

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

L.A. Care Health Plan

1055 W. 7th Street, Room 100, Los Angeles, CA 90017

Wednesday, November 20, 2019

9:30 AM – 12:00 PM

DRAFT

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(10min)	9:30 - 9:40 a.m.	Agenda Lead
A. Review of Agenda			Silvia Poz, <i>Chairperson</i> Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(85 min)	9:40 - 11:05 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Silvia Poz, <i>Chairperson</i>
B. ECAC Report (10 min) <ul style="list-style-type: none">• October 9, 2019• November 13, 2019			<u>RCAC 4 members</u> Silvia Quezada Hercilia Salvatierra
C. Board of Governors Report (5 min) <ul style="list-style-type: none">• November 7, 2019• October 3, 2019 (Canceled)			<u>RCAC 4 member</u> Silvia Quezada
D. CO&E Report (70 min) <ul style="list-style-type: none">• American Red Cross Presentation• Health Care Workforce Development – Ozzie Lopez, <i>Deputy Sector Navigator</i>• Board of Governors Election Process for 2020			Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <ul style="list-style-type: none">✓ <i>Approve today's meeting agenda and meeting minutes</i>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i>✓ <i>Receive an update from the CO&E Department</i>			
III. Regional Issues	(15 min)	11:05 - 11:25 a.m.	Agenda Lead

A. Member/Senior & People with Disabilities Issues (SPD)			Group
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(10 min.)	11:25 - 11:35 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
V. RCAC Community Work Projects	(10 min.)	11:35 - 11:45 a.m.	Agenda Lead
A. Community Sponsorships B. Colorectal Cancer – Community Outreach Events			Jose Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Discuss the 2018-2019 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(5 min.)	11:45 - 11:50 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	11:50 - 11:55 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	11:55 - 12:00 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given time for comments 			Group
IX. Adjournment		12:00 p.m.	Agenda Lead
A. Next Meeting Date: Wednesday, January 19, 2020			Silvia Poz, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be **considered unexcused** if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)

Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers
<ul style="list-style-type: none"> 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909