

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center

1600 South Hope Street Room 305, Los Angeles, CA 90015

Tuesday, May 21, 2019

9:00 AM – 11:30 AM

DRAFT

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

Meeting Agenda

I. Welcome & Introductions	(10min)	9:00 - 9:10 a.m.	Agenda Lead
A. Review of Agenda			Silvia Poz, <i>Chairperson</i> J. Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(40 min)	9:10- 9:50 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Silvia Poz, <i>Chairperson</i>
B. ECAC Report <ul style="list-style-type: none">• April 2019 Report• May 2019 Report			<u>RCAC 4 members</u> Maria Casarrubias Sonia Claudio
C. Board of Governors Report <ul style="list-style-type: none">• April 2019 Report• May 2019 Report			<u>RCAC 4 member</u> Herceys Donis Phyllis Coto
D. CO&E Report <ul style="list-style-type: none">• 2019 RCAC Spring Conference – 20th Anniversary of the RCACs• 2019 ECAC Leadership Training• New Member Orientation• RCAC 4 New Meeting Site• Update - <i>Increase RCAC stipend and add more time to RCAC meetings</i>			J. Ricardo Rivas, <i>Field Specialist</i>

GOAL:			
✓ Approve today's meeting agenda and March's 2019 meeting minutes			
✓ Receive updates from the ECAC and Board of Governors meetings			
✓ Receive an update from the CO&E Department.			
III. Regional Issues	(10 min)	9:50 - 10:00 a.m.	Agenda Lead
A. Community Member Issues			Group
GOAL: An opportunity to identify community issues affecting members in the region			
IV. Get Up & Move/Break	(10 min.)	10:00 - 10:10 a.m.	Agenda Lead
• An opportunity to stretch and move			Hilda Herrera, <i>Liaison</i>
V. RCAC Community Work Projects	(60 min.)	10:10 - 11:10 a.m.	Agenda Lead
A. 2018 -2019 Sponsorship			J. Ricardo Rivas, <i>Field Specialist</i>
B. 2018 - 2019 Community Health Topic			L.A. Care Health Promoter
a. Colorectal Cancer – Outreach Messaging			
C. 2018 – 2019 Community Outreach Events			
GOAL: Discuss the 2018-2019 RCAC Community Work Projects			
VI. Future Agenda Items	(5 min.)	11:10 - 11:15 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	11:15 - 11:20 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	11:20 - 11:30 a.m.	Agenda Lead
• Each public member is given an opportunity to speak			Group
IX. Adjournment		11:30 a.m.	Agenda Lead
A. Next Meeting Date: Tuesday, July 16, 2019			Silvia Poz, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be **considered unexcused** if you do not call Hilda Herrera at **(213) 694-1250, Ext. 4402** to inform him that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)
Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers
<ul style="list-style-type: none"> • 888-839-9909 Medi-Cal • 844-854-7272 PASC SEIU • 855-270—2327 L.A. Care Covered • 888-522-1298 CMC • TTY for all LOBs is 711 Toll Free Line 1-888-839-9909