Public Comments</b>	<b>(5 min.)</b>	<b>11:55 a.m. - 12:00 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given time for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>12:00 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date: <b>Wednesday, May 20, 2020</b></b>			Silvia Poz, <i>Chairperson</i>

**\*\*\* PLEASE BE ON TIME \*\*\***

**NOTE:** Members, your absence will be **considered unexcused** if you do not call Nicole Justo at **(213) 694-1250, Ext. 4296** to inform her that you will not be attending the meeting.

**Community Outreach & Engagement (CO&E)**

**Toll Free Line 1-888-522-2732**

<b>L.A. Care's Line of Business Phone Numbers</b>
<ul style="list-style-type: none"> <li>888-839-9909 Medi-Cal</li> <li>844-854-7272 PASC SEIU</li> <li>855-270—2327 L.A. Care Covered</li> <li>888-522-1298 CMC</li> <li>TTY for all LOBs is 711 Toll Free Line 1-888-839-9909</li> </ul>